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1 tblagencies

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------|--------------|------------|------|---------|-------|---|----------|------|
| agencyID | int(11) | | No | | | | | |
| agencyDetails | varchar(100) | | No | | | | | |
| agencyAbb | varchar(45) | | Yes | TIADA | | | | |
| agencyActive | int(11) | | No | 0 | | | | |
| ministryID | int(11) | | No | | | -> tblministries.ministryID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

2 tblattachments

Creation: Jul 21, 2016 at 12:09 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-------------------|--------------|------------|------|---------|----------------|--|----------|------|
| attachmentID | int(11) | | No | | auto_increment | | | |
| attachmentDetails | varchar(500) | | No | | | | | |
| diagnosticID | int(11) | | Yes | NULL | | -> tbldiagnostics.diagnosticID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| remarkID | int(11) | | Yes | NULL | | -> tblremarksold.remarkID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| attachmentTypeID | int(11) | | Yes | NULL | | -> tblrefattachementtypes.attachmentTypeID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| logID | int(11) | | Yes | NULL | | -> tbllogs.logID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| logTicketNum | int(11) | | No | | | | | |
| escalateID | int(11) | | Yes | NULL | | -> tblescalates.escalateID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| JenisDokumenID | int(11) | | No | | | -> tblrefjenisdokumen.jenisdokumenID ON UPDATE RESTRICT ON DELETE RESTRICT | | |
| NO_CRF_RN | varchar(200) | | No | | | | | |

3 tbliagnostics

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------------|----------|------------|------|---------|-------|---|----------|------|
| diagnosticID | int(11) | | No | | | | | |
| diagnosticDetails | blob | | No | | | | | |
| diagnosticCreator | int(11) | | No | | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| diagnosticTimeStamp | datetime | | No | | | | | |
| logTicketNumber | int(11) | | No | | | -> tbllogs.logTicketNum ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

4 tblescalates

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-------------------|---------------|------------|------|---------|-------|---|----------|------|
| escalateID | int(11) | | No | | | | | |
| logTicketNum | int(11) | | No | | | -> tbllogs.logTicketNum ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| escalateCreator | int(11) | | No | | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| escalateTimeStamp | datetime | | No | | | | | |
| escalateStatus | int(11) | | No | | | | | |
| escalateDetails | varchar(1000) | | Yes | NULL | | | | |
| escalateTypeID | int(11) | | No | | | -> tblrefescalatetypes.escalateTypeID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

5 tblescalatesusers

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|------------------------|----------|------------|------|---------|-------|--|----------|------|
| escalatesUserID | int(11) | | No | | | | | |
| escalatesUserTimeStamp | datetime | | No | | | | | |
| userID | int(11) | | No | | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| escalateID | int(11) | | No | | | -> tblescalates.escalateID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

6 tbllogs

Creation: May 22, 2016 at 03:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------|---------------|------------|------|---------|-------|---|----------|------|
| logID | int(11) | | No | | | | | |
| logTicketNum | int(11) | | No | | | | | |
| logCreator | int(11) | | No | | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| systemID | int(11) | | No | | | -> tblsystems.systemID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| moduleID | int(11) | | Yes | NULL | | | | |
| subModuleID | int(11) | | Yes | NULL | | -> tblsubmodules.subModuleID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| logTitle | varchar(300) | | No | | | | | |
| logDetails | varchar(1000) | | No | | | | | |
| logTimeStamp | datetime | | No | | | | | |
| logStatusID | int(11) | | Yes | NULL | | -> tblreflogstatus.logStatusID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| logReceiver | int(11) | | Yes | NULL | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| priorityID | int(11) | | Yes | NULL | | -> tblrefpriority.priorityID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| categoryID | int(11) | | No | | | | | |
| problemTypeID | int(11) | | Yes | NULL | | -> tblrefproblemtypes.problemTypeID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| logResolution | varchar(1000) | | Yes | NULL | | | | |
| logUser | int(11) | | No | | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

| | | | | | | | | |
|-----------------------|----------|--|----|--|--|--|--|--|
| logSourceID | int(11) | | No | | | -> tblreflogsources.logSourceID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| logLatestUpdate | datetime | | No | | | | | |
| LogEscalatedH DJPA | datetime | | No | | | | | |

7 tblministries

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-----------------|--------------|------------|------|---------|-------|----------|----------|------|
| ministryID | int(11) | | No | | | | | |
| ministryDetails | varchar(100) | | No | | | | | |
| ministryAbb | varchar(45) | | Yes | TIADA | | | | |
| ministryActive | int(11) | | No | 0 | | | | |

8 tblmodules

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------|-------------|------------|------|---------|-------|--|----------|------|
| moduleID | int(11) | | No | | | | | |
| moduleDetails | varchar(45) | | No | | | | | |
| moduleAbb | varchar(45) | | Yes | NULL | | | | |
| systemID | int(11) | | No | | | -> tblsystems.systemID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| moduleActive | int(11) | | No | | | | | |

9 tblmodulesusers

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|--------------------|---------|------------|------|---------|-------|--|----------|------|
| modulesUsersID | int(11) | | No | | | | | |
| moduleID | int(11) | | No | | | -> tblmodules.moduleID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| userID | int(11) | | No | | | -> tblusers.userID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| modulesUsersActive | int(11) | | No | | | | | |

10 tblrefattachementtypes

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-----------------------|-------------|------------|------|---------|-------|----------|----------|------|
| attachementTypeID | int(11) | | No | | | | | |
| attachmentTypeDetails | varchar(45) | | No | | | | | |
| attachmentTypeExt | varchar(4) | | No | | | | | |

11 tblrefcategories

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-----------------|-------------|------------|------|---------|-------|----------|----------|------|
| categoryID | int(11) | | No | | | | | |
| categoryDetails | varchar(45) | | No | | | | | |

12 tblrefescalatetypes

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------------|-------------|------------|------|---------|-------|----------|----------|------|
| escalateTypeID | int(11) | | No | | | | | |
| escalateTypeDetails | varchar(45) | | No | | | | | |

13 tblrefjenisdokumen

Creation: May 09, 2016 at 11:32 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------------|--------------|------------|------|---------|-------|----------|----------|------|
| jenisdokumenID | int(11) | | No | | | | | |
| jenisdokumenDetails | varchar(100) | | No | | | | | |
| jenisdokumenAbb | varchar(45) | | Yes | NULL | | | | |

14 tblrefkategoripengguna

Creation: Jul 21, 2016 at 12:01 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-------------------------|-------------|------------|------|---------|-------|----------|----------|------|
| kategoripenggunaID | int(11) | | No | | | | | |
| kategoripenggunaDetails | varchar(80) | | No | | | | | |

15 tblreflogsources

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|------------------|--------------|------------|------|---------|-------|----------|----------|------|
| logSourceID | int(11) | | No | | | | | |
| logSourceDetails | varchar(100) | | No | | | | | |

16 tblreflogstatus

Creation: May 24, 2016 at 08:06 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|----------------------|--------------|------------|------|---------|-------|----------|----------|------|
| logStatusID | int(11) | | No | | | | | |
| logStatusDescription | varchar(45) | | No | | | | | |
| logstatusCO | varchar(30) | | No | | | | | |
| Keterangan | varchar(100) | | No | | | | | |

17 tblrefpriority

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-----------------|-------------|------------|------|---------|-------|----------|----------|------|
| priorityID | int(11) | | No | | | | | |
| priorityDetails | varchar(45) | | No | | | | | |

18 tblrefproblemtypes

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|--------------------|--------------|------------|------|---------|-------|---|----------|------|
| problemTypeID | int(11) | | No | | | | | |
| problemTypeDetails | varchar(100) | | No | | | | | |
| categoryID | int(11) | | No | | | -> tblrefcategories.categoryID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

19 tblrefrole

Creation: Jul 18, 2016 at 11:53 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-------------------------|------------------|------------|------|---------|-------|----------|----------|------|
| roleID | int(11) | | No | | | | | |
| roleDetails | varchar(80) | | No | | | | | |
| majukanKepada RoleID | varchar(200) | | No | | | | | |

20 tblrefuserstatus

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-------------------|-------------|------------|------|---------|-------|----------|----------|------|
| userStatusID | int(11) | | No | | | | | |
| userStatusDetails | varchar(45) | | No | | | | | |

21 tblremarks

Creation: May 19, 2016 at 02:54 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|------------------|---------------|------------|------|---------|-------|----------|----------|------|
| remarkID | int(11) | | No | | | | | |
| logTicketNum | int(11) | | No | | | | | |
| remarkDetails | varchar(1000) | | No | | | | | |
| remarkCreator | int(11) | | No | | | | | |
| remarkTimeStamp | datetime | | No | | | | | |
| escalateID | int(11) | | Yes | NULL | | | | |
| remarkTargetUser | int(11) | | No | | | | | |

22 tblsubagencies

Creation: Apr 12, 2016 at 10:39 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|-----------------|--------------|------------|------|---------|-------|----------|----------|------|
| subagencyID | int(11) | | No | | | | | |
| agencyDetails | varchar(100) | | No | | | | | |
| agencyAbb | varchar(45) | | Yes | TIADA | | | | |
| subagencyActive | int(11) | | No | 0 | | | | |
| ministryID | int(11) | | No | | | | | |
| agencyID | int(11) | | No | | | | | |

23 tblsubmodules

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|------------------|--------------|------------|------|---------|-------|--|----------|------|
| subModuleID | int(11) | | No | | | | | |
| subModuleDetails | varchar(100) | | No | | | | | |
| subModuleAbb | varchar(45) | | Yes | NULL | | | | |
| moduleID | int(11) | | No | | | -> tblmodules.moduleID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |

24 tblsubmodulesusers

Creation: Jul 18, 2016 at 11:14 AM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|--------------------|---------|------------|------|---------|-------|---|----------|------|
| submodulesUsersID | int(11) | | No | | | | | |
| moduleID | int(11) | | No | | | -> tblmodulesusers.moduleID ON UPDATE RESTRICT ON DELETE RESTRICT | | |
| userID | int(11) | | No | | | | | |
| modulesUsersActive | int(11) | | No | | | | | |

25 tblsystems

Creation: Apr 11, 2016 at 12:51 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------|--------------|------------|------|---------|-------|----------|----------|------|
| systemID | int(11) | | No | | | | | |
| systemDetails | varchar(100) | | No | | | | | |
| systemAbb | varchar(45) | | Yes | NULL | | | | |
| systemActive | int(11) | | No | | | | | |

26 tblusers

Creation: Jul 21, 2016 at 12:07 PM

| Column | Type | Attributes | Null | Default | Extra | Links to | Comments | MIME |
|---------------------|--------------|------------|------|---------|----------------|--|----------|------|
| userID | int(11) | | No | | auto_increment | | | |
| userNIC | varchar(12) | | No | | | | | |
| userName | varchar(80) | | No | | | | | |
| userTelOffice | varchar(13) | | No | | | | | |
| userMobilePhone | varchar(13) | | No | | | | | |
| userEmail | varchar(45) | | No | | | | | |
| userAddress | varchar(300) | | No | | | | | |
| ministryID | int(11) | | No | | | -> tblministries.ministryID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| agencyID | int(11) | | No | | | -> tblagencies.agencyID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| roleID | int(11) | | No | | | -> tblrefrole.roleID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| userStatusID | int(11) | | No | 0 | | -> tblrefuserstatus.userStatusID ON UPDATE NO_ACTION ON DELETE NO_ACTION | | |
| userFax | varchar(45) | | Yes | NULL | | | | |
| userPassword | varchar(10) | | No | | | | | |
| subAgencyID | int(11) | | No | | | | | |
| kategoripenggunaID | int(11) | | No | | | -> tblrefkategoripengguna.kategoripenggunaID ON UPDATE RESTRICT ON DELETE RESTRICT | | |
| userEmailAlternatif | varchar(45) | | No | | | | | |
| KodBUOrgChart | varchar(50) | | No | | | | | |
| AlamatPejabat1 | varchar(50) | | No | | | | | |
| AlamatPejabat2 | varchar(50) | | No | | | | | |
| AlamatPejabat3 | varchar(50) | | No | | | | | |
| PoskodPejabat | varchar(12) | | No | | | | | |
| KodBandar | char(6) | | No | | | | | |
| KodNegeri | char(2) | | No | | | | | |

| | | | | | | | | |
|-----------|---------|--|----|--|--|--|--|--|
| KodNegara | char(3) | | No | | | | | |
|-----------|---------|--|----|--|--|--|--|--|

