

Amber Wells

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Life long learner seeking opportunities to grow and share knowledge of Front End Web Development and UX Design with those who believe in working together to build something great.

Certifications in progress/Related experience

- Team Treehouse Front End Web Development Tech Degree Oct 2018
- +Acumen Human Centered Design Course Certification
- Team Treehouse User Design Courses
- Springboard UX Design Courses

Soft and Hard Skills

- Experience with: HTML, CSS, SASS, JavaScript ES6, JQuery, AJAX/JSON, SQL, GitHub
- Familiar with: Axure, Balsamique wireframes (lo-fi/hi-fi), Adobe Illustrator, Sketch 3 design patterns, research and usability strategies, prototyping
- Agile/Sprint Product Environment
- Mobile first approach, debugging with dev tools and peer reviews
- Basic Front-End Web Optimization techniques and Web Accessibility Compliance
- Empathetic, sensitive intuition, ability to connect and work with anyone
- Amazing judgement/discernment, keen, curious and analytical, spongy mind to soak up knowledge

Work History

Assistant Manager at W3LL PEOPLE :

Oct 2016 - March 2018

- Administrative: Counted, predicted and submitted product orders to Regional Manager, created schedules, forms, organization
- Leadership: Kept team up to date, troubleshoot and resolved issues, maintained superb customer service, held meetings, trainings and consistently exceeded monthly goals!
- Self-Initiated projects: New Employee Training Handbook, Product/Ingredient Manual, Forms(Phone order, EOM Recap, Personal Scheduling, Esthetician Form)

Website Customer Support Manager at W3LLPEOPLE.com:

Dec 2018 - March 2018

- Empathetically answered web based emails in regards to orders, shipments, products/ingredients, complaints etc
- Managed user generated content and reviews via Bazaar Voice integrated web tool
- Kept Ops. Manager aware of important info and website errors Inspected and monitored website, made corrections if needed
- Experienced with PC and MAC: Microsoft Excel/Numbers, Google Drive, HTML, CSS, Magento, Brightpearl and Lightspeed (POS), E-Commerce