Amber Wells

<u>amb.wells@gmail.com</u> https://github.com/Amber189

linkedin.com/in/amber-wells-4bb76464/ 512-650-9291

Life long learner seeking opportunities to grow and share knowledge of Front End Web Development and UX Design with those who believe in working together to build something great.

Certifications in progress

Team Treehouse Front End Web Development Tech Degree Sept 2018

Related experience

- +Acumen Human Centered Design Course Certification
- Team Treehouse User Design Courses
- Springboard UX Design Courses

Soft and Hard Skills

- Familiar with: HTML, CSS, SASS, JavaScript ES6, JQuery, AJAX/JSON, SQL, GitHub
- Chrome dev tools, debugging, testing
- Experience with research and usability strategies and rapid prototyping
- Design assets: Axure, Balsamique wireframes (lo-fi/hi-fi)
- Agile/Sprint Product Environment
- Strong verbal/written communication and teamwork skills
- Project management, reporting and problem solving, jack of all trades
- Research and data gathering, analyzing information
- Work ethic, reliability, moldable to your style and techniques
- Love of design and beauty through typography, color and layout

Work experience

Assistant Manager at W3LL PEOPLE : Oct 2016- March 2018

- Administrative: place orders, scheduling, forms, organization
- Leadership: resolve issues, customer service, meetings and training,
- Self-Initiated projects: New Employee Training Handbook, Product/Ingredient Manual, Forms: Phone order, EOM Recap, personal scheduling, Esthetician Form

Additional responsibilities:

- Empathetically answer web based emails in regards to orders, shipments, products/ ingredients, complaints etc.
- Train new hires and provide continuous education for employees
- Manage user generated content and reviews via Bazaar Voice integrated web tool
- Experience with PC and MAC: Microsoft Excel/Numbers, Google Drive, HTML, CSS,
 Magento, Brightpearl and Lightspeed (POS), E-Commerce