BRITISH AIRWAYS

PREDICTING CUSTOMER BUYING BEHAVIOUR

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Predictive model to understand factors that influence buying behaviour

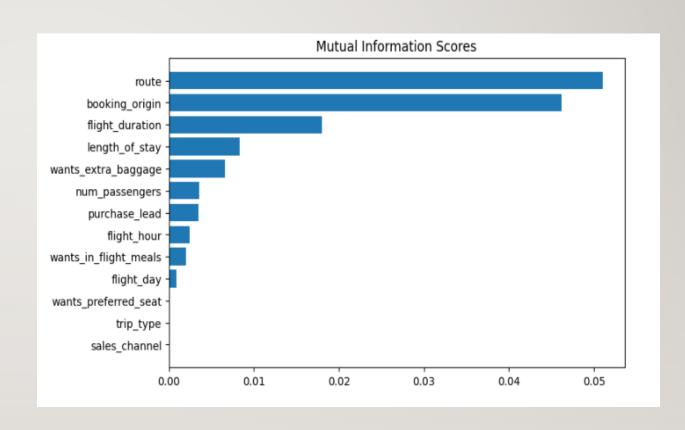
We have trained the data set with Random forest classifier model and received:-

ACCURACY:- 85.09

AUC score:- 0.56

Top 5 features which influence Customer buying behavior are :-

- I. route
- 2. booking_origin
- 3. flight_duration
- 4. length_of_stay
- 5. wants_extra_baggage



We need to increase the AUC score.