

Contact

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Top Skills

laptop domain joining
Powershell
Technical Support

Certifications

Certificate In Linux Administration
Typing Skill

Aritra Ghosh

Working At @LTIMindtree | RTNS | IIE'CSE'24 | BIT'21
Serampore-Uttarpara, West Bengal, India

Summary

I'm a dedicated Desktop Engineer at RT Network Solutions, specializing in IT support and network management. With hands-on experience in troubleshooting and customer service, ensuring smooth and efficient tech operations.

If you are looking for a hard-working and enthusiastic team player, then look no further. Let's connect and explore the opportunities together!

Experience

LTIMindtree

End-user Support Engineer L2
April 2025 - Present (1 month)
Kolkata, West Bengal, India

Ensuring smooth IT operations through laptop setup (domain joining, imaging), Outlook configuration, printer support, and day-to-day troubleshooting. I help users stay productive by resolving technical issues efficiently.

Micropoint Computers Pvt Ltd

Technical Support Engineer L2
November 2024 - Present (6 months)
Kolkata, West Bengal, India

Working in LTIMindtree as L2 EUS Supporter Engineer.

RT Network Solutions Pvt. Ltd.

Desktop Engineer L1
June 2023 - November 2024 (1 year 6 months)
Kolkata, West Bengal, India

Providing IT support including Outlook Configuration, Printer Troubleshoot, LAN support Desktop POS Level 1 Troubleshoot, Network Monitoring, Email Support , IP Configuration for Wipro and giving support to Spencer's Retail Limited & Nature's Basket.

CDC Printers
Quality Trainee
2021 - 2021 (less than a year)
Kolkata, West Bengal, India

Education

Ideal Institute of Engineering 279
Bachelor of Technology - BTech, Computer Science &
Engineering · (2021 - 2024)

Birla Institute of Technology, Kolkata
Diploma · (2018 - 2021)