

“Il semble que la perfection soit atteinte non quand il n’y a plus rien à ajouter, mais quand il n’y a plus rien à retrancher”

- Antoine de Saint-Exupéry

AAOS Project for ACME Insurance Solutions

420-436-VA: Deliverable 1

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Client contact: John Smith

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Executive Overview

Team AAOS will be developing a web application for the health insurance department of ACME Insurance Solutions, centered around improving the claim submission and review process.

The team will meet in person twice a week and communicate through Microsoft Teams as necessary.

Solution: The web application addresses ACME's time efficiency challenges by streamlining the claims submission process, leading to significant time and resource savings for the company.

Background

Client: ACME Insurance Solutions

Contact person: John Smith

ACME Insurance Solutions administrates insurance policies in a wide variety of areas, for both individuals and organisations. Their health insurance department currently accepts claims sent by mail, fax, or email. Managing the large volume of claims has become increasingly difficult and requires a great deal of administrative work. Their customers have expressed frustration at the slow pace of the process, and the necessity to contact ACME for even simple information regarding claims.

We have been tasked with developing a software solution to resolve these problems. The software will be used by a wide demographic, and should therefore be as straightforward as possible, without requiring much technical or insurance-related knowledge.

This project will not use any existing code or work from other projects.

Team organization

Meetings

Regular team meetings will take place every Wednesday in D-207 during Universal Break, and every Friday in class.

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Communication

In addition to the regular team meetings, we will communicate through Microsoft Teams.

Software repository

Hosted on GitHub: <https://github.com/AmerKlaus/AAOS-Health-Insurance>

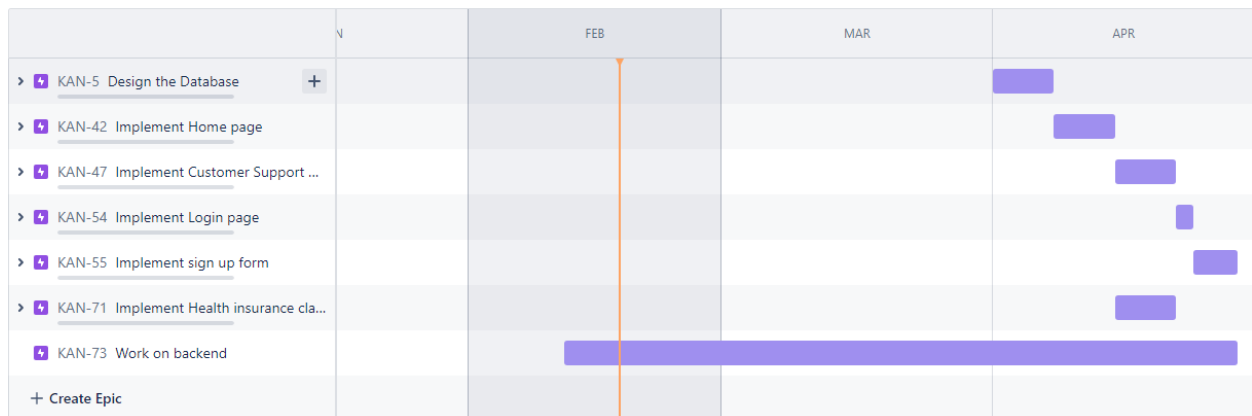
Areas of Responsibility

Client contact: Amer.

Reports: Alexander.

Project Planning

Gantt chart



Complete board

You can find the complete board here:

<https://aaos-insurance.atlassian.net/jira/software/projects/KAN/boards/1/timeline>