|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Srinivas Pavuluri** | | | | | | |
| Candidate Contact # | | Candidate Email ID | | | Candidate LinkedIn | |
| 517-802-7483 | | [srinivaspqa100@gmail.com](mailto:srinivaspqa100@gmail.com) | | |  | |
| Interview POC Name (Supplier) | | | | Interview POC Contact # (Supplier) | | |
|  | | | |  | | |
| Current Location: | Richardson, TX | | | | | |
| Willing to relocate? If so, please provide the preferred location: | No | | | | | |
| Willing to attend in-person interview? | Yes | | | | | |
| Availability to Start | Immediately | | | | |  |
| Notice Period/ LWD on last project | No | | | | |  |
| Interviews/ Offers in Pipeline | No | | | | |  |
| LIST ALL EMPLOYMENT FOR THE PAST 7 YEARS | | | | | | |
| Dates of Employment  (Month/Year – Month/Year) | Parent Employer Name /Project Company Name  i.e. ABC Staffing / Project at XYZ Client Name | | | | | Location |
| July 2018 – Till Date | U.S. Department of Veterans Affairs | | | | | Richardson,TX |
| November 2017 – May 2018 | Credit Bank of Texas | | | | | Austin, TX | Rockwell Automation | | San Jose, CA |
| February 2017 – October 2017 | Department of Family and Protective Services (DFPS) | | | | | Austin, TX |
| Supplier Synopsis | | | | | | |
| Mandatory Skills  (As listed in JD) | # of Years Experience | | Summary of Candidate’s relevant hands-on experience | | | |
| JAVA API | 3+Years | | 8 | | | |  |
| Web Services | 3+Years | | 8 | | | |  |
| Automation | 2+Years | | 7 | | | |

**PROFESSIONAL SUMMARY:**

* More than 7 +years of experience in software testing process which includes**Test Planning, Test Cases Design, Test Environment Setup, Test Data Setup, Defect Management, Test log, Test results, Test Traceability Matrix and Test Metrics**.
* Excellent in creating/executing Test Plans, Test Cases, Test Scenarios, Test Scripts, Test Reports and documentation for various types of testing like -Functional, Integration, System, System Integration Testing, Performance, GUI, Interface, Usability, Database, Security, Stress, User Acceptance, Regression and others
* Detailed understanding of QA methodology (Agile, Waterfall) to ensure quality control.
* Leading and mentoring highly proficient QA Teams across onshore/offshore locations.
* Has good working knowledge of Automation tools UFT.
* Proficient in all cycles of software testing life cycle from requirement gathering, test planning to defect tracking and managing defect lifecycle.
* Extensive experience in QA across applications in Government, Healthcare, Insurance and Retail industry sector.
* Performed Cross browser **ADA Testing**using **NVDA Screen reader, JAWS, Voice Over, Talk Back in Windows/MAC/Mobile Devices(Android, IOS) to meet WCAG and Section 508 - Accessibility Compliance tool guidelines.**
* Experience in interacting with MS CRM database through the use of web service methods.
* Professional experience in designing Test Cases and Test Scripts for Windows, Shell scripting and UNIX environments.
* Developing and Maintaining Test Scripts, analysing bugs and interacting with development team members in fixing the defects.
* Good interpersonal skills, result oriented, hard working with a quest and zeal to learn new things with an optimistic approach and undertake challenging tasks.

**TECHNICAL SUMMARY:**

|  |  |
| --- | --- |
| Languages | JAVA, J2EE, and SQL |
| Database | Oracle 11g, Oracle SQL Developer 4.1.3.20, Oracle 8i/9.2/10g, SQL Server |
| Operating Systems | Windows7, Windows Vista, XP, Windows NT, Windows2000, |
| Automated Tools | HP Unified Functional Testing |
| Bug Tracking Tools | HP ALM, IBM Clear Quest, Version One, Team Foundation Server |
| Testing tools | IBM RQM, Validation Plan, Microsoft Test Manager, Jaws, Wave |
| Web Technologies | HTML, XML, Web Services (SOAP and Restful) |
| MS Office tools | Outlook, MS Word, MS Excel, MS Visio, MS SharePoint, MS PowerPoint. |
| Methodologies | Agile, Scrum, TDD, OOAD, SDLC. |
| Business Skills | Business Process Analysis & Design, Gap Analysis, Impact Analysis, JAD/JRP Sessions Requirement Gathering, and Use Case Modeling. |
| Agile tools | IBM Clear Quest, TFS, Confluence, CA Rally |
| BI | SSRS, SSAS, Tableau, Cognos, Micro Strategy |

**EDUCATION:** Vignan Engineering College, INDIA

**PROFESSIONAL EXPERIENCE:**

**Sr Test Engineer**

**U.S. Department of Veterans Affairs, Richardson, TX July 2018 – Currently Working**

**Responsibilities:**

* Responsible for gathering Business Requirements, Functional Requirements and Design Documents.
* Gather the requirements related to the IPPS (Invoice Payment Processing System) to get the knowledge on the Project.
* Co-ordination of testing efforts for (SIT and OAT) System Integration testing and Operations Acceptance Testing.
* Update the daily status to the management in the CA Rally tool.
* Participated in the KT sessions and get the knowledge on the applications.
* Participate in the Daily Scrum Callsand update the status of the project.
* Participate in the Daily standup meeting with the team internally to discuss about the progress of the Project.
* Participating in the Defect Triage Meeting to discuss about the identified defects and prioritize.
* Maintaining the Traceability Matrix, Test Data Matrix and Status report related to the projects.
* Participated in Bi-Weekly User Story Grooming sessions and Iteration Planning meetings with Scrum Master, Product Owners, and Agile Team members.
* Performed thorough Smoke, Functional, System and Regression testing and resolving all the critical and open Bugs prior to Deployment.
* Tested Web Services, Validated Request and Response XML, SOAP Calls, Restful calls and WSDL using SOAPUI tool.
* Authored Test Scripts and performed Test Script executions for Manual and **Accessibility Testing (ADA) and logged defects.**
* Created business process workflow diagrams using Microsoft Visio, Word.
* Performed GUI Testing, Functional Testing, Regression Testing, Integration Testing, Database testing, System testing, Security testing, Smoke testing, Build Verification Testing, User Acceptance Testing and Cross browser Testing.
* Responsible for Accessibility Testing and front-end testing of the website.
* Creation, Review & Maintenance Creative QA Checklist and Test cases for Accessibility Testing.
* Organized and facilitated sprint planning, daily stand-up meetings, reviews, retrospectives, release planning, and other Scrum-related meetings.
* Prepared the test strategies and discussed the testing goals for that Sprint with the team, Assigned the work to peers and self, documented test cases, test data.
* Mentored and trained other QA team members with the knowledge base of the software Products and QA processes to increase productivity and improve business by always keeping the Big picture in mind.
* Worked with **Rally** - **AGILE**Scrum Master Requirement Management tool in a fast-paced environment to test the User Stories developed by the Business User.

**Environment:** IPPS, SQL Server 2016,IBM Rational Tools, MS Office, Ultra Edit Professional, CA Rally, SharePoint, Primavera, JAVA, IOS, Android, SOAP UI, Visio,WAVE for Accessibility Testing

**Sr QA Tester**

**Farm Credit Bank of Texas – Austin, TX November 2017 – May 2018**

Farm Credit Bank of Texas has been a leading source of credit and financial services for rural Americans for nearly 100 years. It is a network of borrower-owned lending cooperatives and specialized service organizations that provide credit and related services for agriculture and rural America. Established by Congress in 1916, today it is the nation’s largest source of agricultural financing.

Responsibilities:

* Involved in creating the test plans, specifications and test data as per user requirements.
* Communicating with Business Analysts and End Users to understand the desired or existing functionalities and performing subsequent testing of the application based on those communications.
* Created and maintained Test Scripts and Test Cases based on High Level Functional Requirements Document (FRD) utilizing Visual Studio Team System (VSTS) 2008, Team Foundation Server (TFS), for manual (Functional & Regression) testing.
* Tested Applications compatibility on different browser versions (IE, Firefox).
* Prepared Test Reports and submitted the bug findings to the Bugzilla defect tracking system.
* Involved in meetings with the SME (Subject Matter Experts), Technical Lead, Project Managers and presented the test findings to upper level management.
* Performed the Mobile Testing for Mobile App, identify the Mobile Platform like IOS, Android
* Defect Detection, Reporting and Tracking using TFS & Participated in Bug-Review meetings.
* Responsible for writing the Test Plans, Test Cases and Test Scenarios based on the Functional Specification and technical Specification and documented in Test Manager.
* Validated SOAP UI and Restful API services.
* Coordinated with onsite/offshore resources to fix TFS queries during SIT and UAT.
* Participation in daily handoff meetings with onsite/offshore team for better co-ordination among onsite-offshore team.
* Configure and implement CRM functional and application modules, encompassing accountt and contact management and commission management.
* Performed the mobile testing using both IOS and Android using the simulator and emulator
* Created test strategy considering Amortization value for different loan products.
* Performed Web Services Testing and XML validation by creating test case suite using SOAP UI.
* Performed Exhaustive integration testing with the CRM (customer relationship management.
* Performed compatibility testing with various mobile handsets to ensure that functionality working as expected.
* Worked closely with Application Architects, Business Analysts, and Project Managers to discuss and collect business requirements
* Customizing and configuring CRM system at a user level.

**Environment:** Microsoft Test Manager 2015, Team foundation Server 2013, Microsoft Visual studio 2015,Salesforce, Microsoft Dynamics CRM 2016, Java, IE 11, IOS, ANDROID.

**Sr QA Analyst**

**State of Texas February 2017 – October 2017**

Information Management Protecting Adults and Children (IMPACT) Information Management Protecting Adults and Children (IMPACT) is the Statewide Automated Child Welfare Information System (SACWIS) application for the State of Texas. IMPACT is a robust browser-based information system that was used agency-wide for case management and related administrative processing to help employees protect fellow Texans from abuse, neglect, and exploitation.

**Responsibilities:**

* Created, designed and executed test plans, test scenarios, test cases and test reports.
* Developed flow diagrams for Business process, UI Wireframes and Mockups using Microsoft Visio.
* Involved in developing detailed Testing Strategy for the entire application and developed various test cases.
* Create Test Scenarios, Test Cases based on the ADS (Application Design specifications).
* Tested embedded application software on various mobile devices, including smart phones and tablets
* Performed the Mobile Testing for Mobile App, identify the Mobile Platform like IOS, Android
* Run Compatibility Testing (cross Windows/ Mac and Android/ iOS platforms, cross browsers, cross mobile devices - phones, tablets, iPads etc).
* Performing GAP Analysis between the Client's business requirements with regards to Solution Development and Testing/QA strategy.
* Performed **ADA**Accessibility Testing using tools **NVDA, JAWS.**
* Designing and Execution of E2E test cases for User Acceptance Testing.
* Testing Restful (REST) and Restless (SOAP based) web services.
* Validating input payload XML for the various scenarios for the given web service.
* Responsible for Setting up Web Services project using WSDL in SOAPUI and provided setup help to other team members.
* Shadowing the Projects with other testers and helping the testers in creating Test Cases in the rational tools.
* Performed Static Application Security Testing by using HP Fortify.
* Performed Dynamic Application Security Testing by using HP Web inspect.
* Use JAWS and WAVE for 508 compliance testing.

**Environment:** HP ALM 12.53, Microsoft Visio 2013, Java, Oracle SQL Developer 1.5.5, MS Visio 2013, Spring Rest 4.3.6 Release, HP Web inspect, HP Fortify, SOAP UI 5.2.0, Tomcat 8.5, Jaws, Wave, XML.

**Sr QA Tester**

**Veritiv, Inc. Detroit MI October 2016 – January 2017**

Little Caesars Pizza, known for its HOT-N-READY pizza and famed Crazy Bread, is the largest carry-out pizza chain in America and one of the fastest growing pizza chains in the world. Named as “Best Value in America” for the ninth year in a row

Responsibilities:

* Performed manual and functional testing on various parts of the application.
* Participated daily in the meetings conducted by the VeriFone Team to discuss about the questions and issues raised while using the VeriFone device for testing.
* Tested the VeriFone with different Credit, Debit, Gift cards and validate the Transactions was successfully completed
* Perform the Regression testing on the VeriFone devices like VX 805, MX 915 using different test credit cards, Debit Cards, Gift Cards
* Run Compatibility Testing (cross Windows/ Mac and Android/ iOS platforms, cross browsers, cross mobile devices - phones, tablets, iPads etc)
* Worked on POS self - check out / POS QA Testing was involved in setting of QA Test environment with simulated POS test environment.
* Tested embedded application software on various mobile devices, including smart phones and tablets.
* Base line and Regression tests were scheduled and performed on every Release and build.
* Tested the application under different networks and Internet speeds including on 3G, 4G/LTE and Wi-Fi.
* Performed compatibility testing with various mobile handsets to ensure that functionality working as expected.
* Coordinated with developers, BA and discussed issues to take timely action.
* Conducted and participated in walkthroughs to discuss certain issues with the development, design and QA team.
* Testing order life cycle mainly three types of activities: Order Administration, Negotiation, Delivery and Notification processes and Order tracking and error handling.
* Maintain the Status report related to project and send the Sign off email once they are completely tested.

**Environment:** HP ALM 12.01.141, VeriFone devices MX915, VX 805, Vantiv, Delphi, .NET, SQL DB2014, LogMeIn, iOS, Android, IPad, IPhone, Quick Stream 7/18, PHP, Web Service, XML, WAVE, JAWS

**Sr QA Tester**

**Delta Dental, Lansing MI March 2016 – June 2016**

Delta Dental offers dental insurance to individuals through a variety of corporate agreements as well as to the public. These members enroll and pay for this coverage individually.

**Responsibilities:**

* Interacted with Business Analysts/QA Team to prepare the test plan document for application testing.
* Performed functional testing of application by executing Test Steps from Test Cases. Provided update to Team Lead about the daily Testing activity progress
* Involved in daily meeting with Team members to keep track of defects and provided update on Testing progress to the Team Lead
* Participated in the defect triage meetings and discuss about the defects with the team members.
* Involved in Claims Processing for Institutional, Professional and Dental using Diamond Application.
* Tested various operations in the claims processing (Adjustments, Claims, and Overpayments, underpayments).
* Tested the web services related to JMS Queue/Topic based entities.
* Involved in SOAP and Restful web services using SOAP UI.
* Involved in User Acceptance Testing (UAT) of the applications by providing users with test cases and scenarios, and guiding them during the testing process
* Testing of Web Services using web services client generated using SOAP UI to track request and response SOAP Messages.
* Performed manual testing of the application for accessibility standards and reported the issues
* Executing Regression test cases for checking existing functionality works fine in accordance with the new functionality/new code.
* Contributed accessibility expertise and consulted on accessibility issues as a member of an agile team, on a remote basis.

**Environment:** Version One 16.0.5.317, Validation Plan, Jenkins, Soap UI 5.2.1, Oracle SQL Developer 4.1.3.20, Java, Tidal, Java, SDLC, MS Office, Access, EXCEL, SQL, TOAD, XML, JAWS, WAVE.

**Sr QA Tester**

**Department of Community Health, Lansing, MI June 2015 - December 2015**

Face Sheet: This application is for the individual health and medical requirements along with personal preferences. This application included person personal, contact, admission, funeral, reimbursement, discharge, diagnosis, allergy and diet information.

Rolodex:Rolodex application is to track the phone messages.

Mail Tracking: This application is to track all information received by the Department through mail.

State Hospital Billing System (SHBS):The objective of this project was to meet the patient existing determination, search account transaction hospital bills and reimbursement and payments and billing statements. This application included five modules: Determination, Statements, Cash Posting, County Billing, and Administration.

Responsibilities:

* Interacted with Business Analysts to prepare the test plan document for application testing.
* Participated in weekly status meeting and updated the status on test cases execution, defects and other issues.
* Designed and analyzed test case design document based on the functional requirement specifications to implement through testing process.
* Reviewed the defects with development team and reported the defects in HP ALM.
* Attend/Conduct triage meetings to review and prioritize defects.
* Involved on testing the new functionality based on test cases and coordinated with development team in fixing the issues, Defect Management by Logging and Tracking bugs during execution in Test lab.
* Verified the data with the TOAD Interface tool running SQL queries in the database.
* Analyzed and developed test plan, test cases, test scripts, expected test results and test procedure from functional requirement for different modules in the application.
* Developed Testing Strategies and managed development of detailed test plans and schedules, managed all the levels of tests (including performance) for different test phases - planning, design, setup, execution, and defect management.
* Created the defects in HP ALM defect management tool and tracking issues for fixes and verification
* Coordinating the testing effort for development of new systems directing changes to existing systems and controlling the interfaces between the systems
* Used Equivalence Class Partitioning, Boundary Value Analysis during test case coverage.
* Involved in the Pairwise Analysis and Performed in the executionof all possible discrete combinations of each pair of input parameter.
* Performed 508 Compliance testing manually and with Software tools like JAWS. Observed and recorded participant comments, actions, and errors to best assess key usability and accessibility issues discovered through testing of Section 508 Subparts under the law.
* Validated Hospital and Medical claims process.
* Tested the claims and validated the claims on mainframes.
* Involved in testing the cross-browser functionality of browser as well such as Internet Explorer, Netscape, Safari and Fire fox

**Environment:** HP ALM 12.20, HP Unified Functional Testing 12.02, TOAD 10.6.1, Oracle 11.2.0.3.0, Windows 7, Firefox, Internet Explorer 11, JAWS, WAVE

**QA Tester**

**Department of Human Services, Lansing, MI December 2011 - May 2015**

Michigan Statewide Automated Welfare Information System (SACWIS)

This project supported the Statewide Automated Child Welfare Information System (SACWIS) for the State of Michigan. The objective of the project was to meet the business, Children's Rights Settlement, and SACWIS requirements. System replaced the number of standalone systems as well as encompassed other features/work requests that were yet to be implemented in the legacy systems. These included eight individual modules: Intake and investigation, Case Management, Court and Eligibility, Service Provisioning, Payments and Accountings, Provide Managements, Administrative and commons, Technical and Functional.

**Responsibilities:**

* The SACWIS web-based project life cycle model was adapted within the use of SEM (Systems Engineering Methodology) Phases. Project was a combination of an application transfer, iterative development (Agile), and Waterfall test life cycle model.
* Participated in Joint Application Design (JAD) sessions and the development of requirements documentation, including the Requirements Traceability Matrix (RTM)
* Identified the business experts for the different modules and set up meetings with them to gather the requirements for functionality, workflow, and business rules.
* Participated in conceptual design sessions that mainly included initial use case reviews user\worker approvals for intake, payments and accounting tracks and provided test metrics report to test manager as necessary.
* Participated in detailed design sessions that included use case detailed reviews and approvals, screen specifications review, approvals and signoff.
* Validated artifacts for use cases, screen specifications, UCR (Technical Design Document) in IBM Clear Case for each Increment and provided reports to the testing manager as needed.
* Maintained traceability matrix in all phases to ensure proper test coverage.
* Involved with Test Coverage Metrics and Defect metrics such as Defect Density, Delivered Defect Density, Defects by Severity, Number of Defects, and Defects per build, Defect Fix Rate, Test Case Utility, Test Effort and various other measurements.
* Executed test cases and test scripts in the Rational Quality Manager and reported defects using Rational Clear Quest. Defect logging, tracking and report generation used Clear Quest.
* Responsibilities included coordinating testing through all the levels of testing, identifying various test environment resource needs, setting up test plans, coordinating test ware work & execution, defect management, reporting status, and schedule development
* Involved in regression testing of Insight Application on multiple Operating Systems.
* Involved in Unit Testing, performed UI/compatibility testing, Usability testing, Functional, Adhoc, Exploratory testing, regression, Installation testing, Interruption testing, positive and negative testing.
* Understand the functional capabilities and limitations for out of the box CRM functionality as well as custom code.
* Configure and implement CRM functional and application modules, encompassing accountand contact management and commission management.
* Tested all the applications which are developed in the Microsoft CRM.
* Produced Requirements Traceability Matrix to support the application development.
* Set up the Defect Review Board (DRB) meetings between Dev and QA team to discuss the defects that are traced in QA environment.
* Executed the test cases in the Rational Quality Manager and logged the defect in Rational Clear Quest.
* Executed automated QTP scripts for the regression testing whenever Configuration Team does new deployments.
* Reported the testing results to management and communicating plans, project status, project risks and project metrics to all levels of the project team including our supporting teams as applicable. Discussed with the team members and identified the improvements to the testing process. Interacted with end users and investigate issues related to the QA.
* Performed all phases of end-to-end testing which includes Regression Testing, GUI testing, Black Box testing, Smoke testing, User Acceptance Testing and Negative Testing of the Application, its interfaces and Client-Server Utilities.
* Tested manually the various navigation steps and basic functionality of the application. Participating in daily stand up meetings and provided status reports.
* Running the Batch jobs using OPCON and validation the backend tables using SQL
* Used test cases performed manual testing like positive testing and negative testing.
* Prepared the user documentation and helping the users in UAT.
* Participated in weekly status meetings and conducted walkthroughs for team members and documented the proceedings. Prepared test reports from Clear Quest and prepared daily test status reports to communicate the test status with the team.
* Use JAWS and WAVE for the 508-compliancetesting.
* Generated and tested the reports in the application, developed by the tool Crystal Reports.

**Environment:** IBM Rational Quality Manager 3.0.1.2, IBM Rational Clear Quest 7.1.2, IBM Clear Case 7.1.1, Rational Requisite Pro, Microsoft Dynamics CRM, HP ALM11, HP Unified Functional Testing 11, Java, XML, SQL Server 2005/2008, Java (JDK 5), JSP, Servlets (JSDK 3.0), Web Service, Oracle11G, Windows 7, Firefox, IE10, Crystal Reports, JAWS, WAVE