**Draft 1: Formal and Concise (IEEE Style)**

**2.1 Product Perspective**

Syarti (CRMS) is currently developed as a standalone front-end web application It acts as the main entry point for users before login for all user roles (Customer, Admin, and Employee). This prototype focuses solely on the presentation layer and does not include any backend logic or database connectivity.

The system is built using HTML5, CSS3, Bootstrap 5 RTL, and Font Awesome icons, and is deployed publicly via GitHub Pages. The user interface is responsive and optimized for both desktop and mobile browsers.

At this stage, the system does not include any backend or database functionality. There are no external interfaces like APIs or third-party services connected yet. However, future development plans include implementing an admin dashboard, backend logic, and a database for car inventory management, user accounts, and transactions. While support for payment gateways is also considered, it has not been implemented yet due to the team's current focus on front-end development.