### **Costumer Segment:**

- Hotel owners/Managers
- Travelers / Tourists
- Hotel workers

### Value proposition

- All-in-One Hotel Management Solution
- Real-Time Analytics and update
- Customer Support Chatbot
- Enhanced Customer Experience
- Scalable Cloud-Based Solution

### Channels

- Online platform mobile & web
- Subscription Portal
- Feedback Loops
- Enhanced Customer Experience
- Industry Conferences and Exhibitions:

#### Problem:

- can be easily copied
- financial problem
- reach target audience

#### Revenue stream:

- Subscription Model
- cloud integration fee
- Training and Consultation Services
- new features fees

#### solution:

- local host in off-line mode
- special check-in and housekeeping app for available rooms
- costumer chatbot for booking

## Unique value proposition:

- first and only local solution
- accurate with algerian hotels and what they need

# unfair advantage:

- can be easily copied
- network problem
- change owners mentallity
- government policies about internal data

#### **Cost structure:**

- Technology Infrastructure Costs
- Sales and Marketing Costs
- Data Security and Compliance Costs
- Legal and Compliance Costs
- Partnership Costs