

Ameera Ali

Software engineer

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PROFILE

An enthusiastic software engineer aspiring to turn the ordinary to extraordinary through the power of tech and user experience. Flexible and willing to be hands-on with any language or platform - when there's a "code", there's a way

SKILLS

Technical skills

- **Front end technologies:** HTML/CSS (Bootstrap), Javascript (react, jQuery)
- **Back end technologies:** PHP(Laravel), Express(node js), Java, Python
- **Database:** mySQL/postgres
- experience with CMS and CRM software

Soft skills

- Teamwork, communication, problem solving, adaptability

Languages

- Arabic (native), English (fluent), French (intermediate)

RELEVANT EXPERIENCE

Software engineering immersive **Sept 2022 – present**

General Assembly, Bahrain

- Full-time 12-weeks immersive bootcamp teaching some of today's cutting-edge development technologies through an award-winning curriculum and project-based structure. Features peer programming, group and solo projects.

Software engineer (intern) **March 2021 – May 2021**

Almoayyed Computers Middle East, Bahrain

- Assisted in developing a web portal project using Laravel
 - Laravel was self-taught as a project requirement
- Prepared reports and other documents to facilitate development
- Worked closely with senior engineers and clients to communicate project updates and proposals.

EXPERIENCE

Support engineer **July 2021 – July 2022**

Ericsson AB, Bahrain

- Responsible for opening trouble tickets, initiation of functional escalation of incidents and receiving orders requests from the customer, in various types of applications; processes and contracted Service Level Agreement
 - Team's KPI was increased to 98% from 95% through attentiveness and swift response to tickets
- Prepared the monthly KPI reports
- Pushed updates of company's app and website using CMS
- Organized and optimized web and app testing

EDUCATION & CERTIFICATES

BsC Information technology

2016-2021

Ahlia University, Bahrain

- **GPA** 3.92 (high distinction with first class)
- **2018** achieved product of the year at Injaz entrepreneurship competition as a part of the university team. I was involved in the website design process.

Associate Azure administrator

Nov 2021

Microsoft