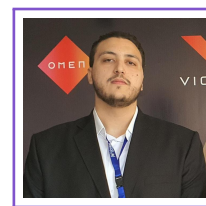


NEJMEDDINE Kamal

Engineer in marketing and sales

☎ + (212) 6 66 27 42 31
✉ kamal.nejm@gmail.com
in [kamal-n-0b787115b/](#)



Professional experience

- 1 february 2023 – Present **Pizza Pizza**, Canada, Order processing, customer support and order customization
Efficiently and accurately process customer orders over the phone, online, and in person. Provide exceptional customer service by answering questions, resolving problems, and handling concerns in a polite and friendly manner. Skillfully customize orders based on customer requests, ensuring orders are prepared correctly and quickly
- 1 July 2021 – 31 July 2021 **Saham Insurance (Agence Barzakh Insurance)**, CASABLANCA, Internship EOYP
Manage, claims files, and insurance contacts. Follow up on the customer portfolio and make proposals for new products. Respond to customer needs and reassure them. Establish a relationship of trust between customers and the insurance company.
- 1 august 2016 – 30 December 2017 **Tourist transport Najmeddine**, Marrakech, Tourist transport
Processing reservations, processing invoices, assistance at the airport and after tourist driver.

Education

- 2019 – 2022 **ESMA MARRAKECH, ESMA**
Master degree marketing and sales
- 2017 – 2019 **ECOSTIG, MARRAKECH**, Bachelor's degree in business management
- 2016 – 2017 **University of law and economics cad i ayyad**, MARRAKECH
S1 et S2 economics sector
- 2015 – 2016 **Al manar, MARRAKECH**
Baccalaureate Life and Earth Science

Technical knowledge

- Office automation* **Word, Excel, power point, Access, Publisher, Teams, Skype for Business, Outlook.**
- Soft skills* **Critical Thinking, Emotional Intelligence, Management, Service Sense, Negotiation, Creativity, Flexibility, Team Spirit.**

Languages

- | | | |
|---------|-----------------|--------------------------------|
| Arab | Native language | <i>Read – Spoken – Written</i> |
| English | Fluent | <i>Read – Spoken – Written</i> |
| French | Fluent | <i>Read – Spoken – Written</i> |

Interests

- Hobbies **Traveling and playing video games**
- Sports **Basketball, Box**