

From: joann jefferson <elloryq@gmail.com> 
Subject: Monthly shipping problems
Date: September 19, 2014 at 2:36 PM
To: lpotter@herbdoc.com

Begin forwarded message:

From: joann jefferson <elloryq@gmail.com>
Subject: Fwd: Pictures
Date: September 19, 2014 at 2:30:21 PM PDT

Third Notification:

The boxes I have been receiving are over burden with products. The weight of the order causes the boxes to break at the seam. The products are partially cover with plastic wrapping and the bottom of the product is exposed. This caused the glass to break. The stuffing paper is put at the top and does not cover the length or width of the box. No stuffing paper is placed at the bottom to protect the glass products.

I have called and my messages seem to not get to the right department. This shipment order number 4762857 - 1 had a broken tincture bottle. The bottles have no protective cover underneath. Please convey this messages to proper authorities.

Thank you





