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**XC360 HIRING TEAM
3RD FLOOR, WEST ONE,
WAMBUGU GROVE, PARKLANDS
NAIROBI, KENYA.**

Dear XC360 Hiring Team,

RE: TECHNICAL SUPPORT ENGINEER POSITION.

I'm excited to apply for the Technical Support Engineer role at XC360. With hands-on experience in firewall migrations (Fortinet, Sophos), Microsoft 365 support, and server infrastructure, I've contributed to projects that improved uptime, security, and end-user experience.

I admire XC360's commitment to reliable managed services and would love to bring my technical skills and problem-solving mindset to your team. My ability to translate complex issues into simple solutions has consistently helped reduce downtime and improve productivity.

Thank you for considering my application, I'd welcome the chance to contribute to XC360's continued success. I look forward to your response.

Yours sincerely,

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