Use case: Viewing Information About a Place

Actor: User

Precondition:

• User is on the main page of the hotel webpage.

- User has a device with an internet connection.
- User has basic knowledge of navigating web pages.

Basic Flow:

- 1. User navigates to the main page of the hotel page.
- 2. User is presented with various categories of places to chosen.
- 3. User selects a category from the provided option.
- 4. The webpage redirects the user to page displaying all places within the chosen category.
- 5. User browsers through the list of places and selects a specific place on interest.
- 6. The webpage redirects the user to a page containing detailed information about the selected place.
- 7. User reads through the information provided about the place, including details such as location, amenities, pricing, and customer rates.

Alternative Flow:

At any point during the process, the user may use the sidebar to access top-rated hotels or hotels with low prices. This action doesn't interrupt the main flow but provides additional options for the user to explore.

Postcondition:

- User has successfully navigated from the main page to view detailed information about a specific place withing a chosen category.
- User has the option to navigate back to the main page, browser other categories, or explore additional feature of the website using the header and footer navigation menus.

Exception:

If the user encounters any technical issues or errors during the process, they may be unable to proceed further. In such cases, the user may need to refresh the page, check their internet connection, or contact customer service for assistance.