AMIIN ISMAIL MUSE

(773)-961-9545 | amiinmuse2025@u.northwestern.edu | linkedin.com/in/amiin-muse | github.com/AmiinMuse

EDUCATION

Northwestern University

Evanston, IL

Bachelor of Science in Computer Science, Minor in Data Science and Engineering

Anticipated Graduation: June 2025

• **GPA:** 3.39 | **Major GPA:** 3.74

• Relevant Courses: Codepath Intermediate Software Engineering, Data Structures & Algorithms, Linear Algebra and MATLAB, Data Engineering, Intro to Artificial Intelligence, Human-Computer Interaction, Discrete Mathematics

SKILLS & INTERESTS

Skills/Technologies: HTML, CSS, JavaScript, React, Java, Python, C/C++, Racket, MATLAB, PHP, Pandas, Unix/Linux, Docker

Interests: Reading, Coding, Soccer, Traveling, Web Development, Drawing

Languages: Somali (native), English (Fluent), Arabic (Intermediate), Spanish (Beginner)

EXPERIENCE

Salesforce Inc.

San Francisco, CA

Incoming Software Engineer

July 2025

Software Engineer Intern

June 2024 – Sep 2024

Optimized LLM intent detection for Einstein Bots, achieving near-perfect accuracy (from 97% to 99-100%) while reducing

training data by 95% through advanced prompt Engineering

Implemented LLM client using Lava Spring Root, and Python to build a hybrid bridge between Salesforce's Finstein hots

• Implemented LLM client using **Java**, **Spring Boot**, and **Python** to build a hybrid bridge between Salesforce's **Einstein bots** and **Copilot** to improve bot response accuracy

Fermi National Accelerator Laboratory

Batavia, IL

Machine Learning Intern

June 2023 – *August* 2023

- Contributed to an ML application to enhance data search for 30+ researchers, engineers, and staff at Fermilab
- Utilized Natural Language Processing (NLP) techniques, the NLTK Python Library, and TensorFlow to improve data access and retrieval, resulting in a 90% model accuracy result rate.

Northwestern University Information Technology

Evanston, IL

Student Technician

April 2022 - June 2024

- Provide technical support for 50+ classrooms, resolving computer software and hardware issues for 100+ students and faculty
- Resolve issues in a fast-paced, high-pressure environment through collaboration with 6 Visual/Audio IT professionals

PROJECTS

NeuroNet

Evanston, IL

IEEE Northwestern Chapter - Technical Program | Team of 5 | Awarded "Best of Overall Project" January 2023 – April 2023

- Built a deep learning ML model capable of analyzing 3D MRI images and detecting Alzheimer's early with 94% accuracy
- Used Python libraries **Numpy**, **SimpleElastix** & **FSL** for image processing, **Tensorflow** & **Keras** for model training and **Streamlit** to build a lightweight client UI

FareShare Evanston, IL

WildHacks - Northwestern University's Largest Hackathon | Team of 4

April 2022

- Built a web application connecting Northwestern students for ridesharing to and from Chicago airports, utilizing Javascript, React, CSS, HTML, Bootstrap, and Supabase
- Implemented a user authentication system using Northwestern emails to ensure safe and secure ridesharing among students

Web Portfolio

Evanston, IL

Personal Website

September 2022 – January 2019

- Created a custom HTML, CSS, and Javascript website to showcase projects, work experience, and contact information
- Employed streamlined static web hosting by using GitHub pages to optimize web development

Battleship Game

Evanston, IL September 2022 – January 2019

 $Northwestern\ University,\ Fundamentals\ of\ Computer\ Programming\ 2$

Control 2022 Summary 201

- Constructed Battleship game from scratch using Northwestern's GE211 game engine in a C++ development environment
- Built user-interactive GUI using Model-View-Controller architectural pattern to enable player-driven gameplay

ACTIVITIES & LEADERSHIP

President, Northwestern University's National Society of Black Engineers (NSBE) Chapter

March 2023 – April 2024

- Led a group of 13 executive board members to plan 10+ major events for 150+ Black engineering students at Northwestern
- Managed budgets exceeding \$20,000 to enable 82+ active members to attend the NSBE regional and national conferences

Co-founder and Vice President, Northwestern University Emerging Coders

September 2022 – April 2024

- Organized 5+ events for 30+ low-income and First-generation students to help them explore careers in computer science
- Assumed treasurer duties to manage \$2000 in funding, enabling the execution of 5 events that expanded club opportunities

Team Lead, Northwestern University Information Technology

February 2022 – Present

- Led a team of 7 members and conducted weekly training sessions to improve students' technical software and hardware skills
- Organized schedules for over 35 team members to ensure efficient shift allocation and maximize effective operational