# FedRAMP GENERAL DOCUMENT ACCEPTANCE CRITERIA

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### **EXECUTIVE SUMMARY**

This document describes a general Security Assessment Framework (SAF) for the Federal Risk and Authorization Management Program (FedRAMP). FedRAMP is a Government-wide program that provides a standardized approach to security assessment, authorization, and continuous monitoring for cloud-based services. FedRAMP uses a "do once, use many times" framework that intends to save costs, time, and staff required to conduct redundant Agency security assessments and process monitoring reports.

FedRAMP was developed in collaboration with the National Institute of Standards and Technology (NIST), the General Services Administration (GSA), the Department of Defense (DOD), and the Department of Homeland Security (DHS). Many other Government Agencies and working groups participated in reviewing and standardizing the controls, policies and procedures.



### **DOCUMENT REVISION HISTORY**

DATE	VERSION	PAGE(S)	DESCRIPTION	AUTHOR
03/12/2015	0.6	All	Draft	Steve Levitas
05/05/2015	0.7	All	Incorporated Monette Respress's comments about acceptability of figures	Steve Levitas
07/30/2015	0.8	5 – 9	Incorporated Government comment	Val Connell
07/30/2015	1.0	5	Removed Section 3.0 and made ready for public release	John Hamilton
06/06/2017	1.0	Cover	Updated logo	FedRAMP PMO
02/07/2018	2.0	All	Reformatted Document	FedRAMP PMO

### **ABOUT THIS DOCUMENT**

### Who Should Use This Document

The following individuals should read this document:

Writers and reviewers of documents

## How This Document Is Organized

This document is divided into the following primary sections and appendices:

SECTION	CONTENTS
Section 1	Introduction
Section 2	Document Review Criteria
Appendix A	Table of Acronyms

### **HOW TO CONTACT US**

Questions about FedRAMP or this document should be directed to <a href="mailto:info@fedramp.gov">info@fedramp.gov</a>.

For more information about FedRAMP, visit the website at http://www.fedramp.gov.



# **TABLE OF CONTENTS**

EXE	CUTIVE SUMMARY	. İ
DO	CUMENT REVISION HISTORY	.ii
1.	INTRODUCTION	1
2.	DOCUMENT REVIEW CITERIA	1
APP	PENDIX A: FEDRAMP ACRONYMS	4
LIS	ST OF TABLES	
Tabl	<b>e 1</b> – Document Review Criteria	. 1



### I. INTRODUCTION

The purpose of this document is to describe the general document acceptance criteria for the Federal Risk and Authorization Management Program (FedRAMP) to both writers and reviewers. These acceptance criteria apply to all documents FedRAMP reviews that do not have predefined special checklists or acceptance criteria.

This document does not include security and/or technical review criteria used by Information System Security Officers (ISSOs) and Joint Authorization Board (JAB) Technical Representatives (TRs) to assess the technical quality of documents. See the *FedRAMP Review and Approve Process Standard Operating Procedure* for more information on FedRAMP review and acceptance criteria.

### 2. DOCUMENT REVIEW CITERIA

O contains a list of the criteria (Clarity, Completeness, Conciseness, and Consistency) to be considered during a general document acceptance review, and Severity Level information. The Description column includes the common items associated with the criteria to provide guidance. The reviewer determines the defect and its criterion. Severity Levels (Low, Medium, and High) are provided for guidance only. The reviewer determines the Severity Level of an item, based on their judgment.

Table I - Document Review Criteria

CRITERION	DESCRIPTION	SEVERITY	COMMENT
Clarity	<ul> <li>Correct and consistent format</li> <li>Correct and continuous section numbering</li> <li>Logical presentation of material</li> <li>Current dates and timely content</li> <li>Non-standard terms, phrases, acronyms, and abbreviations are defined</li> <li>Proper titles and labels on figures</li> <li>No ambiguous statements or content</li> <li>Minimal and appropriate use of the passive voice</li> <li>No awkward phrases, typographical errors, spelling errors, missing words, or incorrect page and section numbers</li> <li>Reasonable sentence and paragraph lengths</li> <li>Use of generally accepted rules of grammar, capitalization, punctuation, symbols, and notation</li> </ul>	High  Material is ambiguous, unclear, or incomprehensible  Medium  Material can be interpreted or understood after parsing  Low  Detracts from the understanding of the material  Typos, misspellings, undefined abbreviations, and similar minor defects	



CRITERION	DESCRIPTION	SEVERITY	COMMENT
	<ul> <li>Appropriate and accurate identification of cross-references</li> <li>Figure text is readable; figure graphics are sharp</li> </ul>		
Completeness	<ul> <li>Responsive to all applicable FedRAMP requirements</li> <li>Includes all appropriate sections of FedRAMP Template</li> <li>Includes all attachments and appendices</li> <li>Includes Table of Contents, List of Tables, and List of Figures when applicable</li> <li>Figures include required information, correctly labelled, and keys to color and line formats</li> </ul>	High  Unresponsive to FedRAMP requirement  Incomplete or poor response to FedRAMP requirement that compromises security  Does not include appropriate section of FedRAMP Template  Missing attachment or appendix essential to the completeness or understanding of the material  Medium  Incomplete or poor response to FedRAMP requirement that does not compromise security  Missing nonessential attachment or appendix  Low  Missing Table of Contents, List of Tables, or List of Figures when applicable	
Conciseness	<ul> <li>Content and complexity is relevant to the audience</li> <li>No superfluous words or phrases</li> </ul>	High  Content or complexity is irrelevant to the audience  Medium  Superfluous words or phrases that detract from the reader's understanding of the material	



CRITERION	DESCRIPTION	SEVERITY	COMMENT
		Low  Superfluous words or phrases that do not detract from the reader's under-standing of the material	
Consistency	<ul> <li>Terms have the same meaning throughout the document</li> <li>Items are referred to by the same name or description throughout the document</li> <li>The level of detail and presentation style are the same throughout the document</li> <li>The material does not contradict predecessor documents</li> <li>All material in subsequent documents has a basis in the predecessor document</li> <li>Figure content agrees with text</li> </ul>	High  Material contradicts predecessor document  Material has no basis in predecessor document	
		Medium  Inconsistencies detract from the reader's understanding of the material	
		<ul> <li>Presentation style is different</li> <li>Inconsistencies are understandable</li> </ul>	



# **APPENDIX A: FedRAMP ACRONYMS**

The master list of FedRAMP acronym and glossary definitions for all FedRAMP templates is available on the FedRAMP website Documents page under Program Overview Documents.

(https://www.fedramp.gov/resources/documents-2016/)

Please send suggestions about corrections, additions, or deletions to info@fedramp.gov.