MUHAMMAD NOOR AZAMI BIN WAHID
IT SUPPORT INTERN

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ABOUT ME

IT undergraduates are passionate about technology, specializing in troubleshooting, machine configuration, cloud systems, and prompt engineering. Skilled in IT workflow support with leadership experience from student organizations and tech projects. Quick learner, adaptable, and committed to delivering impactful solutions while staying updated with emerging trends.

EXPERIENCE

December 2023 – January 2025
Vice President Club, Information Technology Club, *Universiti Tun Hussein Onn Malaysia*

- Coordinated and executed 17 events with 200+ participants, including planning, annual programs for all departments, and representation in 5+ official functions.
- Led and managed 24 members across multiple teams, improving efficiency by 30% through optimized workflows.
- Enhanced club facilities, increasing room usage by 40%.

December 2021 – February 2023
Executive Multimedia, Student Representative Council, *MPP Universiti Teknologi MARA, Johor*

- Produced multimedia content for 3 platforms, boosting engagement by 20% and designing 10+ merchandise items for 500+ students.
- Edited 15+ video projects with 1,000+ views and provided AV technical support for 5+ live events with 0 downtime.
- Supported event operations through creative production and technical expertise.

PROJECTS

Smart Attendance System & Student Talent Profiling System – Flutter, Firebase, HTML/CSS/JavaScript
- Developed and deployed cross-platform web (HTML, CSS, JavaScript) and mobile (Flutter) systems with Firebase Authentication, Firestore, and Cloud Storage for real-time data sync.
- Delivered production-ready solutions for attendance tracking and student profiling, improving data accessibility and workflow efficiency.

EDUCATION

October 2023 – December 2026
Bachelor's Degree, Information Technology, Universiti Tun Hussein Onn, Malaysia

October 2020 - February 2023
Associate degree, Information Management, Universiti Teknologi MARA, Malaysia

CERTIFICATE

CCNA: Introduction to Networks, Cisco – Sep 2024
Skills gained: IP addressing, network protocols, routing & switching basics, network troubleshooting.

Google IT Support, Google – May 2025
Skills gained: Troubleshooting, networking, operating systems, system administration, and security fundamentals.

CORE SKILLS

Troubleshooting & Incident Resolution, End-User Support, Hardware/Software Installation, Windows/Linux Administration, Networking (Cisco Packet Tracer, CCNA), Firebase (Authentication, Firestore, Cloud Storage), VMware, Web Development (HTML, CSS, JavaScript), Mobile Development (Flutter), Adobe Creative Suite, Project Management, Leadership, Communication, Problem-Solving, Adaptability.