

Privacy Policy

Bimaah International Ltd

Last updated: 18/01/2026

Bimaah International Ltd, is committed to protecting the privacy and personal data of every individual who engages with our services. We understand that clients trust us with sensitive information, and we take that responsibility seriously. This Privacy Policy explains how we collect, use, store, and protect your personal data in line with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and all applicable privacy laws.

1. Who We Are

Bimaah International Ltd is registered in England and Wales, company registration number 16557180. Our business address is 10 Toronto Road, Tilbury, RM18 7RL United Kingdom. In this document Bimaah International Ltd maybe referred to as ("we", "our", "us"). We provide immigration advisory services, legal drafting, benefits guidance, training, and community support services.

2. What Personal Data We Collect

We may collect the following categories of personal information:

Personal Identification

- Full name
- Date of birth
- Gender
- Nationality
- Passport or ID details

Contact Information

- Address
- Email
- Telephone number

Immigration & Legal Information

- Visa history
- Immigration status
- Supporting documents

- Case notes and correspondence

Financial & Employment Information

- Employment history
- Income details
- Benefits information
- Bank statements (where required for applications)

Sensitive (“Special Category”) Data

Only when necessary and with your explicit consent:

- Health information
- Information relating to vulnerabilities
- Family circumstances
- Criminal convictions (if relevant to your case)

Technical Data (if using our website)

- IP address
- Browser type
- Cookies and usage data

3. How We Collect Your Data

We collect data through:

- Direct communication (email, phone, WhatsApp, in-person)
- Online forms or documents you submit
- Third parties with your consent (e.g., solicitors, local authorities)
- Publicly available sources (e.g., Home Office updates relevant to your case)

4. Why We Use Your Data

We process your personal data for the following purposes:

- To provide immigration and advisory services
- To prepare and submit applications on your behalf
- To communicate with you about your case
- To comply with legal and regulatory obligations
- To maintain accurate records
- To improve our services and client experience

We only collect information that is necessary and relevant to your case.

5. Legal Basis for Processing

We rely on the following lawful bases:

- **Consent** – when you agree to us handling your data
- **Contract** – to deliver the services you request
- **Legal obligation** – compliance with UK law and regulatory requirements
- **Legitimate interest** – ensuring efficient and effective service delivery

For special category data, we rely on **explicit consent** or where processing is necessary for legal claims or substantial public interest.

6. How We Store and Protect Your Data

We use secure systems and procedures to protect your information, including:

- Encrypted digital storage
- Password-protected files
- Restricted staff access
- Secure disposal of documents
- Regular data protection training

We retain your data only for as long as necessary—typically **6 years** after your case is closed, unless legal obligations require otherwise.

7. Sharing Your Data

We do **not** sell or trade your personal information.

We may share your data with:

- The Home Office
- Solicitors or barristers (with your consent)
- Local authorities or support agencies (where relevant)
- Professional partners assisting with your case
- Regulators or law enforcement when legally required

All third parties must comply with UK GDPR and maintain confidentiality.

8. Your Rights

You have the right to:

- Access your personal data
- Request correction of inaccurate information
- Request deletion (“right to be forgotten”)
- Restrict or object to processing
- Withdraw consent at any time
- Request data portability

To exercise your rights, contact us at: +4407903263491, Email: bimaahltd@gmail.com

9. Cookies and Website Tracking

If you use our website, we may use cookies to improve user experience. You can disable cookies in your browser settings.

10. International Transfers

We do not routinely transfer your data outside the UK. If this becomes necessary, we ensure appropriate safeguards are in place.

11. Complaints

If you have concerns about how we handle your data, you can contact us via bimaahltd@gmail.com or info@bimaahinternationalltd.com. We encourage you to contact us first so we can resolve the issue promptly. If we are unable to resolve matters to your satisfaction, you are entitled to contact the IAA at any time, through the Portal at <https://portal.oisc.gov.uk/s/complaints> or via email to info@immigrationadviceauthority.gov.uk

12. Updates to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on request or on our website.