Eng. Amer Jehad AL Ghanem

Jordan, Irbid
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Portfolio: **LINK**

Networking and Security Engineer

I am a passionate and dedicated junior in Networking Engineering and Security with a strong ability to understand and improve technical skills. I am eager to grow and gain hands-on experience in the field. I am skilled at grasping coding concepts and can contribute to projects requiring technical knowledge. I am committed to enhancing my problem-solving abilities, adapting to new tools and technologies, and continuously improving my skills to meet the demands of the industry.

- ## Experiences

- ### Extensa/ Irbid, Jordan:

  SEP 2023 – DEC 2023
  - Provided customer support for an e-commerce account, effectively resolving inquiries and issues.

  - Demonstrated strong communication skills at a B2 English level, ensuring a positive customer experience.

  - Excelled in delivering prompt and efficient service, contributing to high levels of customer satisfaction.

- ### Center of Excellence for Innovative Projects / JUST, Irbid, Jordan:

  DEC 2023 – DEC 2024
  - Gained hands-on experience in network configuration, troubleshooting, and security protocols.

  - Learned best practices for cybersecurity, including threat detection and mitigation.
  - Worked with firewalls, VPNs, and encryption techniques to enhance network security.

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- ## Education

 Irbid High School:

2019-2020
- Jordanian High school degree / Scientific Branch: **1350/1400 / (96.5%).**

 Jordan University of Science and Technology

2020 – Expected JULY 2025
- Bachelor's degree in Networking Engineering and Security.

- ## Skills:

Microsoft 365: (**Advanced**)
- Word / Excel / PowerPoint

Cybersecurity
- Studied the **eJPTv2** certification and participated in Capture the Flag (CTF) competitions, which helped me strengthen my problem-solving skills and deepen my cybersecurity knowledge. I gained hands-on experience working with **Linux-based systems and tools**.

Networking
- Completed comprehensive **CCNA** training through Cisco Networking Academy with hands-on experience in network configuration, troubleshooting, and management.

Programming
- Familiar with coding concepts and able to contribute to programming tasks and projects.

AI & Machine Learning
- Knowledgeable in AI concepts with hands-on experience in data processing and model integration, able to understand and work with AI-driven projects.

Soft Skills
- Problem-solving, analytical thinking, strong communication, teamwork, adaptability, quick learning, attention to detail, critical thinking.

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- **Projects**
  - **EVGURD**
    – Developed a Hierarchical Federated Learning-Based Hybrid IDS for EV charging stations, enhancing cybersecurity and threat detection.

  - **NES Library (LINK)**
    – Developed a comprehensive website for **Network Engineering and Security** students at **JUST University**, providing extensive course materials, study resources, and IT-related learning materials in an organized and accessible format.

  - **LogiOrbit (LINK)**
    – Co-founded an IT solutions startup offering essential IT services and technical support.

  - **Phishing Hack Tool**
    – Developed a cybersecurity research tool to analyze phishing techniques and improve defensive strategies.

Languages
  - **Arabic**: Native Speaker.
  - **English**: **C1** Level.