## Draft 1: ****List Format Only**** (Bullet Points – Clean and Direct)

**2.2 Product Functions**

The Syarti Car Rental Management System offers or plans to offer the following major functionalities:

### 🔹 Current Prototype (Front-End Only)

* Navigation bar with links to key sections.
* Non-functional booking form for pickup/drop-off and date selection.
* Display of selected available vehicles with specifications and pricing.
* "View All Cars" button (placeholder).
* Customer testimonials and ratings section.

### 🔹 Planned Customer Functions

* View all available cars.
* Book or cancel a reservation.
* Online payment processing.
* View booking history.
* Manage profile and account settings (e.g., password, payment methods, legal documents).
* Submit feedback after returning cars.
* View other customers' feedback and ratings.

### 🔹 Planned Admin Functions

* Fleet management (add, remove, update cars).
* Booking management (view, approve, decline).
* Car service & maintenance reports with notification system.
* Customer profile management.
* Financial tracking: bills, taxes, insurance, fuel, registration, and service expenses.
* Offers & pricing management (e.g., discounts on home page).

### 🔹 Planned Employee Functions

* **Pickup/Dropoff Handler:** Accept and manage vehicle handoffs, access booking details and customer contacts.
* **Fleet Manager:** Manage cars, insurance, registration, and maintenance routines.
* **Legal Verifier:** Review and approve customer legal documents and run background checks.
* **Accountant:** Access all financial reports and manage cost-related data.