AMEER SAMAN K K

IT SUPPORT ENGINEER

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👤 PROFILE

Experienced IT Support Engineer with over 7 years of expertise in diagnosing and resolving hardware, software, and network issues. Proficient in troubleshooting complex systems, delivering exceptional customer support, and implementing effective IT solutions to enhance operational efficiency. Skilled in working with Windows and Linux systems, troubleshooting and diagnosing technical issues, and ensuring seamless IT operations. Passionate about leveraging technical expertise to drive innovation and make a meaningful contribution to the IT support field.

TECHNICAL AND COMPUTER SKILLS

- Windows server configuration and maintenance
- Windows 7/8/10/11 intalation
- Antivirus tool installation (Trend Micro Agent, Clear Pass Onguard) and proxy appliances
- VM WARE client installation and maintenance
- Virtual BPA(Branch printing applications) installation
- MS-outlook configuration
- Windows Live mail configuration
- Remote management
- Oracle installation
- web site and ftp site deployment
- System, services, security and network architecture & Active Directory design
- Router cofiguration
- Networking

SKILLS

- Leadership Quality
- Hardworking with Helping Mentality
- Capability of takig Decision
- Intrested in Updating the Knowledge in core object

LANGUAGES

- English
- Malayalam

💼 WORK EXPERIENCE

INFOLINK — 2021- PRESENT
IT Support

- 3 Year Experience System Support field
- Linux windows Installation and Maintenance and Printer Support
- Client (SBI,CBI,Bank of india,Hyudai,Maruthi,Ford)

ISYX Technologies — 2019--2021
IT Support Engineer

(State Bank of india)

- Two year Experience in Computer Hardware and Software
- Windows and Banking Software Support
- Printer Hardware Maintenance — 2019-2019

MAMAKSYS TECHNOLOGY
Resident engineer

- 8 Month Experience MAKSYS TECHNOLOGYAS a Resident engineer
- (MANAGING AND TROUBLESHOOTING OF BANK (STATE BANK OF INDIA) Server side
- Network Suport And Software Suport

PC HUB — 2018 - 2019
Resident engineer
(Dhanlexmi bank ,Jubilee mission Hospital thrissur)

- Printer Complaint Rectification (Brother ,Canon ,Epson,HP,TVS)
- Printer Software suport
- Networking

🎓 EDUCATION

SSLC — 2007- 2008
PMSAMHSS Chemmankadav

PLUS TWO — 2008 - 2010
BOYS Malappuram

Professional Diploma In Hardware and NetworkEngineering (CCNA,MCSE,RHCE ,Laptop chip level) — 2011 -2014
Polytechnic College Perinthalmanna