Asclepius Healthcare App

- 1. Based on the theme that: Users struggle to accomplish their goals because of significant usability issues, and overwhelming number of features within the app, an insight is: users must be able to customize quick access.
- 2. Based on the theme that: Users face high barriers when accessing many of the app's services, an insight is: Patients that are likely to require caregivers' support are least likely to meet these requirements.
- 3. Based on the theme that: App is useful for more people, but not an satisfactory majority, an insight is: Users needs more usage on the application for using the application to its full potential.
- 4. Based on the theme that: Based on the theme not everyone is sure about current number of appointments in hand, an insight is: To provide a alert or notification on reminders of appointments.
- 5. Based on the theme that: A guided process to sharing health information with caregivers will greatly increase completion rates for task flow, an insight is:

 Provide in-app walkthroughs to give users a preview of the whole process