

Troubleshooting your Bluetooth GPS

Complete steps in order

1. Check to make sure the GPS is on
2. Check to make sure the GPS is connected to satellites
 - a. Is the green light solid? If it's blinking, go to an open space and wait for the green light to turn solid
3. Check to make sure the GPS is connected in Bluetooth GPS
 - a. If the connection has dropped, reconnect
 - b. If it can't connect, restart the phone
4. Check Fulcrum to see if the GPS is working
 - a. If not, find an internet connection and logout / login to Fulcrum
 - b. If you have no internet connection, skip to the next step
5. Restart your phone
 - a. Your GPS will remain paired. Reconnect using the Bluetooth GPS app
 - b. If you can't connect with the Bluetooth GPS, set aside the GPS for now
6. Use your paper printout to mark where your survey is taking place
 - a. Mark the location and write the household number