

# Ambher Chris V. Narciso



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<https://ambher-chris-portfolio.vercel.app/>

## PERSONAL INFORMATION

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**Gender:** Male  
**Civil Status:** Single  
**Address:** 1241 Sto. Susuba, Cutcut 1<sup>st</sup> Capas, Tarlac  
**Citizenship:** Filipino  
**Age:** 22  
**Birthdate:** August 4, 2002

## PROFESSIONAL SUMMARY

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Detail-oriented BSIT graduate with hands-on expertise in PC assembly, basic networking, and hardware troubleshooting. has a strong background in endpoint configuration, system maintenance, and technical assistance, and a CCNA certification. Previously worked as a crew member at KFC, where I kept the "Customer First" philosophy, and demonstrated excellent customer service abilities. a quick learner, flexible, trustworthy, and willing to contribute to support and IT infrastructure teams.

## EDUCATION

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### B.S. in Information Technology

Dominican College of Tarlac, Inc. | Capas, Tarlac  
2021 – 2025

**General Average:** 92.29% (as per school portal)

### Computer System Servicing

Capas High School | Brgy. Sto. Domingo II, Capas, Tarlac  
2015 – 2021

## SKILLS

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### Technical Skills

- **Hardware:** PC Assembly, Repair, Maintenance, Component-level troubleshooting, Diagnostic
- **IT Support:** Printer Setup, Network cabling, OS Installation and Reimaging, PC cleaning
- **Networking:** LAN/WAN, IP Configuration, Subnetting, Router/Switch setup, Vlan
- **Programming:** Python, React Native, JavaScript, C#, Java, NodeJS, Visual Basic, SQL
- **Web Development:** HTML/CSS, JavaScript, ReactJS, NodeJS, Tailwind, Figma, Bootstrap, SQL
- **Productivity Tools:** MS Office, Google Workspace, Libre Office
- **Cybersecurity:** Basic knowledge of threats, safe practices, and prevention.

### Soft Skills

- Problem Solving
- Effective Communication
- Team Collaboration
- Adaptability
- Time Management
- Attention to Detail
- Initiative
- Analytical Thinking
- Customer Service
- Patience & Empathy
- Resourcefulness
- Dependability

## WORK EXPERIENCE

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### System Administrator/IT Support Intern

Dominican College of Tarlac, Inc. | Capas, Tarlac

December 2024 – March 2025

- Assisted in setting up and configuring desktop computers, ensuring proper installation of hardware and software.
- Conducted research and experimentation on NAS (Network Attached Storage) solutions, specifically comparing TrueNAS SCALE and Ubuntu Server to determine which platform was better suited for file management and storage needs. Also experimented with Nextcloud for file sharing and collaboration on both platforms.
- Implemented Nextcloud for file sharing and collaborated on configuring Access Control Lists (ACLs) to manage user permissions for file access on TrueNAS SCALE. Implemented Nextcloud for file sharing and collaborated on configuring Access Control Lists (ACLs) to manage user permissions for file access on TrueNAS.
- Encountered difficulties with domain name setup due to the hidden IP address of the DCT; while unable to fix the domain directly, implemented a workaround by configuring each computer to trust the domain name manually.
- Diagnosed and repaired broken PCs, ensuring minimal downtime and restoring full functionality.
- Tested a tabulation web app used for the DCT pageant, helping identify bugs and verifying the accuracy of scoring and data display.
- Participated in APJC NetAcad Riders Round 1, an individual networking competition focused on solving technical networking challenges and flag-capturing tasks, testing my skills in network configuration, security, and troubleshooting.

### Restaurant Team Member

KFC WalterMart Capas | Capas, Tarlac

September 2020 – May 2024

- Assisted in food preparation and ensured food quality met company standards.
- Maintained cleanliness and organization of the restaurant environment, including the dining area, kitchen, and storage.
- Handled cash register transactions, processed payments, and ensured accurate cash handling.
- Worked as part of a team to meet daily operational goals, providing support in various areas as needed.
- Participated in training programs to enhance knowledge of food safety and company policies.
- Ensured efficient inventory management, monitoring stock levels and assisting with restocking as necessary.

## CERTIFICATES

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- Cisco Certified Network Associate Cyber Ops (CCNA)  
[https://drive.google.com/file/d/1Am2W\\_5L9qeB\\_IiIDWSoB1WNVBcsrEayP/view?usp=sharing](https://drive.google.com/file/d/1Am2W_5L9qeB_IiIDWSoB1WNVBcsrEayP/view?usp=sharing)
  - Introduction to Modern AI  
[https://drive.google.com/file/d/1O5D1ebn\\_9yUpr-ZzMqmAevbTzaHUcUwB/view?usp=sharing](https://drive.google.com/file/d/1O5D1ebn_9yUpr-ZzMqmAevbTzaHUcUwB/view?usp=sharing)
  - CCNAv7: Enterprise Networking, Security, and Automation  
[https://drive.google.com/file/d/1AK7feRMVejWaC\\_X14WIIP-8imNe89XUF/view?usp=sharing](https://drive.google.com/file/d/1AK7feRMVejWaC_X14WIIP-8imNe89XUF/view?usp=sharing)
  - Introduction to Cybersecurity  
<https://drive.google.com/file/d/19O5BgGx4ap0xP0MjbkecZqMpRGJZdJ0t/view?usp=sharing>
  - CCNAv7: Switching, Routing, and Wireless Essentials  
<https://drive.google.com/file/d/11sx8iiRofouBtQ0fOkTNgRepEWH7ECkL/view?usp=sharing>
  - JavaScript Essentials 1 (JSE)  
<https://drive.google.com/file/d/11sx8iiRofouBtQ0fOkTNgRepEWH7ECkL/view?usp=sharing>
  - PCAP - Programming Essentials in Python  
<https://drive.google.com/file/d/18Cs2m7ycU2dJVPXcKpB09eJ9VdgFthW6/view?usp=sharing>
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## CHARACTER REFERENCE

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- **Charlie H. Tullao**  
CCS Instructor/IT Support Specialist of Dominican College of Tarlac, Inc.  
[charlie.tullao@dct.edu.ph](mailto:charlie.tullao@dct.edu.ph)
  
  - **Mr. Rossano C. Samson**  
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