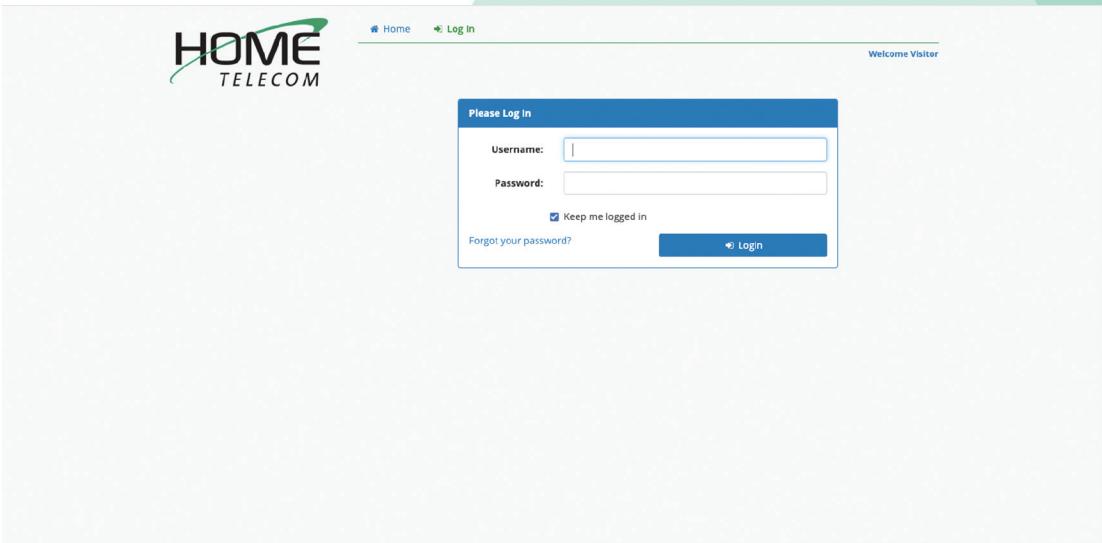




# Trend Micro Security Software Installation Guide

- 1 Go to [HomeSC.com](https://www.HomeSC.com), select **My Services** and then **App Portal**. On mobile, click the three lines at the top of your screen and select **My Services** and then **App Portal**.
- 2 You will now be directed to your HomeSC.com email log in page. Here you will enter your **@homesc.com** email address and enter your password. Simply click **Log In** when done.



A screenshot of a web browser showing the HomeSC.com login page. The page features a light gray background with a white central content area. At the top left is the HOME TELECOM logo. At the top right are links for "Home" and "Log In". Below these, a "Welcome Visitor" message is visible. The central part of the page is a blue-bordered "Please Log In" form. It contains two input fields: "Username:" and "Password:", both with placeholder text. Below the password field is a checkbox for "Keep me logged in". At the bottom of the form are links for "Forgot your password?" and a large blue "Login" button.

**3** Once you are logged in, go to the upper left portion of your screen under **Navigation** and select **Your Free Install of Trend Micro**. Or select the **Available Apps** tab under **Homepage** and select **Trend Micro**.

The screenshot shows the Home Telecom website homepage. In the top right corner, it says "Welcome Guest". On the left, there's a "Navigation" sidebar with links like "Home Telecom Website", "Pay Your Bill", "Upgrade Your Internet", "Close to HOME blog", and "Your Free Install of Trend Micro" (which is highlighted with a yellow box). Below the sidebar is a "Homepage" section featuring a "Trend Micro" app icon. To the right of the homepage section is a promotional banner for "Choose Your Speed. Build Your Bundle" starting at \$103.95/month, with a "CLICK TO LEARN MORE" button. At the bottom of the page are social media links for Facebook, Twitter, LinkedIn, YouTube, and Google+. A "Visit Us Online" link is also present.

**4** Please review the overview of Trend Micro along with some key benefits and system requirements before moving forward. Once you have read this information, click **Sign Up** on the **left hand** side of your screen.

The screenshot shows the "Overview of Trend Micro" page. In the top right corner, it says "Welcome Guest". On the left, there's a sidebar with "Trend Micro" and "Overview of Trend Micro" (which is highlighted with a yellow box), along with "Sign Up" and "Return" buttons. The main content area features an "Overview of Trend Micro" heading and a detailed description of the product's features, including its ability to protect against viruses, malware, and malicious links across various platforms like email, web browsers, and social networks. It also highlights customizable parental controls and security for online purchases. To the right of the text is a promotional banner for "Choose Your Speed. Build Your Bundle" starting at \$103.95/month, with a "CLICK TO LEARN MORE" button. At the bottom of the page are social media links for Facebook, Twitter, LinkedIn, YouTube, and Google+, a "Visit Us Online" link, and a "Your Gadgets" section with a note about selecting gadgets.

5

In order to activate your Trend Micro account, you have to enter a **Description**. Click the **Check box** to agree to the terms and conditions and then click the **Add Trend Micro to my account** button to obtain your serial number for that device.

**Activate Trend Micro**

Trend Micro is provided to our customers at NO COST. Enjoy!

So you can easily see which key is assigned to each of your computers, you have the option to add a description to each license. You may enter a description for your first key below.

Work Computer

I agree to the terms and conditions described above.

Add Trend Micro to my account

Welcome Guest

HOME TELECOM

Choose Your Speed Build Your Bundle

Bundles Starting as low as \$103.95/month

CLICK TO LEARN MORE

Visit Us Online

Facebook Twitter LinkedIn YouTube

Your Gadgets \*

There are no gadgets selected, go pick some

6

You have successfully activated your Trend Micro account. Your serial number should be displayed along with the description that was created and an action button where you can delete the serial number if needed. You can add up to three keys on your Trend Micro account.

Overview of Trend Micro

Trend Micro has been added to your account

Serial Number	Description	Action
Yellow highlighted	Work Computer	Delete key

You have 2 keys remaining

Description Add key

Trend Micro™ Titanium™ Maximum Security is an all-in-one, easy-to-use protection for everything you and your family do online — email, socialize, bank, browse, shop, and more. It provides you with a friendly interface, simple screens, and clear reports.

In addition to blocking viruses and malware, Titanium Maximum Security features the new Privacy Scanner for Facebook that helps you identify settings that may leave your personal information vulnerable. Also, it identifies safe and malicious links in search results as well as in popular social networking sites like Facebook, Twitter, Google+, LinkedIn, and Pinterest.

With customizable Parental Controls, Titanium helps keep your children safe from cyberbullies and inappropriate online content. Titanium makes security effortless for you by providing set-and-forget security that won't pester you with annoying alerts and pop-ups. Trend Micro Titanium is protection made easy.

Welcome Guest

HOME TELECOM

Choose Your Speed Build Your Bundle

Bundles Starting as low as \$103.95/month

CLICK TO LEARN MORE

Visit Us Online

Facebook Twitter LinkedIn YouTube

Now it is time to download the Trend Micro software. Select **Download Software** which can be found on the **left hand side** of your screen under Trend Micro. Please be sure that you have read these instructions carefully and met the system requirement before proceeding.

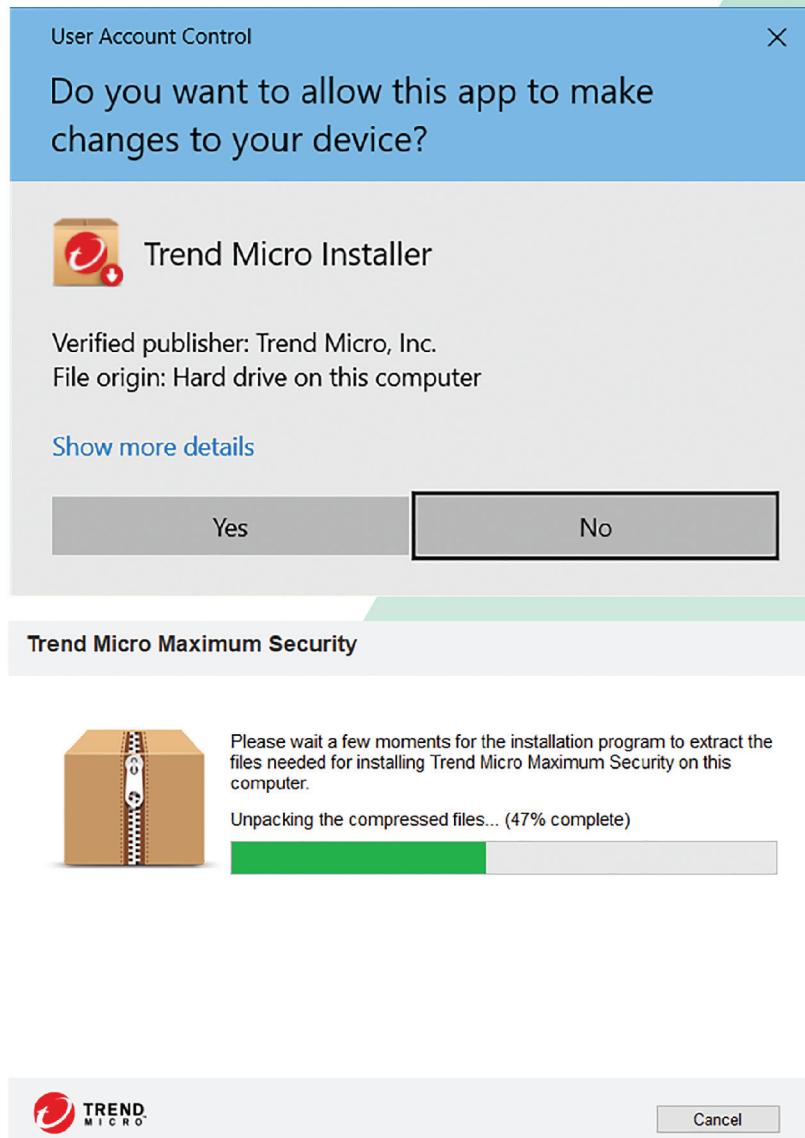
The screenshot shows the Home Telecom website. On the left, there's a sidebar with a green triangle icon containing the number 7. The main content area has a header with the Home Telecom logo and navigation links for Home and Log Out. A message "Welcome Guest" is displayed. The main content area is titled "Trend Micro" and includes links for Overview of Trend Micro, Remove Trend Micro, and Download Software. The "Download Software" link is highlighted with a yellow box. To its right is a "Windows 10/8/7/Vista" button. Below this, there's a "Visit Us Online" section with social media icons for Facebook, Twitter, LinkedIn, and YouTube. At the bottom, there's a "Your Gadgets" section with a note that no gadgets are selected.

Right click the **Windows 10/8/7/Vista bar** and then click on **Save link as**. Once you save the link, you should now be able to **open** the link from the bottom of your screen or you can find the link where you recently saved it to.

This screenshot shows the same website as above, but with a context menu open over the "Windows 10/8/7/Vista" button. The menu options include Open Link in New Tab, Open Link in New Window, Open Link in Incognito Window, Save Link As... (which is highlighted with a yellow box), Copy Link Address, Adobe Acrobat, and Inspect. To the right of the menu, there's a promotional banner for "Choose Your Speed. Build Your Bundle." with a price of \$103.95. The banner features a man sitting on a couch with a laptop. A yellow diamond-shaped highlighter is placed over the "Save Link As..." option in the menu. The rest of the page content is identical to the first screenshot.

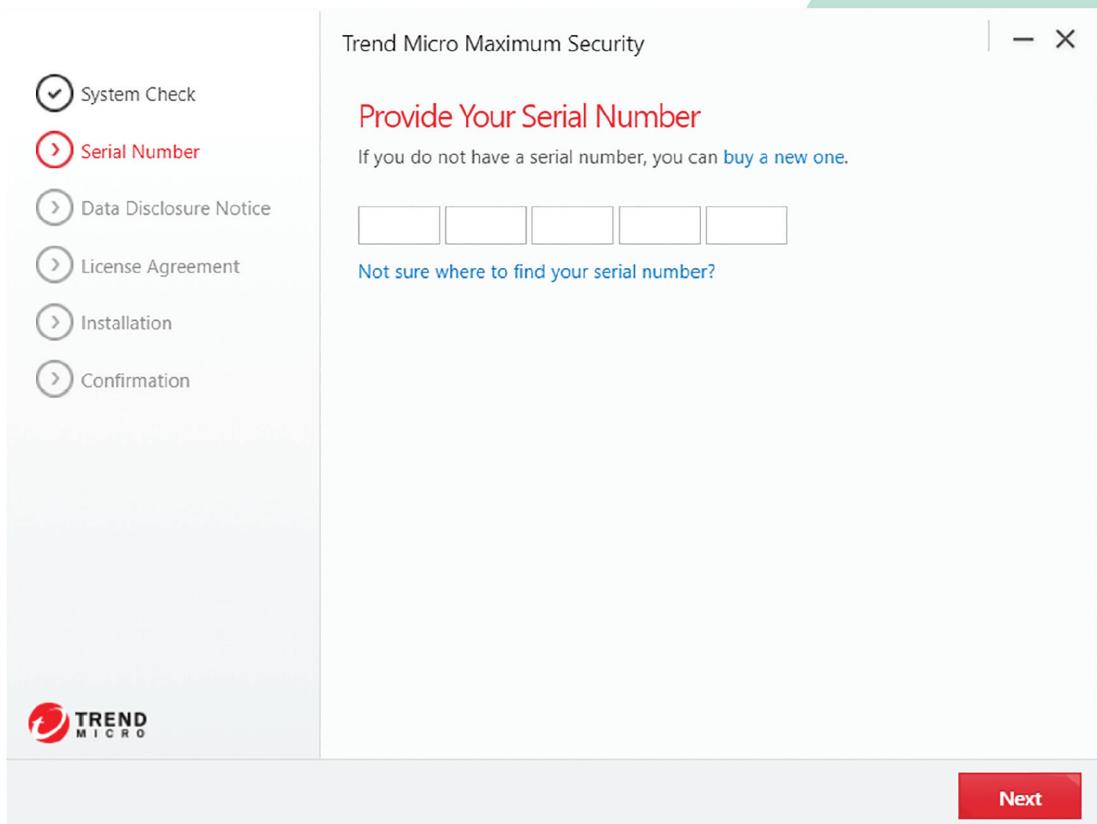
9

Once you click **open**, you will receive a notification that asks you to allow this app to make changes to your device. Click **Yes**. You will then see a screen pop up that will compress the Trend Micro file to be able to start installing this software.



10

Once the file is compressed, it will take you through a System check and then you will be prompted to provide your serial number. Be sure to enter the **Serial Number** that was given to you on your HomeSC.com App Portal and click **Next**.



[Home](#) [Log Out](#)

Welcome Guest

### Overview of Trend Micro

Trend Micro has been added to your account

Serial Number	Description	Action
[REDACTED]	Work Computer	<a href="#">Delete key</a>

You have 2 keys remaining

[Description](#) [Add key](#)

**Trend Micro™ Titanium™ Maximum Security** is an all-in-one, easy-to-use protection for everything you and your family do online — email, socialize, bank, browse, shop, and more. It provides you with a friendly interface, simple screens, and clear reports.

In addition to blocking viruses and malware, Titanium Maximum Security features the new Privacy Scanner for Facebook that helps you identify settings that may leave your personal information vulnerable. Also, it identifies safe and malicious links in search results as well as in popular social networking sites like Facebook, Twitter, Google+, LinkedIn, and Pinterest.

With customizable Parental Controls, Titanium helps keep your children safe from cybercriminals and inappropriate online content. Titanium makes security effortless for you by providing set-and-forget security that won't pester you with annoying alerts and pop-ups. Trend Micro Titanium is protection made easy.

**Choose Your Speed Build Your Bundle**

Bundles Starting **\$103.95** /month

[CLICK TO LEARN MORE](#)

**Visit Us Online**

11

Read over the **Data and Disclosure Notice** and click **Next**.

Trend Micro Maximum Security

### Privacy and Personal Data Collection Disclosure

Your personal data privacy is important for Trend Micro. To know what data will be collected in Trend Micro Maximum Security, please check below content.

**Privacy and Personal Data Collection Disclosure**

Certain features available in Trend Micro Maximum Security collect and send feedback data regarding product usage to Trend Micro. Some of the data may be considered personal data in certain jurisdictions and under certain regulations. By installing Trend Micro Maximum Security, the following data will be collected in order to troubleshoot installation errors and provide update to all components. You cannot disable the collection of this data.

- Computer name, IP address, MAC address, Gateway BSSID, Gateway MAC address, Product debug logs and dumps, System information, Windows system event logs (required to trouble shoot user's problem)
- Email address and computer name (required to register Trend Micro product license)

Please refer to Trend Micro Maximum Security's [Data Collection Notice](#) for details

Language: [English](#)  [Print this page](#)

Please review our Privacy Policy and Data Collection Notice.

**TREND MICRO**

**Next**

12 Review over the **License Agreement** and select **Agree and Install**.

Trend Micro Maximum Security

### License Agreement

Trend Micro Maximum Security is subject to the terms and conditions of the Trend Micro license agreement below. Please read it carefully.

**Trend Micro End User License Agreement**

Software: Trend Micro Consumer Products and Premium Support Services  
Version: English/Multi-country  
Purpose: Trial and Paid Use Subscription License  
Date: January 2019

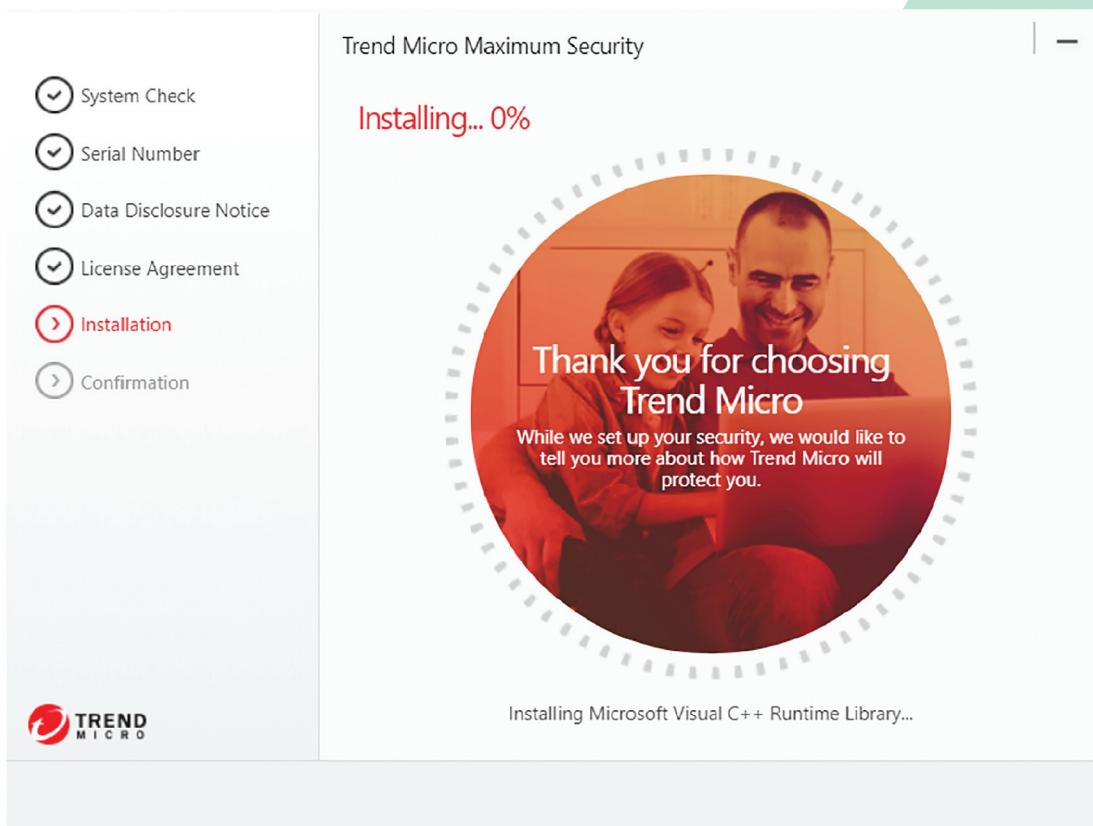
**IMPORTANT:** THE FOLLOWING AGREEMENT ("AGREEMENT") SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH TREND MICRO INCORPORATED OR AN AFFILIATE LICENSOR ("TREND MICRO") IS WILLING TO (A) LICENSE THE "SOFTWARE" AND ACCOMPANYING "DOCUMENTATION" OR (B) TO PROVIDE THE "PREMIUM SUPPORT SERVICES" TO "YOU" AS AN INDIVIDUAL USER OR AN AUTHORIZED REPRESENTATIVE OF AN ENTITY. BY ACCEPTING THIS AGREEMENT, YOU ARE ENTERING INTO A BINDING LEGAL CONTRACT WITH TREND MICRO.

Location: <C:\Program Files\Trend Micro>  [Print this page](#)  
Language: [English](#)

**Agree and Install** **Disagree**

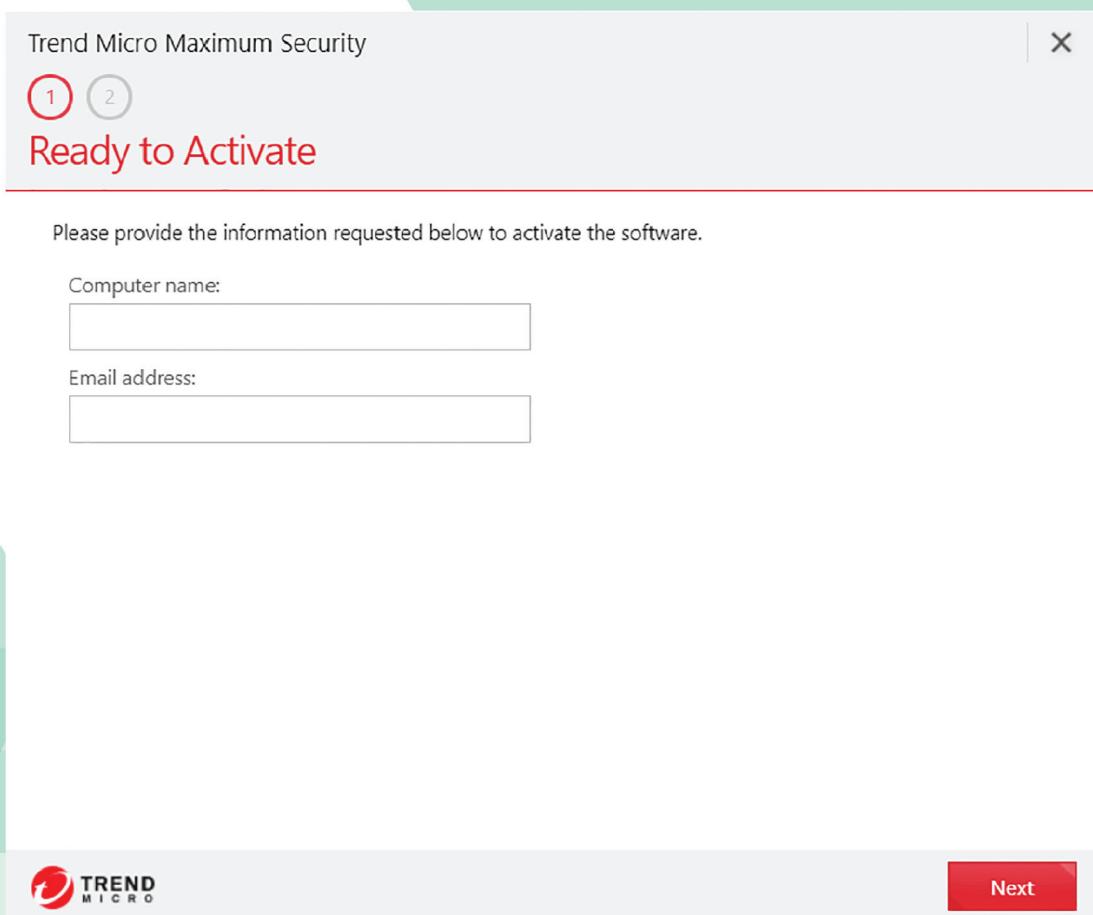
13

Wait for the program to install. This may take a couple of minutes.



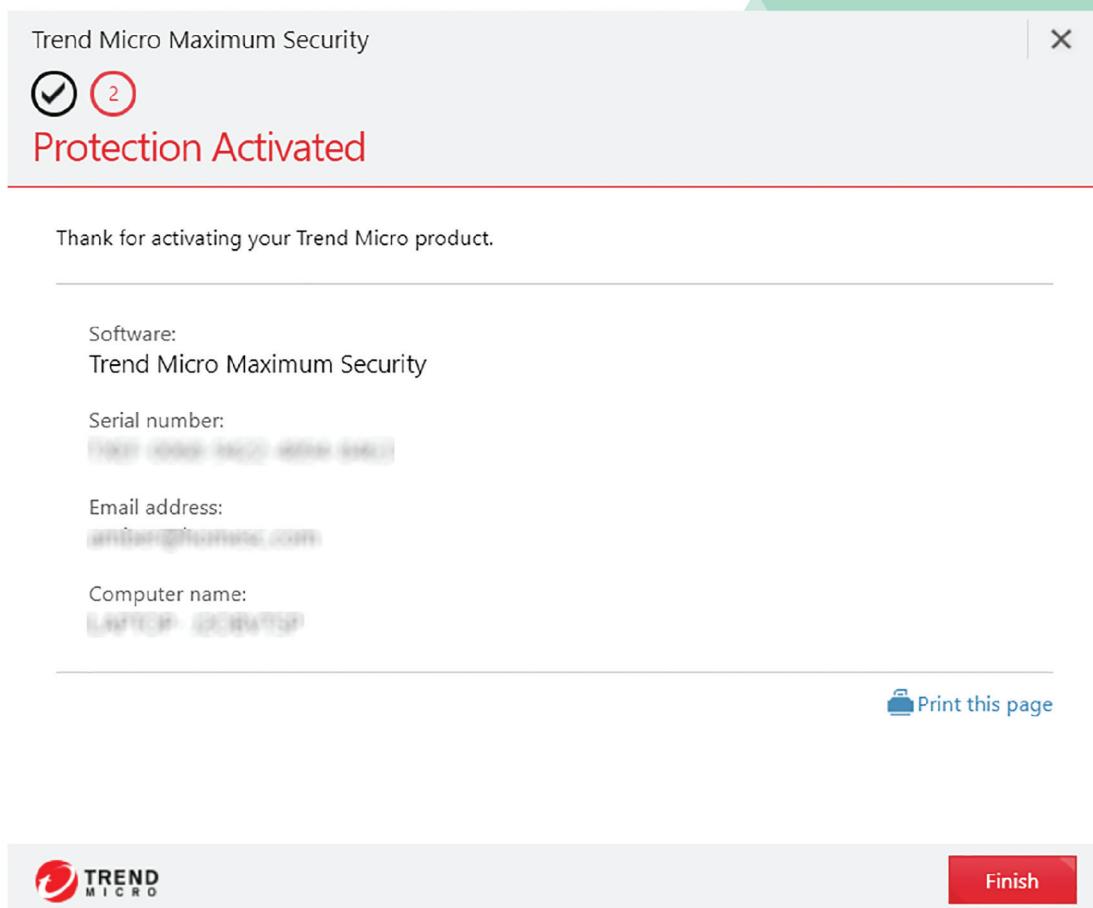
14

Once your security software is finished downloading, you will be brought to a **Ready to Activate** screen. Please provide the device name and an email address. Click **Next**.



15

The second screen will show you the software, serial number, email address, and the device name. Click **Finish** once you review.



16

Congratulations, you have successfully downloaded and activated Trend Micro!

