NUR AMEERA SHAFIQA SHAHRUDDIN
IT PROGRAMMER

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Educations

- **UNIVERSITI TEKNOLOGI MARA (UiTM)**   **(2018 - 2021)**
BACHELOR OF INFORMATION SCIENCE (HONS) INFORMATION CONTENT MANAGEMENT
Final Year Project (2021) - Thesis involved in Inventory System Development and Data Management.

- **HULU TERENGGANU COLLEGE OF FORM SIX (HUTECS)**   **(2016 - 2017)**
STPM

Professional Experiences

ALI HEALTH, BP HEALTHCARE   **MEDAN TUNKU, KUALA LUMPUR**
IT PROGRAMMER   **(2021 - PRESENT)**

- Revamp the user interface and enhanced the user experience as the Frontend Developer for the Flutter-based Doctor2U application, resulting in improved usability, increased customer satisfaction, and enhanced overall functionality.
- Manage the TouchNGo Mini Program, achieving impressive results with a significant increase in user engagement by 30% and a boost in daily active users by 25%.
- Successfully manage content and UI for Doctor2U, driving a 20% increase in user engagement, a 15% decrease in bounce rate, and a 10% rise in overall customer satisfaction.
- Implement rigorous quality assurance processes for mobile applications, resulting in improved app performance, enhanced user experience, and increased customer satisfaction.
- Optimize the development and maintenance of the Period Tracker feature within the Doctor2u application, ensuring accurate and reliable menstrual cycle tracking for users.
- Collaborate with the graphic team to design and implement visually stunning and intuitive mobile UI.

MAJLIS DAERAH HULU TERENGGANU   **KUALA BERANG, TERENGGANU**
INTERNSHIP   **(2021)**

- Developed the E-Kenderaan system to revolutionize vehicle management data in Majlis Daerah Hulu Terengganu, streamlining operations, increasing data accuracy and accessibility, improving efficiency, and facilitating informed decision-making processes.

CELCOM BRANCH CENTER   **KUALA BERANG, TERENGGANU**
CUSTOMER SERVICE   **(2018 - 2019)**

- Consistently reconciled the cash drawer at the end of each shift, ensuring accurate financial records, minimizing discrepancies, and maintaining a high level of trust and accountability in financial transactions.
- Managed accounts with precision, ensuring accurate financial reporting, streamlined processes, improved cash flow management, and informed decision-making.

Professional Skills

- **Programming Languages:** C++, C, PHP, HTML, CSS, Dart
- **Database Management:** MySQL
- **Web Technologies:** XML, XSD, XSLT, Angular
- **Microsoft Office:** Microsoft Word, Excel and PowerPoint
- **Language:** Native speaker Malay and English

Projects

PREGNANT MOBILE APPLICATION (Master Student's Project)

- Developed a mobile application project for Master students focused on supporting pregnant women.
- Utilized the Flutter framework for cross-platform development and Firebase for backend functionalities.
- Created an application that served as a research tool for mothers to track their daily activities and maintain a digital diary throughout their pregnancy journey.
- Implemented features such as activity logging, goal setting, personalized reminders, and a user-friendly diary interface.
- Collaborated with a team of researchers to design the application with research objectives in mind.
- Collected data from users to contribute to valuable insights in the field of maternal health.
- Showcased the application as a practical support tool for pregnant women while aiding research efforts.

References

Mazwani Ayu binti Mazlan
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