

# Optimizing Operations: MIS Recommendations for EVEREST CUISINE





# 01 ORGANIZATION

A. Context and General Information

B. Business Strategy





# A. Context and General Information



## Business Introduction



Everest Cuisine is a new restaurant located at 1846 Carling Avenue. It serves a mix of Indo-Nepalese Chinese and sushi dishes. Even though it has only been open for two months, it has already become popular in the area because of its tasty food and genuine flavors.

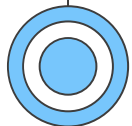
**Industry:** Food and Beverage

**Economic Group :** Local Restaurants

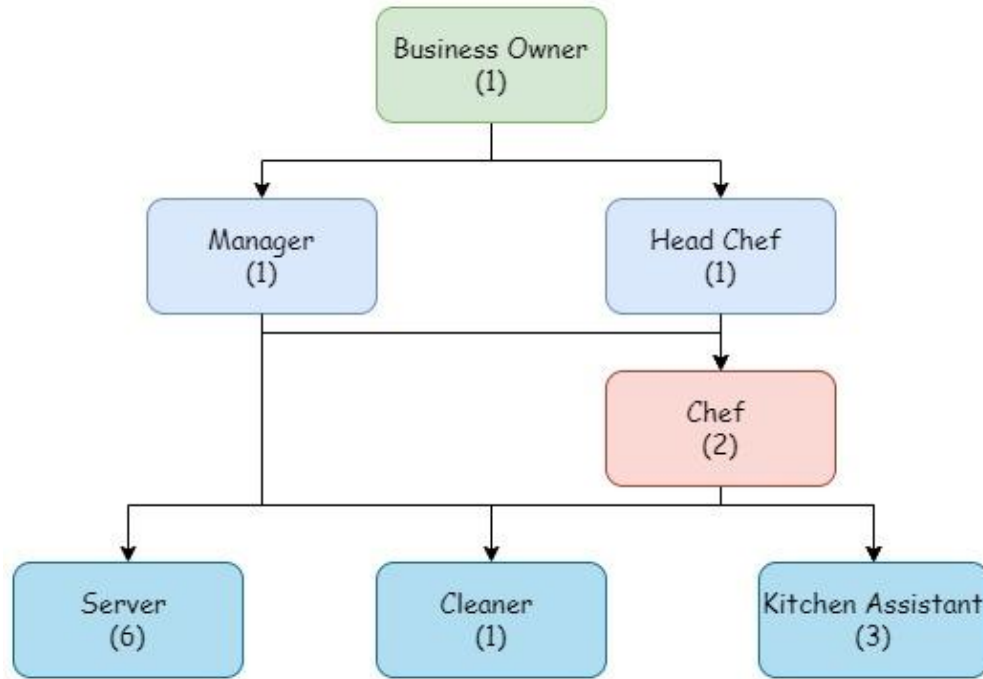
**Competitors:** The Momo Spot, Ayini, Sapporo Sushi, Momo Bistro

**Incumbents:** The Biryani Wala, East India Company, RamaKrishna Indian Restaurant

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# Organization Chart

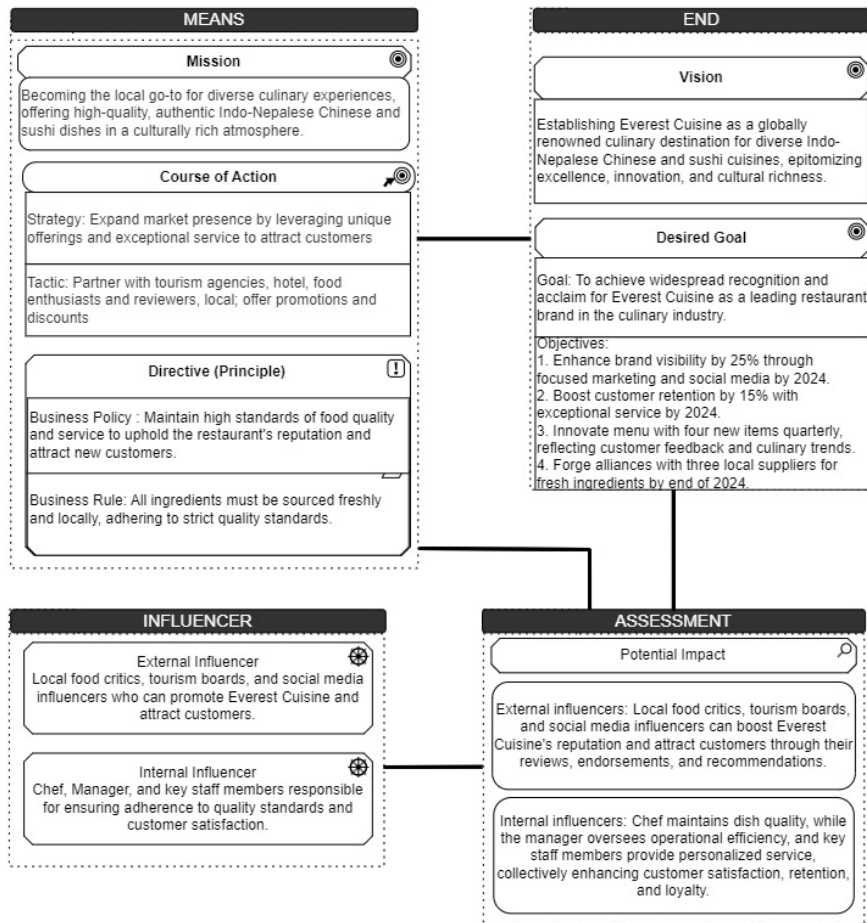




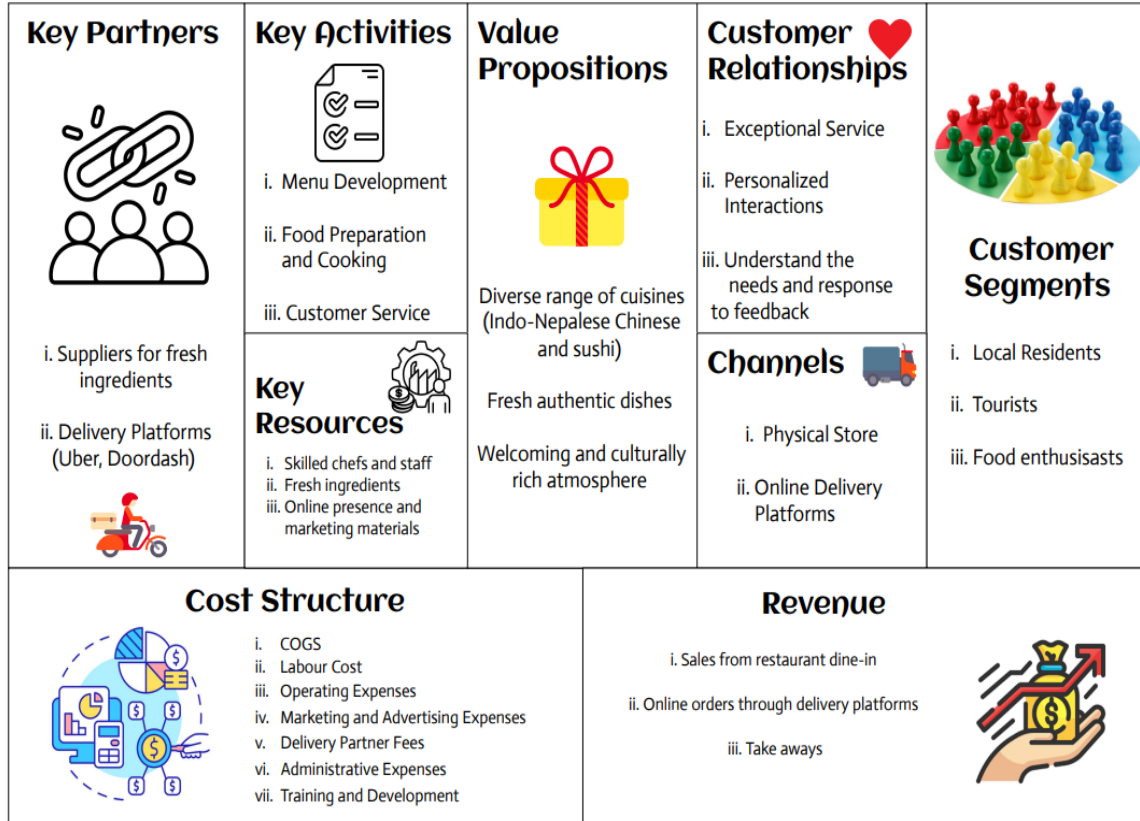
## B. Business Strategy



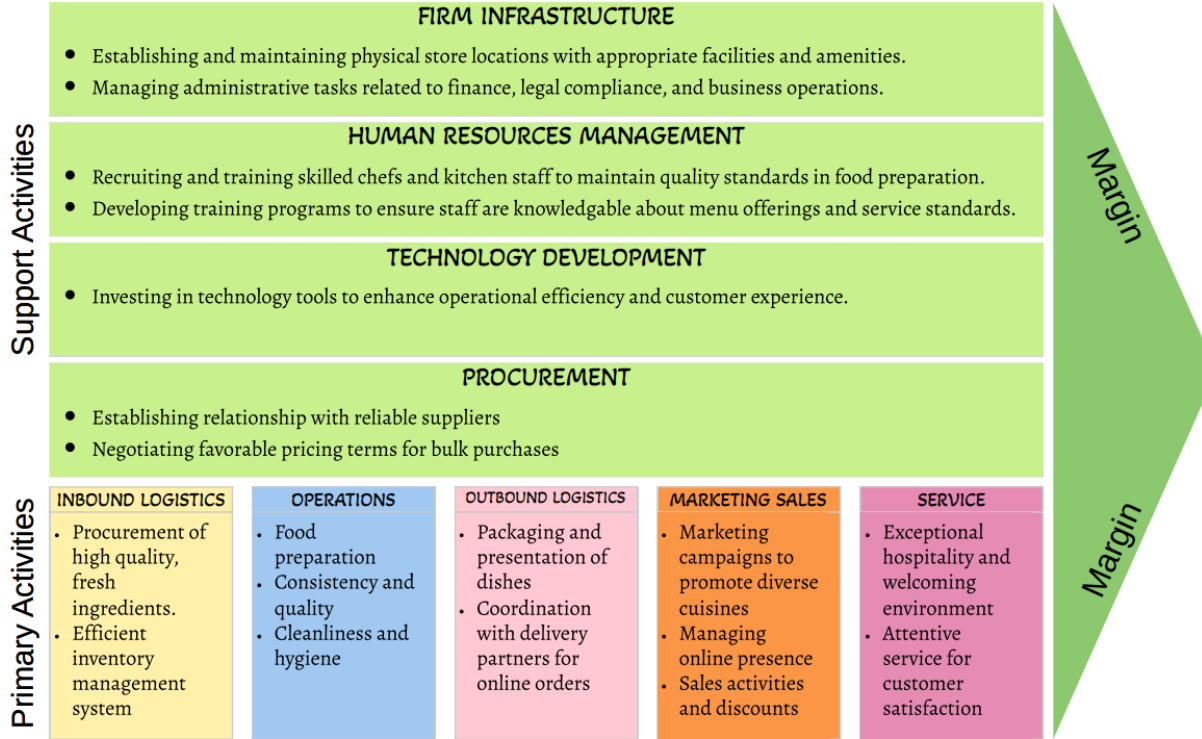
### BUSINESS MOTIVATION MODEL



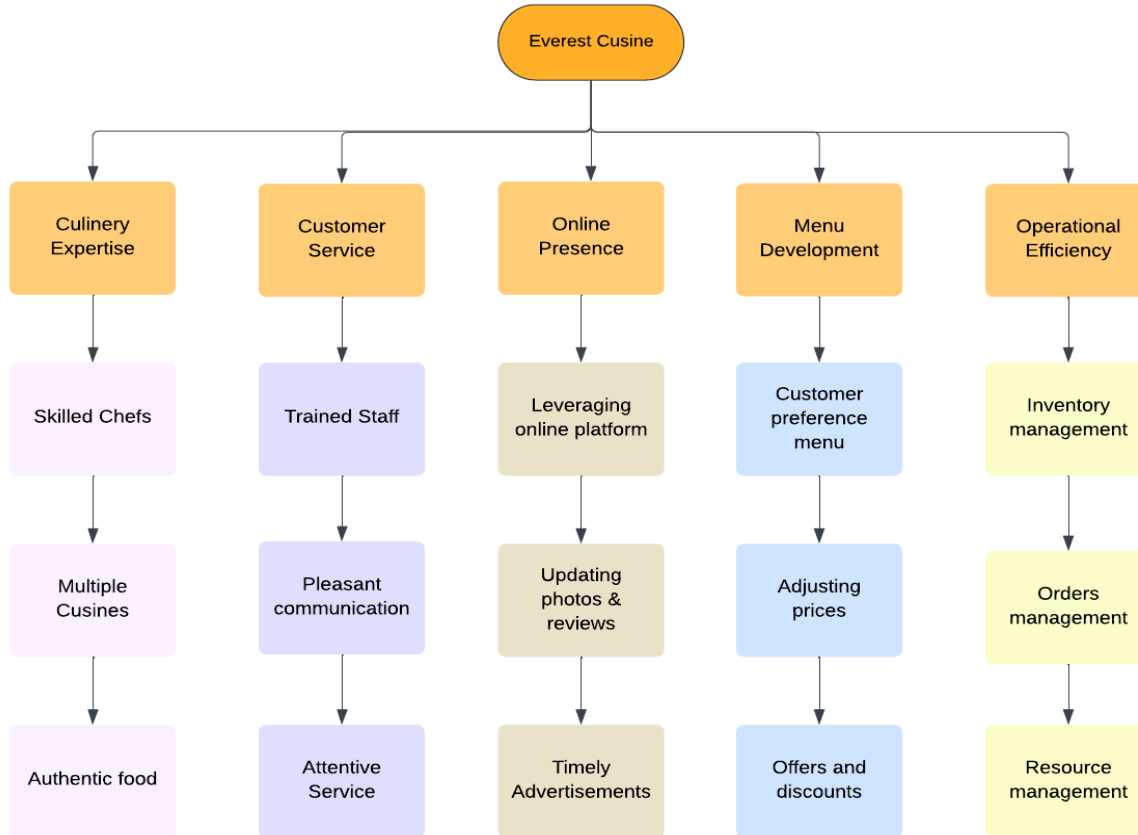
# CANVAS MODEL



# VALUE SYSTEM MODEL



# CAPABILITY ANALYSIS







# 02 OPERATIONS

## A. Process Identification





# A. Process Identification



## High Level Process

## MIS as per Process

1. Order to Cash

SoftPOS

2. Procure to Pay

ChefDesk

3. Plan to Produce

HDRestaurant

4. Hire to Retire

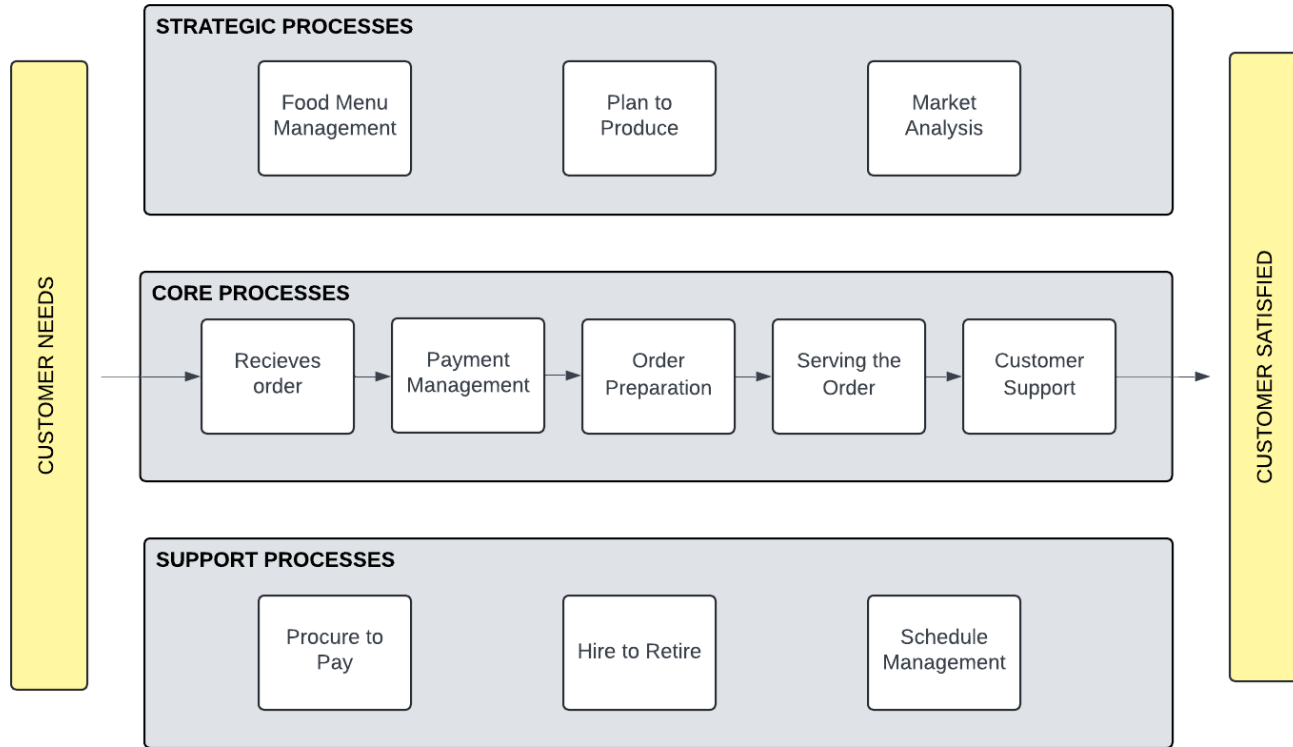
Google Docs and Google Sheets

5. Market Analysis

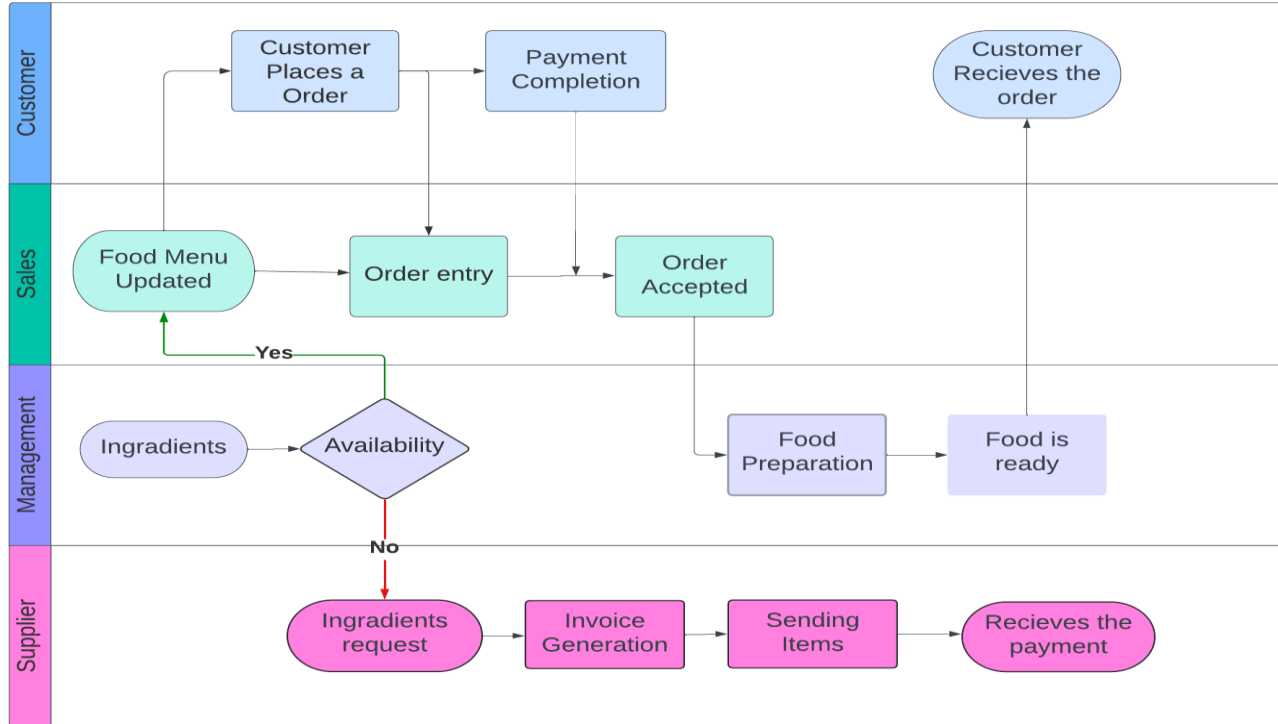
Brizo Food Metrics



# Process Map Diagram



# Business Process Diagram



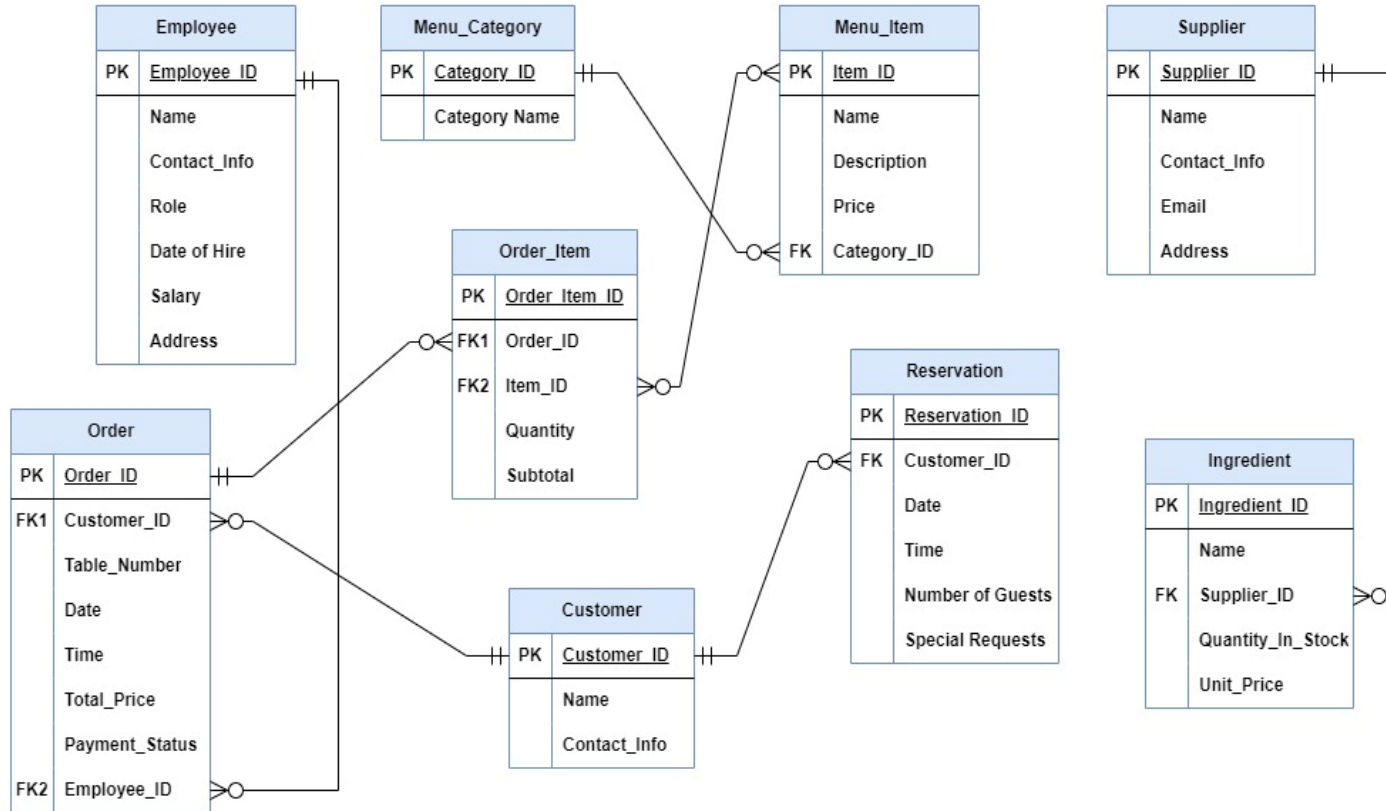


# 03 DATABASE DESIGN

## A. Entity Relationship Diagram



# A. Entity Relationship Diagram





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# MIS RECOMMENDATION

A. Pain Points

B. Our Solution



# PAIN POINTS



## Order to Cash

Limited customization options

Lack of advanced reporting and analytics features.

Restrictions on high-value transaction amounts and frequency.

Requirement for reliable technical support during implementation and operation.

## Hire to Retire



Employee Documentation

Employee Scheduling Issues

Lack of Proper Clock Timing Record

Time-Consuming

Limited Visibility

Difficulty in Managing Changes





# Our Solutions



## 1. Order to Cash

Odoo: Odoo, an open-source ERP (Enterprise Resource Planning) software, offers a comprehensive suite of applications that streamline the entire Order-to-cash process.

### Advantages of Using Odoo in Everest Cuisine

- A. Accurate Billing with Reduced Errors
- B. Detailed Reporting and Analysis
- C. Improved Customer Experience
- D. Streamlined Operations and Productivity
- E. Flexible
- F. Trial and Demos Provided

### Platforms Module Involved:

POS

Kitchen Display

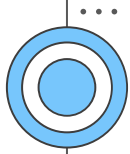
### Roles Required:

Cashier/Order Reciever

Server

Chef

Kitchen Assistant



## Demo Database in Odoo

<https://www.odoo.com/my/databases>

## Tasks Involved

Opening Session

Taking Orders

Forwarding Orders for Food Preparation

Order Fulfillment

Payment and Invoicing



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# Our Solutions

## 2. Hire to Retire

Homebase: Homebase is a cloud-based time tracking and scheduling solution that helps human resources personnel organize and manage employee schedules, timesheets, and payroll. Users can build employee schedules using a drag-and-drop interface. Schedules can be sent to employees via text message or email.

### Advantages of Using Homebase in Everest Cuisine

- A. Tailored for Restaurant Operations
- B. Efficient Workforce Management
- C. Accurate Time Tracking and Compliance
- D. Enhanced Communication and Coordination
- E. Cost-Effective Solution

Platforms Module Involved:   Hiring   Team   Schedule   Timesheets   Messaging   Terminating

Roles Required:            Business Owner,            HR Managers



## Demo Database in Homebase



Manager View: <https://app.joinhomebase.com/dashboard/location>



Employee View: <https://app.joinhomebase.com/profile#04/06/2024>

## Tasks Involved

Hiring (Job Vacancy and Applications)

Shift Scheduling

Time Clock Module

Team Communication

Labour Cost Management

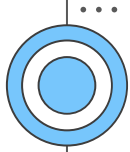
Employee View

Terminating



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# E-commerce



# E- Commerce



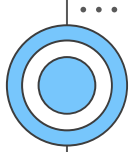
## Business-to-Customer (B2C)



Transactions and interactions between businesses and individual consumers facilitated on the Internet.

- Everest Cuisine has online platform where customers can order the food items they like and get them delivered to their homes, offices etc., through our own website or apps like DoorDash, UberEats.
- The website is user friendly, very simple and easy to understand.
- Customer can customize the food items in a way they like adding extra spice etc.,
- Customers also can get a discount of 10%, when ordered more than two menu items.





## Demo Database in Odoo for E-commerce

<https://everest-cusine1.odoo.com/>





**Thank You**