YOU **CAN'T** TEST EVERYTHING BUT YOU **SHOULD** MONITOR IT!

Our journey to OpenSearch



Hi, I am Michi! Head of Code at KR





"As Europe's **leading photo booth provider**, we have made it our mission to help our brides and grooms with their complete journey to their dream wedding. This is something we work tirelessly on with our team."



Philipp Schreiber - Co-Founder, KRUU.com

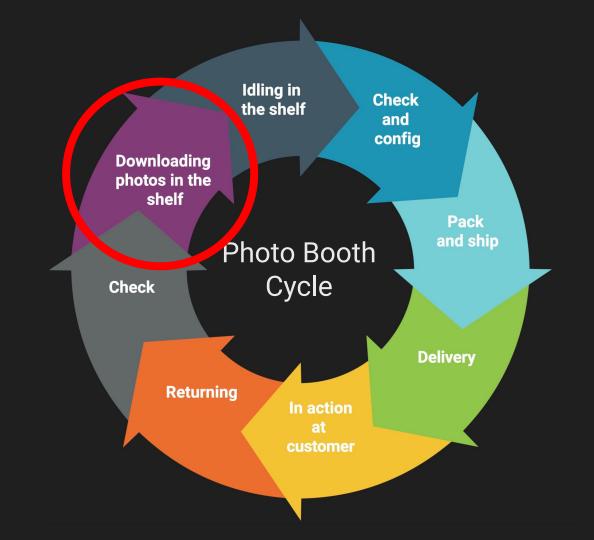








The Incident



Good

```
FB
                                      ): Saved 389 images (1.3G) of booking (id:
                                                                                                            ) in 1m 56s
                    ip:
                                                                                        reference:
  FB
                                      ): Saved 248 images (726M) of booking (id
                                                                                         reference:
                                                                                                             A) in 1m 5s
  FB
                                         ): Saved 415 images (1.5G) of booking (id:
                                                                                           reference:
                                                                                                              ) in 2m 14s
FB FB
                       ip: 1
                                        : Saved 225 images (729M) of booking (id:
                                                                                            reference:
                                                                                                                ) in 1m 5s
  FB
                                       : Saved 622 images (2.0G) of booking (id: 1
                                                                                         eference: '
                                                                                                             ) in 2m 59s
  FB
                                      ): Saved 355 images (1.2G) of booking (id: 1
                                                                                                            5) in 1m 46s
                    ip:
                                                                                         eference:
  FB
                    ip:
                                      ): Saved 1199 images (4.0G) of booking (id: 1
                                                                                          eference:
                                                                                                             ) in 5m 59s
```

~12 MB/s

Bad

```
FB 1
             (id:
                                       : Saved 390 images (1.2G) of booking (id: 1
                                                                                                                  ) in 21m 1s
                       ip:
                                                                                          reference:
   FB 1
            (id:
                       , ip:
                                                                                           reference:
                                                                                                                   ) in 22m 22s
                                        ): Saved 344 images (1.2G) of booking (id:
   FB
             (id:
                       , ip:
                                        ): Saved 624 images (2.3G) of booking (id:
                                                                                          , reference: /
                                                                                                                   ) in 42m 59s
   FB (
            (id: :
                                       : Saved 598 images (2.2G) of booking (id: [
                                                                                                                  3) in 40m 35s
                       ip
                                                                                          reference:
   FB
           (id:
                                      Saved 354 images (1.1G) of booking (id:
                                                                                       reference:
                                                                                                               3) in 21m 44s
FB:
            (id:
                       , ip:
                                                                                           , reference:
                                                                                                                   B) in 53m 37s
                                        ): Saved 680 images (2.7G) of booking (id:
   FB
             (id
                      , ip:
                                       Saved 442 images (1.3G) of booking (id:
                                                                                        , reference:
                                                                                                                 ) in 25m 11s
```

$0.95 \, MB/s$



What could it be?

- Hardware error
- Bug in code
- Network
- OS

What could it be?

Transferring some sample data was fast

Investigate

- 1. When did it start?
- 2. Why did it happen?
- 3. How to prevent?
- 4. How to notice early?

When did it start?

We had data in our Slack Channel, but...

Name A Size Kin	
	ina
2017-07-12. json 67 KB All	
2017-07-13.json 5 KB All	
2017-07-14.json 18 KB All	
2017-07-16.json 4 KB All	
2017-07-17.json 5 KB All	
2017-07-18.json 147 KB All	
2017-07-19.json 150 KB All	
2017-07-20.json 6 KB All	
2017-07-21.json 5 KB All	
2017-07-23.json 6 KB All	
2017-07-24.json 8 KB All	II Files
2017-07-25.json 172 KB All	
2017-07-26.json 163 KB All	II Files
2017-07-27.json 23 KB All	II Files
2017-07-28.json 4 KB All	
■ 2017-07-30.json 2 KB All	
2017-07-31,json 38 KB All	
2017-08-01.json 118 KB All	
2017-08-02.json 117 KB All	
■ 2017-08-07.json 22 KB All	
2017-08-08.json 157 KB All	
■ 2017-08-09.json 75 KB All	
■ 2017-08-10.json 19 KB All	II Files
■ 2017-08-11.json 908 bytes All	
2017-08-13.json 3 KB All	
■ 2017-08-14.json 15 KB All	
2017-08-15.json 164 KB All	
2017-08-16.json 68 KB All	
■ 2017-08-17.json 14 KB All	
2017-08-18.json 455 bytes All	
■ 2017-08-20.json 2 KB All	
2017-08-21,json 454 bytes All	
2017-08-22.json 177 KB All	
2017-08-23.json 62 KB All	
2017-08-24.json 14 KB All	
2017-08-25.json 918 bytes All	
■ 2017-08-28.json 4 KB All	
2017-08-29.json 169 KB All	
■ 2017-08-30.json 71 KB All	II Files

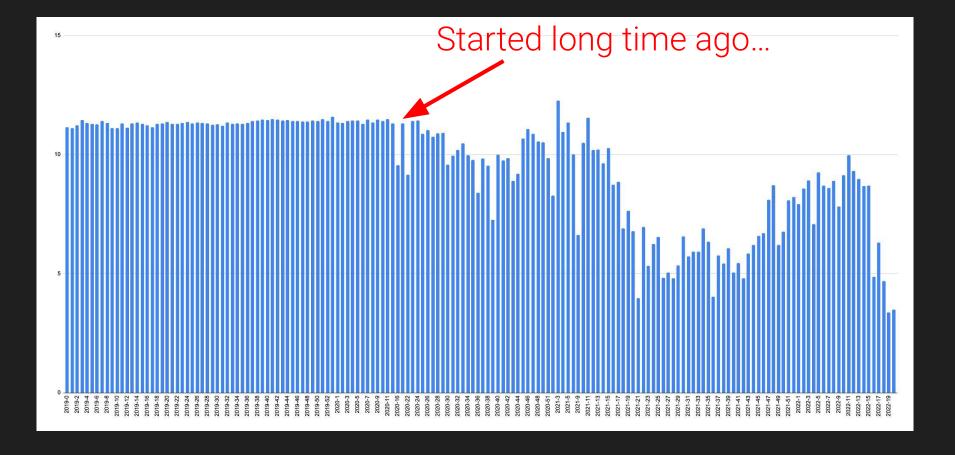
2. Import data to MySQL

1. Write a script to extract the data as CSV

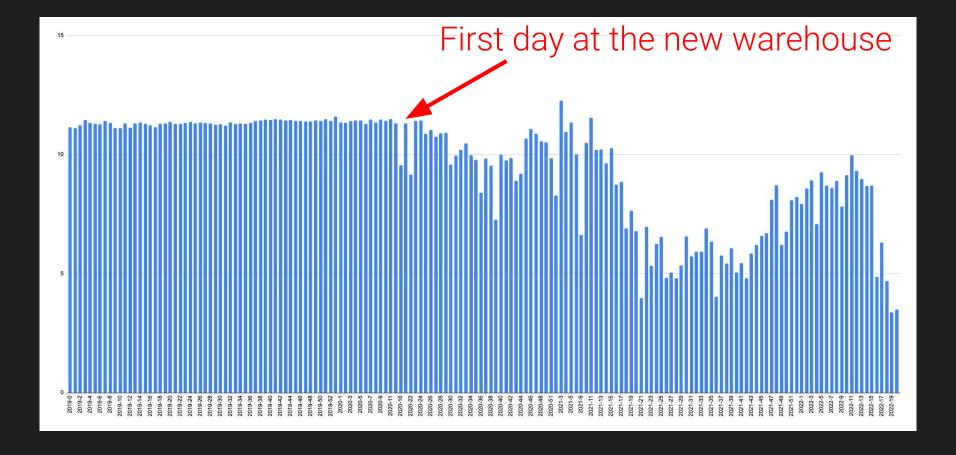
3. Write query to aggregate by day

- 4. Create nice chart

Many hours later



What happened?



Network configuration error



How to prevent or test?

How to notice early?



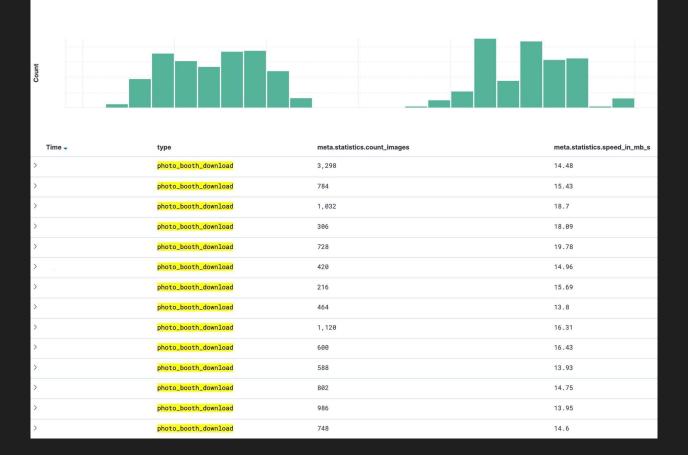


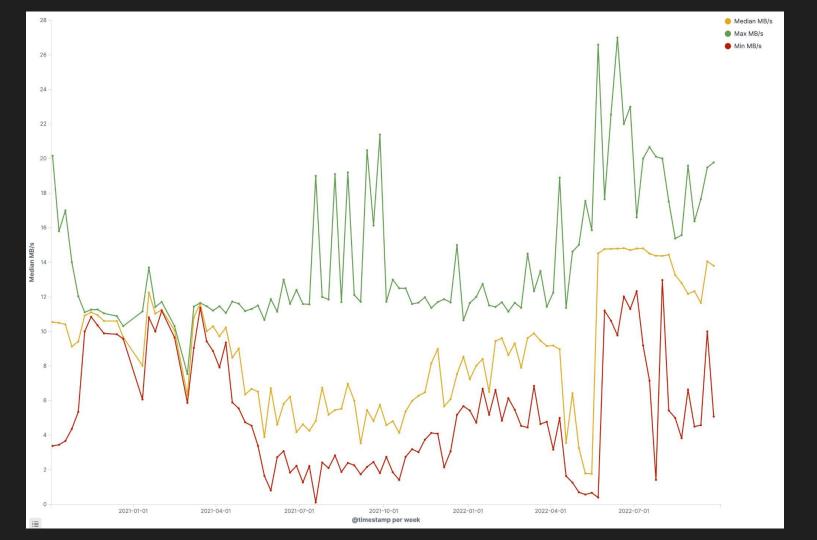
Metrics



```
loggingToFile.info(
 logMessage,
     booking: {
       booking_id: bookingId,
       size_in_kb: parseInt(fileSize),
       count_images: imagesCount,
       duration_in_seconds: onlySeconds,
       speed_in_mb_s: speedInMbPerSeconds,
       id: fotobox.id.
       barcode: fotobox.barcode,
       ip: fotobox.ip,
```







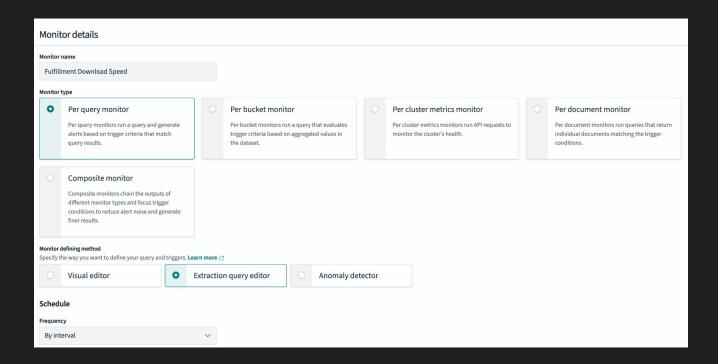
But **HOW** to notice early?

Monitoring

and

Alerts!

Monitor



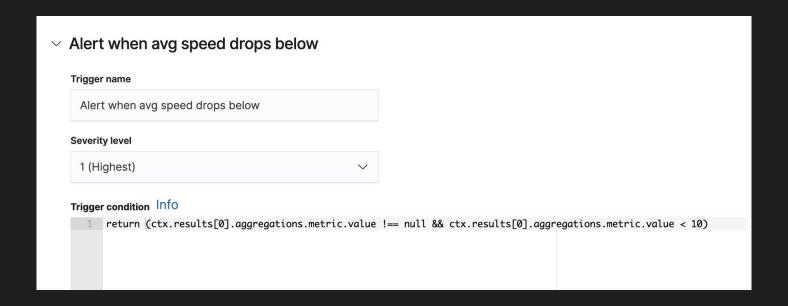
Monitor → Data Source



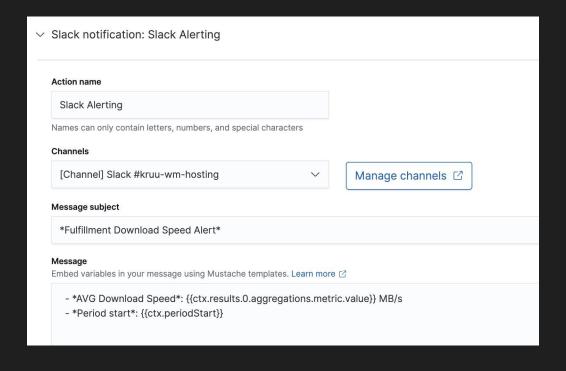
Monitor → Data Source → Query

```
"size": 0,
"query": {
   "bool": {
        "must": [
                "match": {
                   "type": {
                        "query": "photo_booth_download"
       "filter":
                "range": {
                   "@timestamp": {
                       "from": "{{period_end}}||-10m",
                       "to": "{{period_end}}"
"aggregations": {
   "metric": {
       "avg": {
           "field": "meta.statistics.speed_in_mb_s"
```

Monitor → Data Source → Query → Trigger



Monitor — Data Source — Query — Trigger — Notification





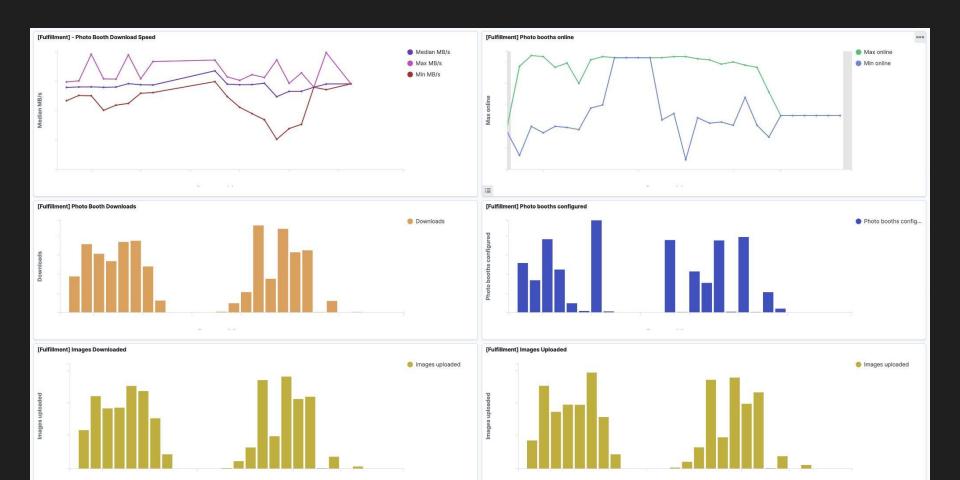
MA Alerting-Notification Action

We-Manage Bot APP 4:05 PM

Fulfillment Download Speed Alert

- **AVG Download Speed**: 9.842799949645997 MB/s
- 7.0 Download Speed. 7.012/7/71/013/7/11/015/

- Period start: 2022-09-28T13:55:12.559Z



What else?

Online Photo Booths alert



Alerting APP 10:05 PM

Zero photo booths are currently online in US

Please check!

What's Next?

404 monitoring

YOU **CAN'T** TEST EVERYTHING BUT YOU **SHOULD** MONITOR IT!

Feedback?

Notes?

Thank you for your time!

Questions?