Logistics Delivery Time and Delay Analysis

As a logistics analyst, you are responsible for tracking delivery performance across various Nigerian cities. Management needs help identifying factors affecting delivery time and which couriers perform best.

Business Questions
- • What is the average delivery time for each route?
- • What are the common causes of delivery delays?
- • How does distance affect delivery performance?
- • Which couriers have the highest on-time delivery rate?

Expected Deliverables
- • Delivery performance dashboard by route, city, and courier
- • Charts showing delay frequency and reasons
- • KPIs for average delivery time and courier comparison
- • Suggestions for optimizing delivery operations