

Muhammad Noor Azami Bin Wahid

IT SUPPORT INTERN

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[Website - Noor Azami](#)

ABOUT ME

IT undergraduate with a deep passion for technology, specializing in troubleshooting, machine configuration, cloud systems, and prompt engineering. Skilled in supporting IT workflows with a proven track record in leadership, from managing student organizations to delivering personal tech projects. Known for a calm and thoughtful approach, adaptable in any situation, and supportive in collaborative environments. A quick learner who stays ahead with the latest tech trends, seeking an internship opportunity to apply technical expertise, explore emerging technologies, and contribute to impactful IT solutions.

EXPERIENCE

December 2023 – January 2025

Vice President Club, Information Technology Club, Universiti Tun Hussein Onn Malaysia

- **Coordinated and delivered** 17 club events, from strategic planning to execution, engaging over **200 participants** each semester.
- **Devised** annual program plans for each department (minimum **2 programs per department**) achieving **100% on-time completion**.
- **Represented** the club in **5+ official university functions**, including delivering speeches to **150+ new students**.
- **Directed and guided** a team of **24 members** across Protocol, Special Tasks, Sports, Transportation, and Technical teams, boosting efficiency by **30%**.
- **Optimized** club room layout and resources, increasing usage rate by **40%**.

October 2024 – October 2024 (2 Week)

Facilitator Food Department Orientation Day (MHS), Universiti Tun Hussein Onn Malaysia

- **Oversaw** a food station serving **1,900 students daily** during a 2-week orientation program.
- **Formulated** a budget-conscious food plan under **RM10 per person**, reducing total costs by **15%** without sacrificing quality.
- **Conducted** quality inspections on **100% of food deliveries**, ensuring zero safety violations.
- **Streamlined** packaging workflows, reducing preparation time by **25%**.
- **Accommodated** dietary needs for **50+ students** with allergies or restrictions, achieving **zero incidents**.
- **Delivered** VIP food service to **20+ distinguished guests**, maintaining top-tier standards.

December 2021 – February 2023

Executive Multimedia, Student Representative Council, MPP Universiti Teknologi MARA, Johor

- **Produced** multimedia content for **3 official platforms** (Instagram, Facebook, Telegram), raising engagement by **20%** in 6 months.
 - **Designed** and **distributed 10+ merchandise projects** (T-shirts, tote bags, lanyards) to **500+ students**.
 - **Edited 15+ video productions** including trailers, montages, and opening sequences, viewed by **1,000+ audiences**.
 - **Delivered** hands-on technical support for **5+ live events**, ensuring **0 downtime** for AV systems serving **200–500 attendees**.
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PROJECTS

Smart Attendance System – Flutter, Firebase, HTML/CSS/JavaScript

- Designed and developed a cross-platform attendance management system from scratch to production, integrating **Firebase Authentication**, **Firestore**, and **Cloud Storage** for seamless user data handling.
- Configured and synchronized **web admin dashboard** (HTML, CSS, JavaScript) and mobile app (Flutter) to ensure real-time updates between platforms.
- Deployed via **Firebase Hosting**, Android Studio, and Google Play Console, ensuring readiness for real-world stakeholder use.

Student Talent Profiling System – Flutter, Firebase, HTML/CSS/JavaScript

- Built a responsive **admin dashboard** (HTML, CSS, JavaScript) and mobile interface (Flutter) to manage and profile student data using Firebase Authentication, Firestore, and Cloud Storage.
- Implemented seamless synchronization between web and mobile platforms, ensuring consistent data across devices.
- Configured workflows to meet stakeholder objectives, improving profiling efficiency and data accessibility.

Healthy Meal App – Flutter, Firebase, Google Maps API

- Developed a mobile application for meal browsing, ordering, and subscription management with Firebase backend and Google Maps API for location-based delivery simulation.
- Configured authentication, database, and cloud storage to support secure logins, order tracking, and content management.
- Delivered a complete, functional product ready for deployment, meeting client's requirement for an interactive and reliable meal service platform.

EDUCATION

October 2023 – December 2026

Bachelor's Degree, Information Technology, Universiti Tun Hussein Onn, Malaysia

Relevant Coursework: Networking Fundamentals, Operating Systems (Windows/Linux), Database Management, System Administration, Cloud Computing Basics, IT Support Fundamentals
Tools & Technologies: Cisco Packet Tracer, VMware, XAMPP, MySQL, Firebase, HTML, CSS, JavaScript, Flutter

October 2020 - February 2023

Associate degree, Information Management, Universiti Teknologi MARA, Malaysia

Relevant Coursework: Information Management Systems, Basic Networking & Troubleshooting,

Multimedia & Design Tools

Tools & Technologies: Adobe Illustrator, Adobe Photoshop, Canva, Microsoft Office Suite

CERTIFICATE

[CCNA: Introduction to Networks, Cisco](#) – Sep 2024

Skills gained: IP addressing, network protocols, routing & switching basics, network troubleshooting.

[Google IT Support, Google](#) – May 2025

Skills gained: Troubleshooting, networking, operating systems, system administration, and security fundamentals.

SOFT SKILLS

- Project Management
 - Leadership & Team Coordination
 - Communication & Documentation
 - Problem-Solving & Analytical Thinking
 - Adaptability & Quick Learning
 - Calm & Supportive Under Pressure
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TECHNICAL SKILLS

- Troubleshooting & Incident Resolution
- End-User Support & Remote Assistance
- Hardware & Software Installation
- System Configuration & Administration (Windows/Linux)
- Network Setup & Troubleshooting (Cisco Packet Tracer, CCNA level)
- Cloud Administration (Firebase Authentication, Firestore, Cloud Storage)
- Virtualization (VMware)
- Web Development (HTML, CSS, JavaScript)
- Mobile Development (Flutter)
- Multimedia Tools (Adobe Illustrator, Adobe Photoshop, Canva)