


# SENTIMENT ANALYSIS OF THE 2022/2023 PUBLIC SERVICE EMPLOYEE SURVEY

OPPORTUNITY



The Public Service Employee Survey (PSEE) gathers insights into rederat employees perception)sfor a worrpide:driven lifeight® to induce engagement, well-being, equity.

MODEL



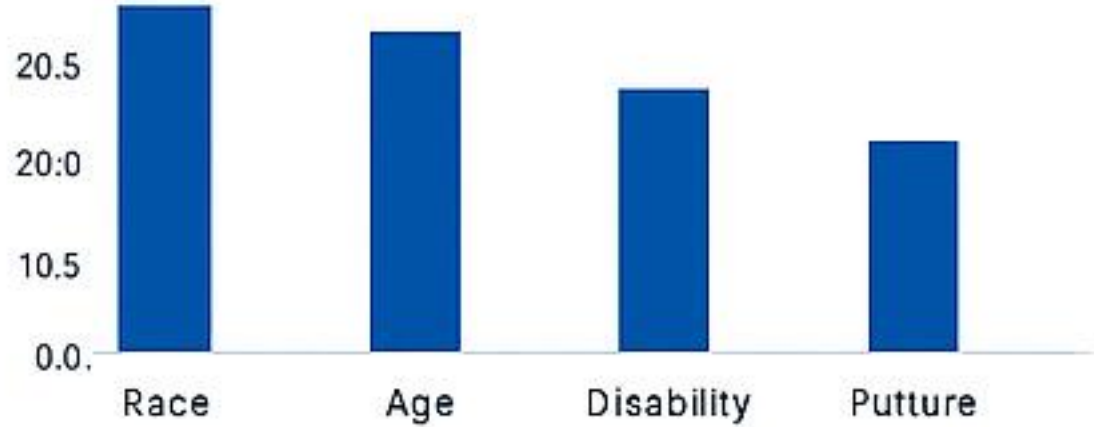
**Rule-based Sentiment model**

- Mapping Likert responses to sentiment scores


**Aggregated by time, topic, and demographics (fus**

**Top Stressors;** Heavy workload, lack of control, long hours

**Di scimination Reports**



PROCESS



- 1. Dato Cleaning**
  - Removed in:relevant tc eids, handled suppression values
- 2. Sentiment Mapping**
  - Assign categories positive,n, neutral, of negative for visual exploration
- 3. Dashboard Creation**

Developed an interactive data bar visual exploration by y. group, group, and department

ANALYSIS




Improve confidence in team amings confidence senior leadership straisors

Implement anti-harassment, anti-discrimination, and inclusion initiatives achieve

Increase wellness program support for stress redtice

Foster professional growth opportunities

KEY RESULTS



**High Sentiment Areas**


- My Supervisor 30.39
- Work Unit 26.99

**Low Sentiment Areas**

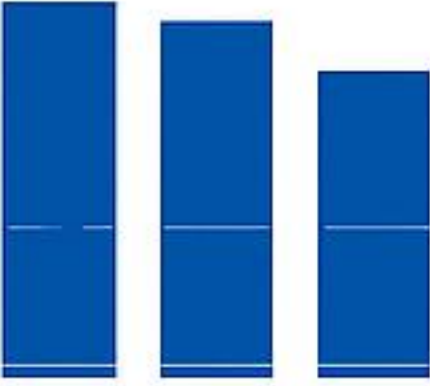
- Anti-Racism, Equity, ad inclusion
- 01.9 Sentor Management 61.5

**Top Stressors**

- Heavy workload
- Lack of control
- Long hours



**Discrimination Reports**



LESSONS LEARNED



Gain elavorative poblem-solving experience by working with a real client

Learned at ojlotansform raw data into actionable insights via visual storytelling.

Real-world tending fundbuc, feedback, and Hexibility