CATWOE

- **<u>C</u>** Customers: The users of the travel advisor system who are interested in getting information about searched cities.
- **<u>A</u>** Actors: The various stakeholders involved in the travel advisor system, including users and admin.
- <u>T</u> Transformation process: The process of purchasing and managing the system, including database management.
- <u>W</u> Worldview: The view of the travel advisor system from the perspective of the users, who expect a convenient and efficient way to get information about the cities.
- **O** Owner: The admin, creator.
- **<u>E</u>** Environmental constraints: The various external factors that affect the travel advisor system, including, technology, weather conditions, admins availability and competition.