## Draft 1: ****List Format Only**** (Bullet Points – Clean and Direct)

**2.2 Product Functions**

The Syarti Car Rental Management System offers or plans to offer the following major functionalities:

### 🔹 Current Prototype (Front-End Only)

* Navigation bar with links to key sections.
* Non-functional booking form for pickup/drop-off and date selection.
* Display of selected available vehicles with specifications and pricing.
* "View All Cars" button (placeholder).
* Customer testimonials and ratings section.

### 🔹 Planned Customer Functions

* View all available cars.
* Book or cancel a reservation.
* Online payment processing.
* View booking history.
* Manage profile and account settings (e.g., password, payment methods, legal documents).
* Submit feedback after returning cars.
* View other customers' feedback and ratings.

### 🔹 Planned Admin Functions

* Fleet management (add, remove, update cars).
* Booking management (view, approve, decline).
* Car service & maintenance reports with notification system.
* Customer profile management.
* Financial tracking: bills, taxes, insurance, fuel, registration, and service expenses.
* Offers & pricing management (e.g., discounts on home page).

### 🔹 Planned Employee Functions

* **Pickup/Dropoff Handler:** Accept and manage vehicle handoffs, access booking details and customer contacts.
* **Fleet Manager:** Manage cars, insurance, registration, and maintenance routines.
* **Legal Verifier:** Review and approve customer legal documents and run background checks.
* **Accountant:** Access all financial reports and manage cost-related data.

**Draft 2: Paragraph Format Only (Smooth and Descriptive)**

**2.2 Product Functions**

The current version of Syarti serves as a front-end-only prototype, presenting a visually interactive homepage with several non-functional user interface components. These include a navigation bar, a booking form for selecting pickup/drop-off locations and dates, a featured cars section showcasing high-demand vehicles, and a testimonials section displaying fictional customer ratings and feedback. While no dynamic functionality is implemented yet, these elements provide the structural foundation for future features.

Planned features for customers include browsing the full catalog of available cars, booking and canceling reservations, and performing secure online payments. Customers will be able to manage their profiles, change passwords, manage payment methods, and request modifications to legal documents. Additionally, customers can submit feedback after using a car and browse reviews from other users to inform their rental choices.

For administrators, the system will include real-time fleet management (such as adding or removing cars), processing customer bookings, and handling car service schedules. Admins will also oversee customer profiles, manage documentation, generate accounting reports (e.g., taxes, fuel, and insurance expenses), and control promotional offers and pricing across the platform.

The system also introduces distinct employee roles. Pickup/dropoff handlers will manage the physical transfer of vehicles to customers and access customer contact info for coordination. Fleet managers will update vehicle data and handle technical documentation. Legal verifiers will validate IDs, passports, and licenses while conducting background checks. Accountants will review all financial reports and track company-wide expenses. These roles ensure operational integrity and division of responsibilities across the system.