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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Ayman Turk** | | | | | | | | | | |
| **Contact #** | **Alternative contact #** | | **Email Address** | | | | **Skype** | | | **LinkedIn** |
| 972-363-3359 |  | | [aymanturk88@gmail.com](mailto:aymanturk88@gmail.com) | | | | Ayman -Turk | | | <https://www.linkedin.com/in/ayman-turk/> |
| **Current Location:** | | | Dallas ,TX | | | | | | | |
| **Willing to relocate? If so, please provide the preferred location:** | | | Yes | | | | | | | |
| **Willing to attend in-person interview?** | | | No | | | | | | | |
| **INTERVIEW AVAILABILITY**  **(Dates listed must be 48 hours after candidate submission)** | | | | | | | | | | |
| **Time Slot 1 (Date/Time)** | | | | | **Time Slot 2 (Date/Time)** | | | | **Time Slot 3 (Date/Time)** | |
| Wednesday (09-25-2019)  1:00PM to 2:00PM(CST) | | | | | Wednesday (09-25-2019)  5:00PM to 6:00PM(CST) | | | | Thursday (09-26-2019)  1:00PM to 2:00PM(CST) | |
| **Time Slot 4 (Date/Time)** | | | | | **Time Slot 5 (Date/Time)** | | | | **Time Slot 6(Date/Time)** | |
| Thursday (09-26-2019)  5:00PM to 6:00PM(CST) | | | | | Friday (09-27-2019)  1:00PM to 2:00PM(CST) | | | |  | |
| **Availability to Start** | | | | | Immediate | | | |  | |
| **Notice Period/ LWD on last project** | | | | | 2 Weeks | | | |  | |
| **Interviews/ Offers in Pipeline** | | | | | No | | | |  | |
| **LIST ALL EMPLOYMENT FOR THE PAST 7 YEARS** | | | | | | | | | | |
| **Dates of Employment**  **(Month/Year – Month/Year)** | | | | **Parent Employer Name /Project Company Name**  **i.e. ABC Staffing / Project at XYZ Client Name** | | | | **Location** | | |
| Sept 2017 – Oct 2018 | | | | The Source (Bell Canada), Barrie | | | | ON, Canada | | |
| Sept 2015 – May 2017 | | | | Rogers Communications, Brampton | | | | ON, Canada | | |
| Feb 2013 – Sept 2014 | | | | TELUS, Edmonton | | | | AB, Canada | | |
| **Supplier Synopsis** | | | | | | | | | | |
| **Mandatory Skills**  **(As listed in JD)** | | **# of Years Experience** | | | | **Candidate’s relevant hands-on experience** | | | | |
| Infrastructure Support | | 15+ | | | | * Managed the IT infrastructure NGN Deployment project, 430 retail stores across Canada, 3,000+ Cisco/Meraki devices/ POS, security/NGFW and switches, Migration and Installation, all Cloud managed. | | | | |
| Project Manager | | 15+ | | | | Managed project Change Requests, Variances, Risks and Schedule. PMP/ Agile methodologies | | | | |
| **Additional comments:** | |  | | | | | | | | |
|  | |  | | | | | | | | |

**VISA STATUS – US Citizen**

**PROFESSIONAL SUMMARY**

* PMP /PMI Certified, *PMO/ IT Infrastructure, Telecom, construction related experience*.
* 15+ years of experience in the IT/ Telecom (Project Management), *PMP and Agile methodologies.*
* Project /

Program Management (*Multiple Projects*), including managing the identification, prioritization, escalation, and resolution of projects issues. Very Detail-Oriented.

* Management of Change Requests, Variances, tracking Risks and Schedules.
* Reporting skills, progress and status reports, in a highly demanding multi-tasking environment.
* Communication, Documentation, Processes/Flow Charts, and Presentation skills.
* Control, Organization, Inventory, Audit and Data Manipulation processes skills.
* Leadership, and Interpersonal skills, hundreds of employees.
* Strategic Planning, Business related skills (Negotiation, RFPs, Tender Evaluation etc.)
* Received recognition for excellent Customer Relations, Satisfaction, and Services.
* Project/ Program and Operation Management in variety of IT and Telecom Core Infrastructure, Deployment, Migration, and New Buildings, including Safety related activities and standards.
* Services such as IP/Internet, Security/NGFW, GPON, MPLS, FTTX, OSP, VPN, VPLS, Low Voltage, POS, FOTS LAN/ WAN, Ethernet, ADSL, Triple Play, NGN migration, Wireless Internet, IPTV, WiMax, Telephony, NMS, DTV, NGN, MSs and SLA, Transport OC48 -192…etc.
* SAP and Coreworx system (CIMS) experience, (IMDB), Interface Management Database system.
* MS Office and MS Project.

**PROJECTS**

1. IT Deployment/Migration Infrastructure project for *430 retail stores across Canada*, *3,000+ NGN* *NGFW’s Cisco/Meraki devices/ POS*, Security *Fire Walls and switches*, for The Source (Bell Canada).
2. IT infrastructure migration - from old legacy MPLS to VPLS new services, for 76 branches. All new OSP optic fiber connections, for Vancity, Vancouver, BC, Canada.
3. IT infrastructure to New Buildings:
   * Managed the interface and project related activities for Aramco Oil field expansion project in KSA. 17 new buildings, over 150kms OSP/FOC, fiber backbone.
   * Indoor Structured Cabling, LAN/Ethernet/WAN, WiFi-Internet, IP Telephony, Video Conf. etc.
   * Considering all Safety related activities and standards. Avoiding FOC and utilities conflicts, HVAC, Telecom rooms heat dissipation, Low Voltage .. etc.
4. OSP/FTTX Fiber Cables construction infrastructure expansion projects, 125+ small projects, for TELUS, Edmonton, Canada.
5. Telecom, Core/Edge Expansion, Installations, and Deployments, MPLS/ LAN/ WAN, 100’s of core Switches and Routers. Nortel Networks, in USA/Canada and Variety of international contracts.



**CERTIFICATIONS**

* PMP® Certificate. (PMI- License # 1414279).
* ITIL®v3 Certificate. (Axelos- License #- 5854101.20601196).
* Passed the “Professional Engineering Association of Ontario, Canada” Exam, Ethics and Law.
* Nortel Networks Passport Family switches and routers: NNCSS and NNCDS: (7 certifications).
* 30+ courses/workshops in Telecom, Project Management, and Customer Relations.

**EDUCATIONAL DETAILS**

* B.Scs.1 and 2, Electrical and BME Engineering, Louisiana Tech University, USA. (1996)
* Graduate Studies, Telecom Engr, *(Internship, Nortel Networks),* Carlton University, Ottawa, Canada .

**WORK EXPERIENCE**

**The Source (Bell Canada), Barrie, ON, Canada Sept 2017 – Oct 2018**

(previously [RadioShack)](https://www.google.ca/search?q=Radioshack&stick=H4sIAAAAAAAAAOPgE-LUz9U3MDPIS0lXAjMNy5PijbVUM8qt9JPzc3JSk0sy8_P084vSE_MyqxJBnGKrtPyi3NSinEoAPEXmaj8AAAA&sa=X&ved=2ahUKEwialfyj2vjeAhUuGDQIHSbHDJoQmxMoATAdegQIAxAV)**;**

**IT Infrastructure / Deployment Project Manager - PMO;**

* Managed the IT infrastructure NGN Deployment project, 430 retail stores across Canada, 3,000+ Cisco/Meraki devices/ POS, security/NGFW and switches, Migration and Installation, all Cloud managed.
  + Managed the critical vulnerabilities (Meltdown-Spectre) patching activities, for 3,500+ devices.
  + Managed the projects end to end, all aspects from initiation to closure and stakeholders relations, IT team, Infrastructure construction, implementation, 3rd party, vendors and suppliers.
  + Managed the identification, prioritization, escalation, and resolution of project issues.
  + Managed equipment inventory audit and Data Manipulation processes.
  + Managed project Change Requests, Variances, Risks and Schedule. PMP/ Agile methodologies.
  + Created and maintained the related processes/flow charts, project status reports/documents.

**Rogers Communications, Brampton, ON, Canada Sept 2015 – May 2017**

**Project Manager/ Customers**

* The Enterprise Service Delivery – Customers, PMO Wireline and Wireless.
* WAN Services, Ethernet GB links, Digital TV, Virtual Control Centers/VCC, APN, VPLS, TPIA...etc.
* Managed the relations with PMO, Infrastructure construction, implementation etc.
* Managed 3rd party vendors and customers. Enterprise Customers, Banks, Government etc.
* Managed project Change Requests, Variances, Risks and Schedule.
* Created and maintained the related processes/flow charts, project status reports/documents.

**TELUS, Edmonton, AB, Canada Feb 2013 – Sept 2014**

**Project Manager II / Technology Strategy - PMO; (OSP/GPON Infrastructure Construction);**

* Managed the strategic planned and access projects. OSP/GPON Infrastructure Construction.
* Projects involve (OSP and Inside Build, FTTX, UMCs, FOTS, GPON cable re-routs etc.)
* Capital/Budget/Cost/Time Management, Cost Planning, Profiling, Mile Stones and Scheduling.
* Managed project Change Requests, Variances, Risks and Schedule.
* Created and maintained the related processes/flow charts, project status reports/documents.
* Used SAP system for projects management and control.



**International Telecom Companies; KSA/UAE/**Dubai**Aug-2002 – Aug-2012**

**Etisalat/STC/Mobily/Aramco** *(full time / contracts through recruiting comp/ Norconsult, Penta..etc)* **Sr Project and Operation Manager/Lab Manager/Data Specialist/Engr**

* Managed more than 200 technicians, supervisors, site managers, and PMs.
* Managed the annual RFPs for the IP-MPLS/GPON Net, coordination of the business relations between STC and vendors such as (Huawei, Alcatel, Ericsson, Juniper, Cisco..etc).
* Managed the core infrastructure expansion included the NGN IP/MPLS Cisco etc.
* Managed Indoor Structured Cabling, LAN/WAN/Ethernet, WiFi and Internet, IP-Telephony, Video Conferencing and all related IT services and Low Voltage.
* Managed the Eng./Design phase of the Aramco (SPC) project. Budget $120+M’s.
* SPC for top IT infrastructure, 17 new buildings, 150kms of OSP/ fiber (FOC) backbone.
* Managed interface with construction subcontractors, Samsung, etc. had project under control.
* Managed the ADSL, IPTV, Wireless Internet, NGN/Triple Play migration, Managed Services, WiMax NOC, ACRs, Core and Access, and external vendor relations.
* Managed related project documents, processes, and communication through the (IMDB/CIMS).
* Conducted Training and Presentations for staff and customers at Etisalat Academy.

**NORTEL NETWORKS, Canada and USA June-1996 – Oct-2001**

*(6-1996 to 5-1999 Ottawa, Canada, 6-1999 to 10-2001 Chicago, IL and Richardson TX, USA)* ***Lab Manager and Sr. Sales/Systems Engineer*** *(Sales and Systems Engineering Depts);*

* Managed the Sales Engineering Lab, Core and access switches, Passport, UE’s, Shasta..etc. .
* Supported Network Solutions such as Succession, Carriers, and Enterprises.
* Designed building demos and lab trials and interacted with customers, internals and externals, and presented Nortel’s Network Solutions, Services, and Products.
* Configured, and deployed Core Infrastructure switches, Passport family Multimedia services.
* Deployed networks for customers, as big as 21 nodes in 18 USA cities. Networks implementation.
* Created and maintained the related processes/flow charts, project status reports/documents.

**HONORS AND ACTIVITIES**

* Recipient of 2 honor certificates from STC for MPLS Expansion Project Success.
* Recipient of the “*Best In The Class*” Award in the department, Nortel Networks.
* Recipient of the “*Five Thousand Dollar Lab*” Award for building creative test cases at the Nortel’s Richardson lab, TX, USA.
* Recipient of “*Nortel’s* *Silver Spot*” Award for one of the successful customer’s trial.
* PM activities and PMI membership.
* Recipient of the “*Student Aid International*” scholarship, $30,000, while at LTU, USA.

