Amberlyn Edmunds

315-345-9728 <u>ACEdmunds87@gmail.com</u> 7727 Marie Dr. Kirkville, NY 13082

Skills

Figma HTML

CSS

VS Code

Management

Interpersonal Skills

Forecasting

Auditing

Route creation

Customer Service

Multitasking

Education

Careers In Code-Full Stack Software Development Bootcamp

SUNY College at Oneonta –

Double Major: Bachelors in Anthropology & Studio

Art Graduation

Achievements

- April 2020 Recognized for most efficient fuel deliveries for Bridgehampton delivery routes in the Northeast region.
- Awarded a Silver Star award for putting out an electrical fire during 3rd shift at Inn at the Turning Stone
- Won the 2014 Turning Stone Art competition
- Recognized by Lexus Corporate for achieving first place in July 2013 for reaching the most customers in Service & Sales follow-up in the region.

Experience

CAREERS IN CODE FULL STACK SOFTWARE DEVELOPMENT BOOTCAMP APRIL 2023-SEPT 2023

Completing an intensive full-stack software development bootcamp gaining expertise in front-end and back-end technologies. Developing proficiency in HTML, CSS, JavaScript, and frameworks such as React for building dynamic and responsive user interfaces. Acquiring proficiency in server-side programming languages, Node.js and Python, and SQL for databases for developing back-end systems. Utilized Git to collaborate on team projects. Developing a solid understanding of software development principles, including testing, debugging, and deploying applications.

CAREGIVING

CAREER BREAK 9/2020-PRESENT SYRACUSE, NY

I went out on maternity leave the week before the Covid Shutdown and decided to stay home to keep my three young children out of daycare during Covid times.

DISPATCHER

SUBURBAN PROPANE EAST SYRACUSE, NY 1/2018-9/2020

- Developed and implemented optimized driver routes to enhance efficiency and productivity in daily operations.
- Dispatched Stops ensuring timely and efficient deliveries.
- Accurately forecasted accounts to anticipate demand and optimize resource distribution.
- Successfully multitasked between multiple centers, efficiently prioritizing tasks to ensure seamless deliveries.

PROMOTED FRONT DESK AND GAMING SUPERVISOR

TURNING STONE RESORT VERONA, NY 10/2015-12/2017

- Managed schedules
- Processed employee timesheets and generated payroll reports.
- Problem solved for any building or guest issues while on duty.
- Provided excellent customer service to our guests.
- Resolved issues escalated to management and have empathy with the customer.

PROMOTED FRONT DESK AND GAMING LEAD TURNING STONE

RESORT VERONA, NY 4/2015-10/2015

- Issue Gaming drawers to our gaming clerks.
- Problem solved for any guest issues while on duty.
- Provide excellent customer service to our guests.
- Resolve issues escalated to management and have empathy with the customer.

FRONT DESK CLERK

TURNING STONE RESORT VERONA, NY 12/2014-4/2015

- Positively represent not only Turning Stone Casino, but also the Oneida People.
- Provided excellent guest services by anticipating a guest's needs before they initiated the needs.