

# Ameen Sadek

## Contact Information



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## Personal Information

Date of birth: 01/03/1997

Nationality: Egyptian

Place of birth: Dkahlia, Egypt.

Marital Status: Single

Military Service: Exemption

## Education

Bachelor's Degree in Information Technology department, Faculty of Computing and Information System, Beni-Suef University.

- 2019 graduation.
- Cumulative grade: very good.
- Cumulative points (GPA): 3.22/4.00. For (147) Credit hour.
- Graduation Project: Excellence.
- For all departments, I was the third in arrangement.
- For my department, I was the second in arrangement.

## Graduation Project

**A Telecom Customer Loyalty (Artificially Intelligent Platform), using python 3 and machine learning techniques.**

- Detecting New Telecom Services Potential Customers.
- Identification of Telecom Volatile Customers.
- Tracking How a Change in a Telecom Service affects its Customers.
- Detect Customer Satisfaction or not Satisfaction
- The impact of personality traits on communication between customer and agent.
- Detecting Telecom Customers loyalty or not.
- Tracking customer emotions and feelings with services.

## Technical Skills

### Web Developer

Languages: Python, C++  
Desktop Development: Tkinter, Qt  
Web Development: HTML / HTML5, CSS / CSS3, JavaScript, Bootstrap  
Backend Framework: Django  
Development Environments: PyCharm, Visual Studio  
Version Control: Git  
Databases: MySQL, MongoDB, SQLite  
Others: OOP, DS,DB, APIs, Command Line  
Communication Environments: Asana, Slack

## Objectives

I would like to have an opportunity to pass on what I learned so hard during four years in college by a way that helps the students to progress.

I would also like to use all my capabilities in the field of learning and research to help the college in the advancement and progress and bring out generations able to raise the name of the college.

I would also like to achieve the goal that I pursued during four years of study and continuous research.

## My Researches

**Detecting Telecom Customers Loyalty Using Sentiment Analysis And Natural Language Understanding.**



## My Graduation Certificate



## My Criminal status document

Currently unavailable with me, it will be brought in later if I am accepted