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| **Disha Lakhankar** | | | | | | | | | | |  |
| **Contact #** | **Alternative contact #** | | **Email Address** | | | **Skype** | | | **LinkedIn** | |  |
| 972-822-3017 |  | | [dlakhankar@gmail.com](mailto:dlakhankar@gmail.com) | | | dlakhankar | | | <https://www.linkedin.com/in/disha-lakhankar-csm-psm-i-369a0118a/> | |  |
| **Current Location:** | | | Dallas, TX | | | | | | | |  |
| **Willing to relocate? If so, please provide the preferred location:** | | | Yes | | | | | | | |  |
| **Willing to attend in-person interview?** | | | No | | | | | | | |  |
| **INTERVIEW AVAILABILITY**  **(Dates listed must be 48 hours after candidate submission)** | | | | | | | | | | |  |
| **Time Slot 1 (Date/Time)** | | | | **Time Slot 2 (Date/Time)** | | | | **Time Slot 3 (Date/Time)** | | |  |
| Wednesday (10-2-2019)  6:00 PM – 7:00 PM (CST) | | | | Thursday (10-3-2019)  11:00 AM – 12:00 PM (CST) | | | | Thursday (10-3-2019)  4:00 PM – 5:00 PM (CST) | | |  |
| **Time Slot 4 (Date/Time)** | | | | **Time Slot 5 (Date/Time)** | | | |  | | |  |
| Friday (10-4-2019)  11:00 AM – 12:00 PM (CST) | | | | Friday (10-4-2019)  4:00 PM – 5:00 PM (CST) | | | |  | | |  |
| **Availability to Start** | | | | 10-15-2019 | | | |  | | |  |
| **Notice Period/ LWD on last project** | | | | 2 weeks | | | |  | | |  |
| **Interviews/Offers in Pipeline** | | | | No | | | |  | | |  |
| **LIST ALL EMPLOYMENT FOR THE PAST 7 YEARS** | | | | | | | | | | |  |
| **Dates of Employment**  **(Month/Year – Month/Year)** | | | | | **Parent Employer Name /Project Company Name**  **i.e. ABC Staffing / Project at XYZ Client Name** | | | | | **Location** |  |
| Mar 2018 – Present | | | | | Varidesk | | | | | Dallas, TX |  |
| June 2015 – Feb 2018 | | | | | Johnson Control | | | | | Irving, TX |  |
| Mar 2013 – May 2015 | | | | | Agero Inc. DFW | | | | | Irving, TX |  |
| Supplier Synopsis | | | | | | | | | | |  |
| **Mandatory Skills**  **(As listed in JD)** | | **# of Years Experience** | | | | | **Candidate’s relevant hands-on experience** | | | |  |
| Scrum | | 8+ Years | | | | | Worked as SCRUM Master/RTE to follow complete agile activities by using SCRUM.. | | | |  |
| Agile Coach | | 3+ Years | | | | | Provided servant-leadership, direction and coaching to the scrum team to encourage adoption of good agile practices. | | | |  |
| **Nice to Have**  **(As listed in JD)** | | **# of Years Experience** | | | | | **Candidate’s relevant hands-on experience** | | | |  |
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| **Additional comments:** | | She is a US Citizen.  She has very good experience as Scrum Master with all required skills.  After completed her B.Tech, she got married and came to US in H4 visa and started working from 2008 in US. | | | | | | | | |  |

**PROFESSIONAL SUMMARY**

* **10+ years** of experience as **Scrum Master** and **Agile coach** in guiding teams in successful agile implementation and incremental value delivery. 2+ years of experience as Quality Analyst.
* Built **high-performing** teams by increasing **trust** and transparency among team members and helping the team focused on delivery.
* Strong **analytical**, communication skills, **attention to details**, and enchant for working in fast-paced, collaborative environments
* **Coaching and Training** team members, product owners and Stakeholders on various **Agile principles and methodologies**. Created training presentation on various Agile topics to train and coach team members. Experience in migrating or transforming projects from **waterfall to scrum.**
* Solid understanding and practice of Agile principles, **team work, empirical process**, collaborate, **Inspect and adapt** approach. Rather than blindly following process have always focussed on the importance of each ceremony in various frameworks, focussing on why and how it helps.
* Assisted agile teams in release planning, hosting **Scrum of scrum**, finding new approach to improve process, and providing feedback to Management.
* Created Agile **maturity matrix** to plan and track agile practices for team improvement.
* Knowledge and/or experience with widely successful agile/dev-ops techniques: ATDD, TDD, BDD, **CICD**, continuous testing, pairing**, automation testing and dev-ops** environment.
* Built a trusting and safe environment where problems can be raised without fear of blame, retribution, or being judged, with an emphasis of healing and problem solving.
* Working knowledge/experience of Jenkins, Selenium-webdriver, Sonarqube, Bitbucket, github, ANT, cucumber, postman, swagger and JMeter
* Assisted team by removing impediments to achieve Sprint/Iteration goals. Assisted Product owner for User story writing, user story slicing and product backlog refinement.
* Have worked in **distributed Agile environment**, team and clients from various regions like US, Iberia and India. Handled multiple teams simultaneously.
* Have been involved in all major Agile activities like Prioritization, Estimation, Daily Stand up, Client Demo, Sprint Retrospective and Release Planning.
* Managed complete **agile lifecycle using tools like JIRA** and Confluence.

**TOOLS/SKILLS**

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| --- | --- |
| Agile | Scrum Master, Sprint Planning, Release Planning, Scrum Meet, Retrospective, Story estimation, Client Demo, Dev-Ops, Agile metrics, Migrating project to Agile, Continuous Integration, ATDD, TDD, Agile Games, Training People on Agile. SCRUM, Kanban, waterfall, SAFe |
| Tool | JIRA ,Confluence, Jenkins, Selenium-webdriver, Sonarqube, Bitbucket, github, ANT, cucumber, postman, swagger and JMeter |
| Domain Knowledge | E-commerce(Retail),Web Apps, Quotes, Orders, Opportunities, Salesforce |

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**EDUCATION DETAILS:**

B.Tech in Engineering from RTM Nagpur University, Nagpur, India (2003)

**WORK EXPERIENCE:**

**Client: Varidesk - Dallas , TX Mar 2018 – Present**

**Role: Scrum Master (Consultant)**

**Project: Salesforce Implementation**

Implementation of Sales cloud application to help Sales team better manage opportunities and sales forecasting. Project includes Leads to quote management sales process.

**Responsibilities:**

* Worked closely with Product Owner in Product Backlog management and continuous delivery of features.
* Tracked and managed burndown metrics, velocity.Created Agile maturity matrix
* Conducting Daily scrum and tracking complete SCRUM cycle through tool JIRA
* Worked as SCRUM Master/RTE to follow complete agile activities by using SCRUM.
* Together with team, developed detailed work plans, schedules, project estimates, resource plans and status reports.
* Taking care of Project Deployment, Release Management.
* Attending SCRUM of SCRUM (SOS) to coordinate with other dependent team to resolve dependency and impediments.
* Helped to properly manage the backlog and aid team in determining suitable commitments for product backlog items and sprints
* Provided servant-leadership, direction and coaching to the scrum team to encourage adoption of good agile practices.
* Facilitated discussion, decision making, and conflict resolution
* Monitor and managed dependencies on other teams and external projects to ensure potential issues are resolved
* Instructed and modelled core Agile principles of collaboration, prioritization, team accountability and visibility; ensured consistent application of scrum methodologies across the team
* Assist with internal and external communication, improving transparency, and radiating information.
* Conducting Sprint Demo with Product Owner and Sprint Retrospective for the team.
* Responsible for Identifying Risk and mitigation plan.

**Client: JCI – Johnson Control (Tyco Retail) – Irving, TX June 2015 – Feb 2018**

**Role: Scrum Master/RTE (Consultant)**

**Project: Salesforce, Sales Cloud**

**Responsibilities:**

* Training team on Agile, estimation and writing effective User stories.
* Conducting SCRUM of SCRUM to resolve dependency and coordination.
* Conducting Daily scrum call and tracking complete SCRUM cycle through tool JIRA.
* Worked with product owners to refine and prioritize product backlog, develop release plans, assist breaking of epics to create and add user stories in the backlog.
* Started with single team using SCRUM and later SAFe was introduced to manage multiple team. Handling multiple SCRUM team and have worked as a backup as well to handle other scrum teams.
* Worked on Distributed agile environment and used Planning Poker for Estimation.
* Conducting Sprint Demo with Product Owner and Sprint Retrospective for the team.
* Responsible for Identifying Risk and mitigation plan.
* Conducted Sprint Retrospective.
* Ensured product backlog management and stories prioritization for consistent delivery.

**Client: Agero Inc., DFW, Irving, TX Mar 2013 – May 2015**

**Role: Scrum Master/ Agile Coach (Consultant)**

**Project: Roadside Assistance App**

**Responsibilities:**

* Worked with Co-Located, Distributed, and Off-Shore scrum teams.
* Leveraged Atlassian expertise to create separate JIRA boards for the initiative for effective backlog management, Release Management and for tracking tasks.
* Helped in improving process efficiency and process enhancements through retrospective meetings.
* Assisted in the creation of the Product Backlog, and provided clarification on prioritization when required by the Product Owner.
* Coached cross functional development teams, empowering them and ensuring that they are self-organized to resolve minor issues.
* Publicizing the team progress and successes to make sure they are highly visible to product owners and stakeholders.
* Encouraged open, honest and respectful communication within the team, develop a sense of commitmentand accountability to each other, and keep the team focused
* Implemented agile principles, processes, and methods such as iterative and incremental development.

**Client: GE Capital - Irving TX Jan 2011 – Feb 2013**

**Role: Jr. Scrum Master (Consultant)**

**Project: Equipment leasing management application**

**Responsibilities:**

* Worked as SCRUM Master to follow complete agile activities by using SCRUM.
* Training team on Agile, Estimation, Writing effective User story and many other agile practices.
* Conducting Daily scrum call and tracking complete SCRUM cycle through tool JIRA.
* Work with product owners to refine and prioritize product backlog, develop release plans, assist breaking of epics to create and add user stories in the backlog.

**Client: BMC Software - Santa Clara CA Oct 2008 – Dec 2010**

**Role: QA Analyst (Consultant)**