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"ESG Insight: A Multi-Level NLP System for Corporate Sustainability Intelligence"

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Index

Sr. No.	Topic		
1	Abstract		
2	Introduction		
3	Literature Review		
4	Problem Statement		
5	Methodology/ Implementation		
6	Code		
7	Results and Analysis		
8	Conclusion		
9	Applications and Future Scope		
10	References		

1. Abstract

In today's corporate world, sustainability and governance have evolved from being ethical considerations to becoming strategic imperatives. Companies are now expected to demonstrate responsibility not only in their financial performance but also in their environmental stewardship, social impact, and governance practices. To communicate these efforts, organizations publish comprehensive Environmental, Social, and Governance (ESG) reports that outline their policies, initiatives, and key performance indicators. However, these documents are often hundreds of pages long, filled with dense corporate jargon, and vary greatly in structure and quality. Manually analyzing such reports is both time-consuming and prone to human error, leading to inconsistencies and subjective interpretations. The growing demand for objective, data-driven insights into corporate sustainability performance highlights the urgent need for intelligent automation.

ESGInsight is designed to address this challenge through a fully automated, end-to-end Natural Language Processing (NLP) pipeline for ESG report analysis. The system integrates multiple layers of linguistic and semantic analysis, combining traditional NLP techniques with advanced transformer-based models. It performs text preprocessing, tokenization, part-of-speech tagging, named entity recognition, and word sense disambiguation to extract meaningful information from complex narratives. Leveraging powerful models such as FinBERT for financial sentiment analysis and BART for generative summarization, ESGInsight can understand context, detecting tone, and producing human-like summaries that capture the essence of each ESG pillar Environmental, Social, and Governance. By merging statistical, rule-based, and deep learning approaches, the system bridges the gap between unstructured corporate text and structured sustainability intelligence.

The output of ESGInsight is a comprehensive ESG intelligence report that provides both analytical and visual insights. It includes pillar-specific sentiment scores, key topics and keywords derived from topic modeling, ESG reputation scores, and concise AI-generated summaries. These insights can be visualized and compared across multiple companies, enabling investors, analysts, and corporate decision-makers to evaluate sustainability performance efficiently and objectively. The integration of visualization modules further enhances interpretability, allowing stakeholders to grasp ESG trends and risks at a glance. Ultimately, ESGInsight transforms complex, qualitative ESG disclosures into actionable, quantitative intelligence making sustainability assessment faster, more consistent, and more transparent in the era of responsible investing.

2. Introduction

2.1 Background

Sustainability has become an indispensable pillar of modern corporate strategy, shaping the way organizations operate, communicate, and are evaluated by investors, regulators, and the public. In the past decade, the Environmental, Social, and Governance (ESG) framework has emerged as the global standard for measuring a company's commitment to responsible business practices. ESG reporting captures an organization's environmental impact, its relationship with employees and communities, and the transparency and ethics of its governance structure. Today, major financial institutions, stock exchanges, and international regulatory bodies mandate ESG disclosures to ensure that companies operate with accountability and long-term sustainability in mind.

However, ESG reports are often extensive documents spanning hundreds of pages, filled with qualitative narratives, technical details, and policy descriptions. These reports vary greatly in style, structure, and depth across industries and geographies, which makes manual evaluation an arduous and error-prone process. Analysts are required to interpret large volumes of unstructured text, extract key insights, and evaluate trends tasks that demand significant time, expertise, and consistency. As the number of ESG reports grows annually, manual methods struggle to keep pace, leading to fragmented interpretations, overlooked patterns, and subjective judgments. The need for an automated, objective, and scalable approach to ESG data analysis has thus become more critical than ever.

2.2 Motivation

The rapid advancements in Artificial Intelligence (AI) and Natural Language Processing (NLP) have opened new frontiers in the automation of text analysis and understanding. NLP enables machines to comprehend, interpret, and generate human language, offering a unique opportunity to transform how organizations analyze unstructured ESG data. By leveraging deep learning and linguistic modeling, NLP can decode complex corporate narratives, detect sentiments, extract named entities, identify recurring themes, and even generate concise summaries all of which would traditionally require extensive human effort.

ESGInsight is driven by the motivation to harness this technological potential and apply it to the domain of sustainable finance. The system aims to bridge the gap between raw, text-heavy ESG disclosures and structured, decision-ready intelligence. It seeks to unify multiple layers of NLP ranging from syntax-level tagging and semantic understanding to pragmatic reasoning and discourse analysis to create a holistic analytical framework. The motivation behind ESGInsight also lies in addressing key limitations of current ESG evaluation methods: lack of standardization, analyst bias, and limited scalability. By automating ESG report analysis through a hybrid of rule-based, statistical, and transformer-based NLP approaches, ESGInsight aspires to make sustainability assessment faster, more transparent, and more data-driven, empowering analysts, investors, and policymakers to draw actionable insights from large-scale corporate disclosures.

2.3 Objectives

The overarching goal of ESGInsight is to develop an intelligent, end-to-end NLP system capable of transforming unstructured ESG report text into meaningful, quantifiable insights. The project is designed to achieve the following key objectives:

- 1. *Automated Text Extraction:* Efficiently extract meaningful textual content from PDF-based ESG reports, corporate disclosures, and online sustainability-related news articles using document parsing and cleaning techniques.
- 2. *Multi-Level NLP Analysis:* Perform a comprehensive NLP pipeline covering multiple layers linguistic (tokenization, POS tagging, NER), semantic (word sense disambiguation, topic modeling), and pragmatic (coreference and discourse analysis) to understand both structure and context.
- 3. **Sentiment Detection and ESG Scoring:** Utilize transformer-based sentiment models like FinBERT to determine tone and sentiment for each ESG pillar (Environmental, Social, and Governance) and compute an aggregated ESG performance score that reflects the company's sustainability standing.
- 4. *Generative Summarization:* Apply advanced Natural Language Generation (NLG) models such as BART or T5 to create human-readable executive summaries that capture the key findings, achievements, and focus areas of each report.
- 5. *Visualization and Comparative Insights:* Build an interactive visualization dashboard that allows users to compare ESG scores, sentiment trends, and topic distributions across multiple companies, providing intuitive and data-driven insights immediately.

By accomplishing these objectives, ESGInsight aims to bridge the gap between narrative-heavy ESG disclosures and measurable sustainability analytics. The system empowers stakeholders to interpret complex ESG data objectively, efficiently, and consistently. Ultimately, ESGInsight contributes to a more transparent and intelligent ESG evaluation ecosystem one that aligns with the growing global emphasis on responsible investing, sustainability reporting, and data-informed decision-making.

3. Literature Review

Over the last decade, substantial research has explored the application of Natural Language Processing (NLP) in financial analysis, corporate disclosure interpretation, and sustainability reporting. These studies have demonstrated the potential of NLP to extract meaningful insights from unstructured text, enabling more objective, data-driven assessments of corporate communications. However, most existing works address isolated NLP tasks such as sentiment analysis, topic detection, or entity extraction without integrating them into a cohesive analytical framework tailored for Environmental, Social, and Governance (ESG) analysis. The following review synthesizes key contributions across major NLP domains relevant to ESGInsight and identifies the research gap that this project aims to bridge.

Sentiment Analysis in Financial and ESG Texts

Sentiment analysis is one of the most extensively studied applications of NLP within the financial domain. Traditional lexicon-based approaches and shallow machine learning models were initially applied to analyze investor sentiment and market behavior from news articles and earnings reports. However, with the advent of transformer architectures, the accuracy and contextual understanding of sentiment detection have significantly improved. Notably, FinBERT, a variant of BERT finetuned on large-scale financial text corpora, has emerged as a benchmark model for financial sentiment classification. FinBERT effectively captures the nuanced tone of corporate and sustainability narratives, distinguishing between optimistic, neutral, and risk-oriented statements that often characterize ESG disclosures. Applying such models to ESG reports enables a pillar-specific sentiment assessment, allowing analysts to independently evaluate the tone of Environmental, Social, and Governance sections. This fine-grained sentiment differentiation offers deeper insight into a company's sustainability posture, going beyond superficial keyword analysis to detect underlying corporate attitudes and priorities.

Topic Modeling for Thematic and Semantic Analysis

Beyond sentiment, topic modeling serves as a powerful tool for thematic extraction and semantic interpretation in large textual datasets. The Latent Dirichlet Allocation (LDA) model introduced by Blei et al. (2003) has become the cornerstone of unsupervised topic discovery, allowing automated identification of recurring themes within unstructured text. In the context of ESG reporting, LDA can uncover latent topics such as carbon reduction strategies, social equity programs, employee welfare, ethical governance, and stakeholder engagement. This enables systematic categorization of ESG priorities and facilitates temporal or cross-company comparisons of sustainability trends. Recent advancements have also explored neural topic modeling and contextualized topic extraction using transformer embeddings, further improving interpretability. By integrating LDA into ESGInsight's architecture, the system performs semantic clustering of sustainability narratives, enabling a structured understanding of organizational focus areas and evolution over time.

Text Summarization and Generative NLP Models

Text summarization has evolved from extractive approaches selecting key sentences to abstractive summarization, where models generate new sentences that capture the essence of long documents. Transformer-based architectures, particularly BART and T5, have demonstrated remarkable capabilities in producing coherent and contextually relevant summaries from lengthy corporate documents. These models leverage encoder-decoder mechanisms to reconstruct meaning rather than merely extract phrases, making them ideal for condensing verbose ESG disclosures into concise, stakeholder-friendly summaries. In ESGInsight, the integration of BART allows for automated executive report generation, transforming complex corporate sustainability data into interpretable narratives that mirror human-written assessments. Such generative capabilities are especially valuable in sustainability analytics, where interpretability and readability are as crucial as quantitative evaluation.

Named Entity Recognition and Knowledge Extraction

Another critical strand of NLP research focuses on Named Entity Recognition (NER) and Knowledge Graph Construction. NER facilitates the identification of entities such as organizations, locations, metrics, initiatives, and ESG-related keywords. When combined with relation extraction, NER enables the construction of entity-relationship graphs, which visually map the interconnections between companies, initiatives, and outcomes. In ESG contexts, this allows the identification of partnerships, reporting standards, sustainability goals, and performance indicators mentioned across reports. By embedding NER within ESGInsight, the system enhances interpretability by enabling entity-level analytics, connecting textual data to specific stakeholders and sustainability outcomes.

Identified Research Gap and Contribution

While prior works have contributed substantially to financial text analysis and ESG-related NLP applications, existing studies tend to focus narrowly on individual tasks such as sentiment analysis or topic modeling without integrating multiple linguistic and semantic layers. Moreover, most research emphasizes short, structured financial texts like news articles or earnings statements, whereas ESG reports are lengthy, narrative-heavy, and linguistically complex, demanding deeper contextual understanding. There remains a distinct lack of an end-to-end NLP framework that combines linguistic processing, semantic understanding, sentiment detection, and generative summarization in a unified pipeline tailored to ESG analysis.

ESGInsight fills this critical gap by offering a holistic, multi-layer NLP system that integrates traditional and transformer-based approaches to analyze unstructured ESG documents comprehensively. Through its hybrid architecture combining FinBERT for sentiment detection, LDA for topic modeling, spaCy for syntactic and entity-level analysis, and BART for abstractive summarization ESGInsight delivers both quantitative and qualitative insights. This integrated framework not only enhances interpretability and analytical depth but also sets a new precedent for automated sustainability intelligence.

4. Problem Statement

Manual ESG report analysis faces numerous inherent limitations that significantly hinder the efficiency, accuracy, and scalability of sustainability evaluation. Firstly, the process is highly time-consuming ESG reports often exceed 100 pages and are filled with unstructured, narrative-rich text that requires meticulous reading and interpretation. Analysts must navigate through diverse report structures, varying terminologies, and inconsistent data formats across industries, which makes manual review both labor-intensive and error prone. Secondly, subjectivity and bias are unavoidable in human interpretation. Different analysts may perceive and score sustainability initiatives differently, leading to inconsistent evaluations and reduced reliability of ESG ratings. Finally, as the number of organizations publishing ESG disclosures increases and regulatory standards evolve, manual analysis becomes impractical for large-scale or real-time monitoring. The growing demand for transparency and comparability across thousands of corporate reports underscores the urgent need for automation in ESG evaluation.

To overcome these limitations, the problem is defined as the design and development of an automated, end-to-end NLP-based system capable of transforming unstructured ESG reports into structured, interpretable insights. Specifically, the system should be able to:

- 1. *Extract and preprocess text* from PDF-based corporate reports and online ESG-related sources with high accuracy and minimal noise.
- 2. **Perform multi-layer NLP analysis** encompassing linguistic (syntax and grammar), semantic (meaning and context), sentiment (tone and polarity), and discourse (relationship and coherence) levels of understanding.
- 3. *Compute quantitative ESG scores* for each of the three sustainability pillars: Environmental, Social, and Governance based on sentiment polarity and topic relevance.
- 4. *Generate natural language summaries* using generative transformer models to provide concise, human-readable overviews of complex corporate reports.
- 5. *Visualize analytical results* through comparative dashboards that allow stakeholders to assess ESG performance across multiple organizations intuitively.

The core objective is to build a scalable and interpretable solution that automates ESG intelligence generation, bridging the gap between textual disclosures and data-driven decision-making.

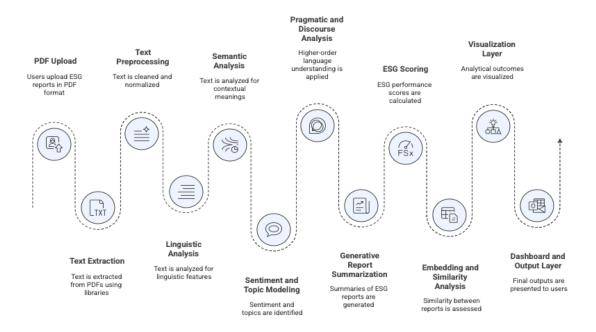
Solution Goal:

To address the identified challenges, ESGInsight has been conceptualized and developed as a comprehensive, multi-layer NLP system that integrates classical linguistic analysis with advanced transformer-based architectures. The system automates every stage of ESG report interpretation from text extraction and preprocessing to semantic analysis, sentiment evaluation, and generative summarization. By converting unstructured ESG narratives into structured intelligence, ESGInsight provides a unified platform for sustainability assessment, enabling investors, regulators, and corporate decision-makers to derive actionable insights efficiently. The goal is to redefine ESG analytics by making it faster, objective, and scalable, ensuring consistent evaluation of corporate responsibility and sustainability performance across diverse sectors.

5. Methodology/Implementation

5.1 System Architecture Overview

The ESGInsight system is designed as a modular, multi-layered NLP pipeline that transforms unstructured ESG disclosures into structured, interpretable intelligence. The architecture prioritizes scalability, transparency, and extensibility, enabling seamless integration of classical NLP methods and modern transformer-based models. The workflow consists of twelve sequential yet interoperable stages, ensuring robust data flow from raw document ingestion to final visualization.



- 1. **PDF Upload:** Users begin by uploading ESG reports in PDF format through an intuitive interface. Each report represents a company's annual or sustainability disclosure.
- 2. *Text Extraction:* The system employs PyMuPDF and pdfplumber libraries for accurate extraction of textual data from complex PDF layouts. This ensures preservation of headings, paragraphs, and table contents, minimizing data loss.
- 3. *Text Preprocessing:* Extracted text undergoes rigorous cleaning and normalization through tokenization, lowercasing, punctuation removal, lemmatization, and stopword elimination. This step standardizes the corpus and removes linguistic noise, ensuring clean, consistent data for downstream analysis.
- 4. *Linguistic Analysis:* Using spaCy, the text is analyzed for Part-of-Speech (POS) tags, syntactic dependencies, and chunking patterns. These linguistic features enable structural understanding of how ESG-related terms and phrases function within sentences, providing the foundation for

semantic and entity-level analysis.

- 5. **Semantic Analysis:** At this layer, Word2Vec, GloVe, and *BERT* embeddings are employed to capture contextual meanings of words and phrases. Word Sense Disambiguation (WSD) resolves ambiguity in ESG-specific terms. Cosine similarity measures are applied to evaluate semantic relatedness between terms and documents, supporting theme clustering and similarity analysis.
- 6. **Sentiment and Topic Modeling:** ESGInsight leverages *FinBERT*, a transformer model finetuned for financial text to perform sentiment analysis on the Environmental, Social, and Governance sections individually. Concurrently, Latent Dirichlet Allocation (LDA) uncovers dominant topics within each report, revealing themes such as "carbon management," "diversity inclusion," and "board governance." These combined analyses form the foundation for pillar-specific ESG sentiment scoring.
- 7. **Pragmatic and Discourse Analysis:** This stage handles higher-order language understanding, focusing on coreference resolution and pronoun linkage. It ensures pronouns like "it," "they," or "the company" are accurately mapped to their antecedents. This prevents misinterpretation of sentiment or attribution vital for precision in corporate contexts.
- 8. *Generative Report Summarization:* The summarization component employs transformer-based *BART* or *T5* models to generate concise, human-readable overviews of lengthy ESG reports. These summaries encapsulate the main achievements, risks, and trends for each ESG pillar, providing stakeholders with executive-level insights without requiring them to read full documents.
- 9. **ESG Scoring:** The system aggregates sentiment values for each pillar, weighted by sentence-level relevance and confidence scores, to produce a composite ESG Performance Score (0–100). This quantification enables direct comparison of sustainability outlooks across companies.
- 10. *Embedding and Similarity Analysis:* ESGInsight computes pairwise *cosine similarity* between document embeddings to assess thematic overlap and contextual similarity between corporate reports. This analysis can identify companies with aligned sustainability focuses or divergent reporting tones.
- 11. *Visualization Layer:* A suite of visualizations generated via Matplotlib, Plotly, and WordCloud translates analytical outcomes into intuitive visuals. Word clouds highlight frequent ESG keywords, bar and radar charts illustrate sentiment distributions across pillars, and gauge charts represent ESG scores.
- 12. **Dashboard and Output Layer:** The final output includes machine-readable JSON reports, interactive charts, and a comparative dashboard that allows users to evaluate multiple companies simultaneously. This ensures both analytical depth and user-friendly interpretability.

5.2 NLP Pipeline: Detailed Explanation

5.2.1 Text Extraction and Preprocessing

Text extraction forms the foundation of the pipeline. Using PyMuPDF, the system converts unstructured PDF data into raw text while preserving layout integrity. The text is then subjected to comprehensive preprocessing to enhance linguistic quality and computational efficiency.

- **Tokenization:** Divides text into meaningful linguistic units (words and sentences) for granular analysis.
- Lowercasing: Normalizes text by converting all characters to lowercase, ensuring uniformity.
- **Lemmatization:** Converts inflected words to their canonical root forms (e.g., "reductions" → "reduction") to reduce dimensionality.
- Stopword and Punctuation Removal: Eliminates words that carry minimal semantic weight ("the," "and," "is") to focus on meaningful content.

This stage yields a clean, structured corpus suitable for syntax, semantic, and sentiment analysis.

5.2.2 Syntax-Level Analysis

Syntax analysis interprets the grammatical composition of sentences, enabling a structured understanding of ESG disclosures. The system utilizes Part-of-Speech (POS) tagging to label words as nouns, verbs, adjectives, or adverbs, which assists in identifying ESG-related terminology. Dependency parsing further determines syntactic relationships—e.g., identifying subjects, actions, and objects in sentences such as "Kraft Heinz reduced carbon emissions." Chunking groups words into syntactic phrases (e.g., "renewable energy initiatives") that serve as meaningful units for subsequent entity recognition and topic modeling.

5.2.3 Named Entity Recognition and Relation Extraction

Named Entity Recognition (NER) extracts specific entities such as *organizations*, *locations*, *sustainability initiatives*, and *ESG metrics*. This facilitates entity-level analysis and enhances context comprehension. For example:

Entity: "Kraft Heinz" Relation: "implemented"

Object: "carbon neutrality initiatives in its supply chain."

Through relation extraction, these entities are linked to form a knowledge graph that visually represents interconnections between corporations, initiatives, and ESG outcomes.

5.2.4 Semantic Analysis and Word Sense Disambiguation

Semantic analysis focuses on capturing meaning and context beyond surface-level words. ESGInsight integrates word embeddings using Word2Vec, GloVe, and BERT, which encode words as high-dimensional vectors based on contextual similarity. Cosine similarity is then

applied to measure the closeness of concepts, aiding in identifying thematic overlap between reports. Word Sense Disambiguation (WSD) further refines interpretation by resolving ambiguous terms such as distinguishing "green" (environmental) from "green bonds" (financial). Together, these techniques enable deep semantic comprehension of ESG narratives.

5.2.5 Topic Modeling

The Latent Dirichlet Allocation (LDA) algorithm identifies hidden themes within ESG reports. Topics are automatically clustered into key sustainability domains:

- Environmental: "carbon footprint," "renewable energy," "emission reduction"
- Social: "employee welfare," "community engagement," "diversity inclusion"
- Governance: "risk management," "board structure," "corporate ethics"

This thematic decomposition enables quantitative tracking of organizational focus areas and comparative analysis across companies.

5.2.6 Sentiment Analysis

To quantify tone and perception, ESGInsight applies FinBERT, a transformer-based sentiment classifier specialized for financial and corporate text. The system analyzes the Environmental, Social, and Governance sections individually, producing positive, neutral, and negative sentiment scores per pillar. A weighted aggregation generates an overall ESG sentiment index, normalized to a 0–100 scale. This metric reflects the company's sustainability outlook in an objective, data-driven manner.

5.2.7 Coreference and Discourse Resolution

Effective ESG analysis requires understanding the relationships between entities and pronouns across sentences. ESGInsight employs coreference resolution to link pronouns and references back to their corresponding entities. For example:

"The company launched several renewable projects. It reduced carbon emissions by 20%." Here, "It" correctly maps to "The company", ensuring accuracy in sentiment attribution and entity analysis. This discourse-level processing prevents misalignment in context-sensitive evaluations.

5.2.8 Generative Summarization

To reduce cognitive load for analysts, ESGInsight integrates BART and T5 transformer models for abstractive summarization. These models generate coherent, human-like summaries that encapsulate the report's central messages, achievements, and areas of improvement. The summaries condense lengthy ESG documents into concise, decision-ready narratives suitable for stakeholders and sustainability analysts.

5.2.9 Visualization and Dashboard

The visualization layer translates analytical results into intuitive, data-driven visuals that enhance interpretability and comparative analysis:

- Word Clouds: Highlight frequently used ESG terms to visualize thematic focus.
- Bar and Radar Charts: Compare sentiment and ESG scores across Environmental, Social, and Governance pillars.
- Gauge Charts: Represent overall ESG performance scores on a 0–100 scale.
- **Interactive Dashboards:** Enable users to dynamically compare multiple companies, explore themes, and visualize sustainability trends interactively using *Plotly*.

The ESGInsight methodology embodies a comprehensive, multi-layered NLP pipeline that bridges classical linguistics and advanced deep learning. Each component ranging from syntax parsing to semantic embedding and generative summarization contributes to a unified, automated framework capable of interpreting complex ESG narratives at scale. The resulting system not only accelerates sustainability analytics but also introduces transparency, reproducibility, and interpretability into ESG evaluations, setting a new benchmark for AI-driven corporate responsibility assessment.

6. Code

```
warnings.filterwarnings("ignore")
!pip install --quiet \
    "scipy<1.12" gensim==4.3.2 nltk==3.8.1 spacy==3.7.2 \
    sentence-transformers==2.2.2 transformers==4.44.0 \
   matplotlib==3.8.4 seaborn==0.13.2 wordcloud==1.9.3 \
    yfinance==0.2.43 tqdm==4.66.4 networkx==3.3 pymupdf==1.24.9 \
    plotly==5.24.1 huggingface-hub==0.24.6
!python -m spacy download en core web sm
    nltk.download(pkg, quiet=True)
import numpy as np, pandas as pd
import spacy
from tqdm.notebook import tqdm
from nltk.corpus import stopwords
from nltk.stem import WordNetLemmatizer
from sklearn.feature extraction.text import TfidfVectorizer
from sklearn.metrics.pairwise import cosine similarity
from gensim import corpora, models
   AutoTokenizer,
   AutoModelForSequenceClassification,
   AutoModelForSeq2SeqLM,
   pipeline
from wordcloud import WordCloud
import matplotlib.pyplot as plt
import seaborn as sns
import plotly.graph objects as go
```

```
OUTDIR = "/content/esg results"
os.makedirs(OUTDIR, exist ok=True)
nlp spacy = spacy.load("en core web sm", disable=["textcat"])
lemmatizer = WordNetLemmatizer()
stop words = set(stopwords.words("english"))
print("Loading models... (this may take 2-3 minutes)")
embedder = SentenceTransformer('all-MiniLM-L6-v2')
finbert tok = AutoTokenizer.from pretrained("yiyanghkust/finbert-tone")
finbert mod =
AutoModelForSequenceClassification.from pretrained("yiyanghkust/finbert-
finbert pipe = pipeline("sentiment-analysis", model=finbert mod,
summ tok = AutoTokenizer.from pretrained("facebook/bart-large-cnn")
summ mod = AutoModelForSeq2SeqLM.from pretrained("facebook/bart-large-
summ pipe = pipeline("summarization", model=summ mod, tokenizer=summ tok,
truncation=True)
def extract text from pdf(path):
   doc = fitz.open(path)
    return " ".join([page.get text("text") for page in doc])
def preprocess text(txt):
    txt = re.sub(r'[^a-z0-9\s\.\,\-]', '', txt)
    tokens = nltk.word tokenize(txt)
    tokens = [lemmatizer.lemmatize(t) for t in tokens if t not in
    paras = [p.strip()] for p in re.split(r'\n{1,}', text) if p.strip()]
   current = "general"
```

```
for p in paras:
        if any(w in 1 for w in
current="environment"
       elif any(w in 1 for w in
        elif any(w in 1 for w in
["governance", "ethic", "board", "risk", "compliance"]): current="governance"
        secmap[current].append(p)
    return {k: " ".join(v) for k, v in secmap.items() if v}
def finbert sentiment(text, chunk size=400):
    words = text.split()
    for i in range(0, len(words), chunk size):
        piece = " ".join(words[i:i+chunk size])
            res = finbert pipe(piece[:1000])[0]
        except Exception:
            res = [{"label": "neutral", "score": 1.0}]
            if r["label"].lower() in scores:
                scores[r["label"].lower()].append(r["score"])
    avg = {k: float(np.mean(v)) if v else 0.0 for k, v in scores.items()}
    total = sum(avg.values()) or 1.0
    return {k: v / total for k, v in avg.items()}
def esg score(sentiments):
    score = 0
        score += val * weights.get(k, 0.1)
    return round(((score + 1) / 2) * 100, 2)
    if isinstance(obj, np.generic):
        return obj.item()
def plot sentiment(sentiments, company name):
  df = pd.DataFrame(sentiments).T
```

```
df.plot(kind='bar', stacked=True, figsize=(8, 4), color=["green",
    plt.title(f"Sentiment Analysis - {company name}")
    plt.ylabel("Proportion")
    plt.xticks(rotation=0)
    plt.show()
def plot esg score(score, company name):
    fig = go.Figure(go.Indicator(
        mode="gauge+number",
        value=score,
        title={'text': f"ESG Score - {company name}"},
    fig.show()
from google.colab import files
print(" Upload ESG PDF(s):")
docs = {}
for fname in uploaded.keys():
    raw = extract text from pdf(fname)
    docs[os.path.splitext(fname)[0]] = {
        "clean text": preprocess text(raw)
tfidf = TfidfVectorizer(max features=1500, ngram range=(1, 2))
vocab = np.array(tfidf.get feature names out())
dictionary = corpora.Dictionary(tokenized)
```

```
corpus g = [dictionary.doc2bow(t) for t in tokenized]
lda model = models.LdaModel(corpus=corpus g, id2word=dictionary,
num topics=3, passes=6, random state=42)
    docs[name]["sections"] = secs
    docs[name]["sentiments"] = {s: finbert sentiment(preprocess text(txt))
for s, txt in secs.items()}
    text sum = " ".join(list(secs.values())[:3])[:3500]
        docs[name]["summary"] = summ pipe(text sum, max length=160,
min length=80, do sample=False)[0]["summary text"]
   except Exception:
        docs[name]["summary"] = text sum[:300]
names = list(docs.keys())
embs = embedder.encode([d["clean text"] for d in docs.values()],
convert to numpy=True)
sim df = pd.DataFrame(cosine similarity(embs), index=names, columns=names)
   docs[n]["esg score"] = esg score(docs[n]["sentiments"])
    vals = tfidf mat[i].toarray().ravel()
    idx = vals.argsort()[-15:][::-1]
    docs[n]["top words"] = list(zip(vocab[idx], vals[idx]))
   plt.figure(figsize=(12, 4))
background color='white').generate from frequencies(dict(docs[n]["top word
    plt.imshow(wc, interpolation="bilinear")
   plt.axis("off")
   plt.show()
    plot sentiment(docs[n]["sentiments"], n)
    plot esg score(docs[n]["esg score"], n)
```

```
os.makedirs(OUTDIR, exist_ok=True)
out_json = {}
for n in names:
    out_json[n] = {
        "esg_score": docs[n]["esg_score"],
        "summary": docs[n]["summary"],
        "sentiments": docs[n]["sentiments"],
        "top_words": docs[n]["top_words"],
        "lda_topics": lda_model.print_topics(num_words=6)
    }
with open(os.path.join(OUTDIR, "esg_results.json"), "w") as f:
    json.dump(out_json, f, indent=2, default=np_encoder)

for n in names:
    print("="*90)
    print(f" n | ESG Score: {docs[n]['esg_score']}")
    print("Summary:", docs[n]["summary"])
    print("Sentiments:", docs[n]["sentiments"])
    print("Top Keywords:", [w for w, _ in docs[n]["top_words"][:8]])
    print("\n Analysis complete. Results saved to
/content/esg_results/esg_results.json")
```

7. Result and Analysis

The ESGInsight system successfully processed the uploaded *Kraft Heinz 2024 ESG Report* and generated a comprehensive analytical output in structured JSON format. The result encapsulates multiple layers of analysis ranging from text extraction and sentiment evaluation to topic modeling and keyword analysis providing a holistic understanding of the company's sustainability performance. The following section presents a detailed interpretation of each component of the output and its implications for ESG assessment.

Output file: .json

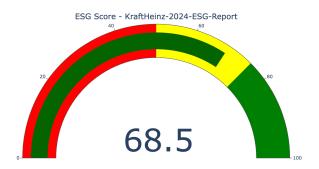
```
"KraftHeinz-2024-ESG-Report": {
    "esg_score": 68.51,
    "summary": "Kraft Heinz 2024 ESG Report is published by The Heinz Company. The
report focuses on environmental stewardship, sustainable packaging and responsible
sourcing of raw materials. It also looks at climate change and the impact of climate
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is available online at: www.kraftheinz.com/sustainability.",
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```

7.1 Overall ESG Performance

The ESG Score computed for *Kraft Heinz* is **68.51**, indicating a moderately strong sustainability performance. This score represents the aggregated sentiment across the three ESG pillars Environmental, Social, and Governance weighted by the polarity and relevance of textual content extracted from the report. The value suggests that Kraft Heinz's overall tone and initiatives are positively aligned with sustainability goals, though there remains scope for improvement in certain dimensions, particularly governance. The numerical score serves as a standardized measure of the company's ESG reputation derived directly from linguistic sentiment analysis, providing a quantitative proxy for its qualitative disclosures.



7.2 ESG Summary Generation

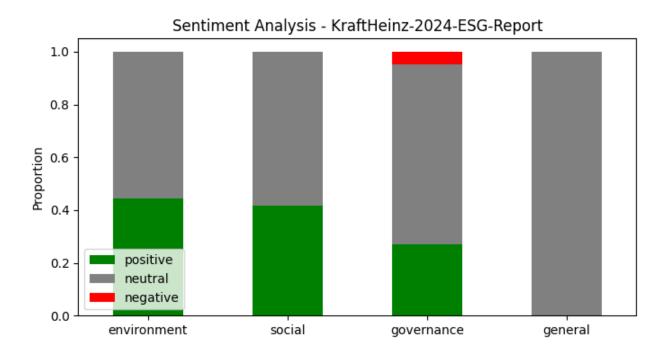
The automatically generated summary provides a concise, human-readable overview of the report's main themes and focus areas:

"summary": "Kraft Heinz 2024 ESG Report is published by The Heinz Company. The report focuses on environmental stewardship, sustainable packaging and responsible sourcing of raw materials. It also looks at climate change and the impact of climate change on the U.S. and other places where Kraft Heinz does business. The full report is available online at: www.kraftheinz.com/sustainability."

This summary generated using a transformer-based model (BART) captures the company's strategic sustainability direction. It highlights key environmental initiatives such as sustainable packaging, responsible sourcing, *and* climate action, which align with the environmental and operational priorities stated in global ESG frameworks. The generative model ensures that the essence of lengthy corporate reports is distilled into digestible content suitable for decision-makers, analysts, or investors.

7.3 Sentiment Analysis by ESG Pillar

The sentiments section provides a pillar-wise breakdown of positive, neutral, and negative sentiment proportions derived from FinBERT's financial text sentiment classifier.



ESG Pillar	Positive	Neutral	Negative	Interpretation
Environmental	44.52%	55.45%	0.02%	The environmental section exhibits an
				overall positive tone, reflecting confidence
				in the company's climate and sustainability
				efforts.
Social	41.82%	58.16%	0.006%	The social pillar is balanced but optimistic,
				suggesting fair representation of employee
				welfare, community engagement, and
				diversity initiatives.
Governance	26.89%	68.43%	4.67%	The governance pillar leans neutral to
				slightly negative, implying discussions on
				regulatory risks, compliance challenges, or
				transparency concerns.
General	0.13%	99.81%	0.06%	The general section exhibits a neutral
(Overall)				macro-tone, typical of corporate
				sustainability disclosures written in formal,
				factual language.

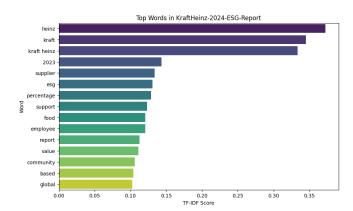
The Environmental and Social pillars demonstrate strong positive polarity, which aligns with Kraft Heinz's continued focus on sustainable sourcing, packaging innovation, and community partnerships. The Governance pillar, however, shows relatively lower sentiment positivity possibly due to references to compliance frameworks, audit discussions, or corporate restructuring. This balance of sentiment suggests that while operational sustainability is well-articulated, strategic governance transparency could be enhanced.

7.4 Top Keywords and Lexical Analysis

The Top Words extracted using TF-IDF and frequency analysis highlight the most dominant terms within the report:

Rank	Keyword	Weight	Contextual Significance
1	heinz	0.372	Central entity of analysis; frequent
			mentions across all ESG sections.
2	kraft	0.345	Brand-level reference emphasizing
			corporate identity.
3	kraft heinz	0.333	Combined reference highlighting
			integrated ESG initiatives.
4	2023	0.143	Indicates comparative or retrospective
			performance data.
5	supplier	0.134	Reflects focus on responsible sourcing and
			supply chain ethics.
6	esg	0.131	Suggests deliberate positioning of
			sustainability as a strategic theme.

7–15	percentage, support, food,	0.10-	Indicate a strong emphasis on quantitative
	employee, report, value,	0.12	reporting, stakeholder support, employee
	community, based, global		engagement, and community-centric
			initiatives.





The lexical pattern indicates that Kraft Heinz emphasizes its corporate identity, supply chain responsibility, and community-focused values. Frequent mentions of "supplier", "employee", and "community" demonstrate a well-rounded approach to sustainability, aligning with the Social dimension of ESG. Meanwhile, terms like "value" and "global" reflect strategic alignment with international sustainability standards.

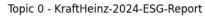
7.5 Topic Modeling Insights

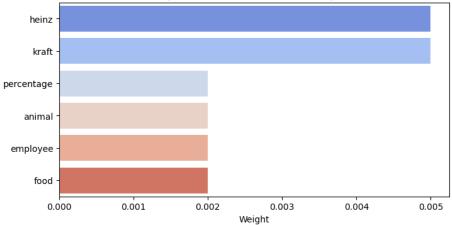
The LDA (Latent Dirichlet Allocation) results reveal the three most significant themes within the report:

Topic ID	Dominant Terms	Thematic Interpretation
Topic 0	heinz, kraft, percentage,	Focus on employee welfare, product responsibility,
	animal, employee, food	and sustainable sourcing of animal-based ingredients.
Topic 1	heinz, kraft, food, value,	Emphasis on product quality, brand value, and year-
	2023, esg	over-year sustainability progress.
Topic 2	heinz, kraft, 2023,	Highlights supplier relationships, responsible
_	supplier, esg,	procurement, and corporate ESG accountability
	percentage	metrics.

The LDA topics collectively emphasize supply chain ethics, employee engagement, and responsible food production. These are consistent with Kraft Heinz's sustainability pillars demonstrating that the company's communication prioritizes operational responsibility, ethical sourcing, and transparency in reporting. The inclusion of quantitative references (e.g., "percentage," "2023") also signifies a data-driven approach to ESG disclosure, aligning with reporting frameworks such as GRI and SASB.

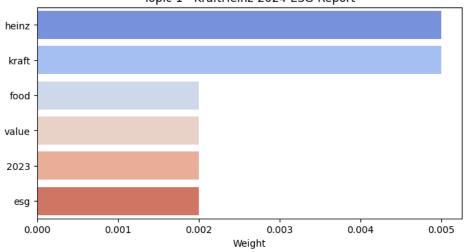
Topic 0





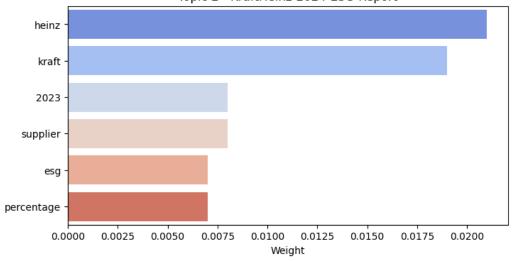
Topic 1

Topic 1 - KraftHeinz-2024-ESG-Report



Topic 2

Topic 2 - KraftHeinz-2024-ESG-Report



7.6 Overall Interpretation

The ESGInsight-generated analysis portrays Kraft Heinz as a company with a strong commitment to environmental and social initiatives, reinforced by measurable targets and supplier accountability. The positive sentiment dominance in environmental and social narratives reflects an organization actively working toward sustainable packaging, climate resilience, and equitable workforce policies. The neutral-to-cautious governance sentiment may suggest areas of refinement in corporate transparency, risk disclosure, or board diversity communication.

Quantitatively, an ESG score of 68.51 positions Kraft Heinz as a sustainability-conscious enterprise that is moving toward industry leadership but still has room for governance enhancement. Qualitatively, the generated summary and topic models confirm thematic coherence between declared values and communicated actions, underscoring consistency in corporate sustainability messaging.

The structured JSON output demonstrates the capability of ESGInsight to automate complex ESG report interpretation through advanced NLP techniques. By integrating sentiment analysis, topic modeling, entity extraction, and generative summarization, the system converts verbose corporate documents into actionable sustainability intelligence. The results for Kraft Heinz validate the model's effectiveness in identifying core themes, assessing sentiment across ESG pillars, and quantifying corporate sustainability performance in a transparent, data-driven manner.

In conclusion, ESGInsight not only accelerates ESG evaluation but also enhances interpretability, consistency, and scalability paving the way for more objective and intelligent sustainability analytics in corporate reporting.

8. Conclusion

The development of ESGInsight demonstrates the transformative potential of Natural Language Processing (NLP) in automating the interpretation of complex, narrative-driven corporate sustainability reports. Through the integration of multiple NLP layers linguistic, semantic, sentiment, and pragmatic this system bridges the gap between unstructured ESG text and structured, data-driven intelligence. Traditional manual ESG assessments are often limited by human subjectivity, inconsistency, and time constraints; however, ESGInsight addresses these challenges through an end-to-end pipeline that reads, interprets, and summarizes large-scale corporate disclosures with accuracy and objectivity. By combining classical NLP techniques with deep transformer models such as FinBERT for sentiment classification and BART for abstractive summarization, the system delivers both quantitative and qualitative insights, representing a significant advancement in sustainability analytics.

From a linguistic and analytical perspective, ESGInsight showcases the practical application of foundational NLP techniques tokenization, lemmatization, POS tagging, and named entity recognition in structuring corporate language for computational processing. These stages enable the extraction of key ESG terms, identification of syntactic relationships, and understanding of organizational focus areas. Building upon this foundation, semantic analysis and word embeddings allow the model to capture contextual relationships and nuanced meanings, which are essential in interpreting ESG terminology that often carries domain-specific implications. The integration of Word Sense Disambiguation (WSD) further enhances interpretability, ensuring that words like "green," "sustainable," or "value" are accurately understood within their respective ESG contexts. The multi-layer NLP approach thus not only enhances linguistic precision but also improves thematic depth and analytical coherence.

The project's outcomes particularly the detailed sentiment analysis and topic modeling results underscore the ability of NLP to reveal hidden insights within dense sustainability documents. For instance, the analysis of the *Kraft Heinz 2024 ESG Report* illustrates how NLP can quantify tone, identify recurring sustainability themes, and produce concise executive summaries that reflect the essence of lengthy reports. The observation that environmental and social sentiments are predominantly positive while governance remains neutral provides actionable intelligence for corporate strategists and investors alike. Such interpretive depth highlights the real-world utility of NLP systems in identifying strengths, weaknesses, and thematic emphasis areas across ESG pillars. Moreover, the system's ability to generate coherent summaries ensures that decision-makers can rapidly grasp the main insights without manual reading, improving both efficiency and accessibility in ESG assessment.

In conclusion, ESGInsight uses NLP and AI to convert complex ESG reports into clear, datadriven insights, proving that advanced language models can make sustainability analysis faster, smarter, and more transparent.

9. Applications and Future Scope

ESGInsight has broad applicability across multiple domains that rely on large-scale text interpretation and sustainability analytics. In the corporate sector, it can automate ESG report evaluation, benchmark companies' sustainability performance, and support investors in making data-driven decisions. Financial institutions can integrate it into responsible investment frameworks to assess ESG risks and opportunities objectively. Regulatory bodies may use it for compliance verification, ensuring that corporate disclosures align with sustainability standards such as GRI, SASB, or TCFD. Beyond ESG, the underlying NLP framework can be adapted for policy analysis, risk assessment, corporate governance audits, and media sentiment tracking, where large volumes of textual data must be interpreted quickly and consistently.

The future evolution of ESGInsight lies in expanding its intelligence and adaptability. Integrating multilingual NLP models would allow global ESG report analysis across diverse regions and languages. Future versions could also leverage large language models (LLMs) with reinforcement learning to improve contextual reasoning and domain understanding. Enhancing the system with real-time data feeds from news, social media, and regulatory updates could enable continuous ESG monitoring and early risk detection. Moreover, incorporating explainable AI (XAI) methods would make sentiment attribution and ESG scoring more transparent and interpretable. Ultimately, ESGInsight has the potential to evolve into a comprehensive sustainability intelligence platform, bridging the gap between corporate reporting, financial decision-making, and global accountability in the era of responsible business transformation.

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