

AMBROSE OTUNDO ONSARE

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SUMMARY

I am a dynamic IT professional with more than 2 years of hands-on experience in the field. I have developed proficiency in Python, SQL, JavaScript, and various technologies such as Git, Linux, and cloud platforms. My experience spans software development, IT support, and project management, highlighted by internships with ICT authority and freelance software reviewing. My greatest commitment to user-centric product development, analytical skills, and adaptability under pressure makes me a valuable asset in the tech industry.

EDUCATION

University of Cincinnati | December 2023 – January 2024

Azure Administrator Boot Camp

CyberShujaa Cohort V | September 2023 - November 2023

Cloud and Network Security Analyst

Udacity Nano Degree | August 2023 - September 2023

Business Analyst

African Leadership X Scholarship | February 2022 - March 2023

Full Stack Software Engineering

Kisii University | September 2017 - September 2021

B.A. Information Science - Second Class Upper Division

SKILLS & TECHNICAL TOOLS

Languages: Python, SQL, JavaScript, C, HTML/CSS, Django

Technologies: Git, Linux, Django Rest Framework, MySQL, Azure, Google Cloud, Huawei Fusion Compute, Oracle Cloud Infrastructure, MS Office, Team viewer, Any desk.

Skills: Technical Writing, Technical Support, Computer Hardware repair, Network Security, Cloud Security, User training, Help Desk Support, Computer Operations.

EXPERIENCE

ICT AUTHORITY INTERN: Presidential Digital Talent Programme. January 2023 - November 2023
Deployed at KRA NAKURU

- Network configuration and peripherals troubleshooting.
- Huawei and Citrix Virtual Desktop Interface thin clients installation and configuration.
- Hardware repair - PC, Laptops, Cisco Switches and routers ensuring reliability and device lifespan longevity.
- ICT End user support achieving a 98% customer satisfaction score.
- NavGis Monitoring for network outage which ensures a 99% of network uptime.
- Providing support, including procedural documentation and relevant reports for review
- Desktop support for local and regional users.

ICT Support: Rural Electrification and Renewable Energy Corporation July 2021 - September 2021

- Installing, configuring, repairing and upgrading of Hardware and Software
- Administration of Active Directory Windows Server 2012 R2 and Microsoft Exchange 2013 for user accounts and emails.
- Providing user support to staff in the organization both locally and regional offices.

Software Reviewer at U-test | Freelance

Feb 2018 - Nov 2020

- Proficiently conducted manual and automated testing across various digital platforms, including web, mobile, and desktop applications.
- Collaborated with clients to understand project requirements and delivered high-quality testing services, resulting in improved product quality.

PROJECTS

Chore Bot | HTML, CSS, JavaScript : [Live Link](#)

- Used Handlebars.js library to create a bot that makes you choose if you want to do a certain chore or not.

StoreFront API | Python, Django, Django Rest Framework : [Live Link](#)

- The storefront API uses the Django Rest Framework.
- It has useful endpoints and one can use it to develop an ecommerce store.

Twitter Bot @tweetsvalley | Python, Google Cloud, Google Sheets API

- Auto tweets motivational quotes from a google sheet dataset.

COURSES/CERTIFICATIONS

- Microsoft Certified Azure Fundamentals
- CISCO- Linux Unhatched
- Google Project Management
- Google Professional IT support
- Code Academy – Design Databases with PostgreSQL
- Certified Oracle Cloud Infrastructure Associate
- Associate (ISC)² Candidate
- CCNA 1: Introduction to networks
- CCNA 2: Switching and Routing Networks
- CCNA 3: Enterprise Networking, Security and Automation
- CLC Africa PRINCE 2 Foundations and Practitioner