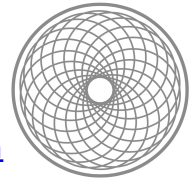# AMIR HACKETT

Orlando, FL
m: 561.212.7870
amir.hackett@gmail.com
[Certificate](#) | [GitHub](#) | [Portfolio](#) | [LinkedIn](#)

PROFESSIONAL SUMMARY

Accomplished and dynamic professional with a proven track record of innovative web development, strategic business operations, and advanced problem-solving. Expert in translating complex business requirements into technical solutions, delivering high-quality projects that enhance organizational performance. Renowned for driving operational excellence, leveraging extensive experience in API integration, and cultivating user-centric experiences that propel leading organizations to the forefront of their industries. A collaborative leader and mentor committed to fostering team growth and championing agile methodologies to accelerate project delivery and achieve exceptional results.

CORE COMPETENCIES

- Web Development
- API Integration
- User Experience (UX)
- Database Management
- Teaching and Mentoring
- Collaboration
- Documentation
- Problem-Solving
- Mobile App Development

- Data Analysis and Reporting
- Agile Methodologies
- Cloud Computing and Services
- Continuous Integration/Continuous Deployment(CI/CD) Processes
- Accessibility Standards and Compliance
- Network Architecture and Administration

- Customer Relationship Management (CRM) Systems
- Quality Assurance and Testing
- Technical Writing and Communication
- Open-Source Contributions and Community Engagement
- Leadership and Team Building Skills

PROFESSIONAL EXPERIENCE

SOLODEV
Software Engineer, Orlando, FL | Hybrid   **November 2022 – Present**

- Spearhead web development initiatives by leveraging expert knowledge in React, TypeScript, JavaScript, Next.js, PHP, and Node.js, applying robust object-oriented programming techniques to ensure code modularity and maintainability across diverse projects.
- Transform user stories into intuitive, mobile-responsive interfaces, enhancing user engagement and satisfaction metrics.
- Utilize feedback from user testing to drive continuous improvements, optimizing the platform for superior usability and performance.
- Foster collaborative synergy with cross-functional teams to prototype, execute, and deliver high-quality projects, contributing to the platform's usability advancements.
- Oversee client project management and support operations, maintaining daily oversight to guarantee exceptional client service and satisfaction.
- Propel the evolution of an administrative application, ensuring robust database updates and the implementation of controlled forms and inputs to safeguard data integrity.
- Craft detailed documentation that codifies best practices, streamlines issue resolution, and supports knowledge transfer within the development team.

TRILOGY EDUCATION SERVICES
Web Development Teaching Assistant, Remote   **August 2022 – Present**

- Facilitated student learning in a comprehensive web development curriculum, reinforcing concepts in HTML/CSS, JavaScript, jQuery, Bootstrap, Node.js, SQL, Express, MongoDB, GraphQL, and React & Redux.
- Assisted students with technical challenges on the Canvas platform, encouraging logical problem-solving and perseverance in coding tasks.
- Evaluated student work with a focus on improving code quality and adherence to best practices, providing detailed feedback to encourage progress.
- Acted as a primary point of contact for student inquiries via Slack and Zoom, ensuring clarity of concepts and timely resolution of issues.
- Dedicated to personal mastery of web development topics by completing coursework, thereby enhancing the support provided to students through informed tutoring sessions.
- Conducted supplemental tutoring sessions, adapting to diverse learning styles and facilitating a collaborative learning environment for student developers.

MORGAN AND MORGAN
Network Administrator, Orlando, FL   **May 2020 – August 2022**

- Focused on the management, maintenance, and setup of network hardware and software.
- Involved in designing and implementing new network solutions and improving network efficiency.
- Managed and maintained the company's IT infrastructure, including servers, network devices, and software applications.
- Implemented and enforced IT policies and procedures to ensure system security and data integrity.
- Conducted regular system backups and disaster recovery operations to safeguard data.
- Coordinated with vendors and suppliers for procurement and maintenance of IT equipment.
- Provided training and support to staff on new technologies and software applications.

QUINTAIROS PRIETO WOOD & BOYER
IT Help Desk Technician, Orlando, FL   **September 2017– May 2020**

- Provided technical support to users experiencing hardware, software, and networking issues.
- Assisted in setting up and configuring new systems and hardware.
- Performed troubleshooting and problem-solving for end-user issues.
- Maintained an inventory of all monitors, keyboards, hard drives, modems, printers, scanners, and other peripheral equipment.
- Updated and maintained the internal knowledge base with issue resolution details.

SIROTE & PERMUTT
Technical Support Specialist, Orlando, FL   **April 2014 – September 2017**

- Delivered end-to-end technical support for software and hardware issues.
- Collaborated with cross-functional teams to resolve complex technical issues.
- Assisted in the deployment of software updates and patches to ensure system security.
- Provided remote support and assistance for users in different locations.
- Conducted IT inductions and training sessions for new staff members.

EDUCATION

Full Stack Web Development
University of Central Florida, Orlando, FL

PROJECT EXPERIENCE

RODDEIT BLOG SITE

- Orchestrated the deployment of a CMSstyle blog, harnessing the MVC framework with MySQL and Sequelize to elevate data management and system scalability.
- Spearheaded the engineering of a RESTful Express.js application, empowering users to engage with content via account creation, post submissions, and interactive voting.
- Pioneered frontend innovation by integrating Handlebars.js to render JSON data, enhancing real-time user interaction.
- Championed user security by integrating bcrypt and fortifying authentication protocols during user registration and login.

RECIPEZ

- Piloted the development of a culinary application, leveraging Spoonacular and The CocktailDB APIs, to deliver a tailored recipe discovery experience.
- Directed UI/UX design, utilizing the Bulma framework and custom CSS to craft a visually captivating and seamless user interface.
- Led the JavaScript development for dynamic HTML recipe card generation, optimizing user engagement with accessible search result presentations.
- Advanced user interface responsiveness by implementing jQuery and refining interactive elements for superior usability.

EMPLOYEE TRACKER
- Drove the development of a Node.js command line application for optimal management of employee databases, marrying Inquirer's interactivity with MySQL's robust storage capabilities.
- Commanded the design of an intuitive command line interface with Inquirer, streamlining operations and enhancing administrative efficiency.
- Initiated the adoption of the Console Table Package, transforming database visuals into an easily digestible tabular layout for stakeholders.

TECHNICAL PROFICIENCIES

- **Languages:** HTML, CSS, Sass, JavaScript, TypeScript, SQL, PHP
- **Front-end:** React, Next.js, jQuery, Bootstrap, Tailwind CSS
- **Back-end:** Node.js, Express.js, GraphQL
- **Databases:** MongoDB, MySQL
- **Testing:** Jest
- **API Development and Testing:** Postman, Insomnia
- **Web Security:** Security and Session Storage, User Authentication, Cookies, Local Storage
- **Collaboration Tools:** Slack, GitHub, Git, Bitbucket, Jira, Zoom, Heroku, Command Line
- **Methodologies**: Agile/Scrum, Object-Oriented Programming, MVC Pattern, Test-Driven Development, Responsive Design, User Stories, Wireframing, QA-focused development