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| **Frank L Scarborough** | | | | | | | | | |
| **Contact #** | **Alternative contact #** | | | | **Email Address** | | **Skype** | | **LinkedIn** |
| 318-602-0158 | 469-348-3995 | | | | pscarbor@ix.netcom.com | | pscarbor@ix.netcom.com | | <https://www.linkedin.com/in/pat-scarborough-27282b3/> |
| **Current Location:** | | | | | **Many, LA** | | | | |
| **Willing to relocate? If so, please provide the preferred location:** | | | | | Yes | | | | |
| **Willing to attend in-person interview?** | | | | | NO | | | | |
| **INTERVIEW AVAILABILITY**  **(Dates listed must be 48 hours after candidate submission)** | | | | | | | | | |
| **Time Slot 1 (Date/Time)** | | | | **Time Slot 2 (Date/Time)** | | | | **Time Slot 3 (Date/Time)** | |
| Wednesday (09-25-2019)  10:00 AM to 11:00 AM (PST) | | | | Wednesday (09-25-2019)  03:00 PM to 4:00 PM (PST) | | | | Thursday (09-26-2019) 10:00 AM to 11:00 AM (PST) | |
| **Time Slot 4 (Date/Time)** | | | | **Time Slot 5 (Date/Time)** | | | |  | |
| Thursday (09-26-2019) 10:00 03:00 PM to 4:00 PM (PST) | | | | Friday (09-27-2019) 10:00 AM to 11:00 AM (PST) | | | |  | |
| **Availability to Start** | | | | Immediate | | | |  | |
| **Notice Period/ LWD on last project** | | | | No | | | |  | |
| **Interviews/ Offers in Pipeline** | | | | No | | | |  | |
| **LIST ALL EMPLOYMENT FOR THE PAST 7 YEARS** | | | | | | | | | |
| **Dates of Employment**  **(Month/Year – Month/Year)** | | **Parent Employer Name /Project Company Name**  **i.e. ABC Staffing / Project at XYZ Client Name** | | | | | | **Location** | |
| Jun 2017 – Till Date | | Charles Schwab | | | | | | Fort Worth, Texas | |
| Jan 2016 – Jun 2017 | | TD Ameritrade | | | | | | Fort Worth, Texas | |
| Mar 2013 – Jan 2016 | | Davita RX | | | | | | Coppell, Texas | |
| **Supplier Synopsis** | | | | | | | | | |
| **Mandatory Skills**  **(As listed in JD)** | | | **# of Years Experience** | | | **Candidate’s relevant hands-on experience** | | | |
| Infrastructure support | | | 14 | | | * Strong experience in Project Management in Infrastructure deployments, operations support, security remediation’s and Transition * Experience managing Infrastructure projects (New Data center set up, server upgrades, DC migrations, DR set up, Network Migrations etc.) | | | |
| **Nice to Have**  **(As listed in JD)** | | | **# of Years Experience** | | | **Candidate’s relevant hands-on experience** | | | |
|  | | |  | | |  | | | |
|  | | |  | | |  | | | |
| **Additional comments:** | | |  | | | | | | |

**VISA - US CITIZEN**

**IT PROJECT/PROGRAM MANAGEMENT**

Accomplished IT professional combines PMP, Certified Scrum Master, Microsoft Enterprise PM certification, and Project Management Master’s degree with solid experience gathering requirements, analyzing business needs, and guiding concurrent technology projects/teams through their full lifecycle to develop and implement streamlined technology solutions and business processes including Agile methodologies, UML, use cases, and OO design. Excellent communicator and innovative problem solver; can convey complex technical concepts to users and colleagues of all levels. Adept at training and mentoring.

Project/Program Management • Agile methodologies • Project Planning • Budgeting •Infrastructure Support and Building & Leadership Solution Design/Delivery • Technical Integration • Business/Requirements Analysis • Change Management • OO Design Process Improvement & Controls • Systems Analysis • Resource Management • Deliverable & Milestone Fulfillment

# **EDUCATION/CREDENTIALS**

# Master of Project Management from American Graduate University, Covina, California (Delta Epsilon Tau Honors) (2008)

# Bachelor of Science in Computer Science/Engineering from University of Texas at Arlington, Arlington, Texas, USA (1987)

**Certifications & Training**

* Project Management Professional (PMP) Certification (through 2021)
* State of Texas Real Estate Salesperson, 2011
* Certified Scrum Master (CSM), 2010
* Microsoft Certified IT Professional (MCITP), Enterprise Project Management
* Microsoft Certified Technical Specialist (MCTS), MS Project 2007 and MS Project Server 2007
* Sun Java Certified Programmer
* Fundamentals of Engineering

SELECTED Technical Proficiencies

|  |  |
| --- | --- |
| Methodologies: | Traditional (Waterfall) SDLC; Agile (SCRUM, XP, UP, RAD); PMLC |
| Languages: | Java, C/C++, JSP/Servlets, J2EE, Assembler |
| Applications: | Microsoft Project, MS Project Server, Primavera, Rally, Oracle, Sybase, MySQL, Informix, Paradox, Microsoft Access, JBuilder, Eclipse, Rational Rose |
| Tools: | BEA WebLogic, JRun, Jakarta Tomcat, Resin, Enterprise Java Beans (EJB), Use Cases, UML, OO Design and Analysis |

**PROFESSIONAL EXPERIENCE**

### Charles Schwab, Fort Worth, Texas June 2017 – Till Date

Investment and wealth management firm

**Infrastructure Project Manager**

Technical project manager for IT projects in Texas, California, and Florida

**Managed and coordinated IT infrastructure improvement projects**

* Created schedules and work assignments for several initiatives
* Managed multimillion dollar project budget
* Strong experience in Project Management in Infrastructure deployments, operations support, security remediation’s and Transition
* Experience managing Infrastructure projects (New Data center set up, server upgrades, DC migrations, DR set up, Network Migrations etc.)
* Experience managing all the infrastructure requirement for DOW/ Dupont client applications

### TD Ameritrade, Fort Worth, Texas January 2016 – June 2017

Investment and wealth management firm

**Project Manager**

Technical project manager for 300,000 sq ft new facility being constructed in Southlake, Texas

**Managed technical, network, room configuration, and audio visual planning**

* Created and coordinated schedules from five different internal and external organizations
* Experience managing all the infrastructure requirement for web based/digital and legacy application
* Managed creation of budget, design, and effort estimates
* Managed project to implement live streaming TV studio

### Davita RX, Coppell, Texas March 2013 – January 2016

Pharmaceutical dispensary focusing on renal patients and medications

### Senior Project Manager

Managing projects for large integration program

**Managed projects for two company integration project**

* Created and managed schedules using MS Project and Oracle Primavera,
* Coordinated risk management and resource estimation efforts.
* Managed multiple IT and Business projects, including projects to move renal medications and dispensary from Florida to Dallas
* Manage the New infrastructure environment requirement/server build/cloud Migrations for the different application team
* Experience working in Scrum/Agile Project management methodology for application and Infrastructure
* Managed major implementation to provide central fill enhancement. Completed project allows Davita Rx to dispense medications for other companies, some of which are direct competitors. Project was implemented on time and on budget.
* Managed multiple smaller projects including reconfiguration and move into new office space, rearrangement of the Operations area, dispensing of specialty medications, and implementation of NICE call recording. All were delivered on time and on or under budget.

**Apr 2011 – Feb 2013: Self Employed**

**During this period I worked on several short projects:**

SIMPLEX GRINNEL**, Richardson, Texas Nov 2012 – Feb 2013. Budget analysis for $16M enterprise project.**

### BERYL HEALTH, Bedford, Texas Apr – Nov 2012

### Set up PMO, templates, processes, standards

### FIDELITY INVESTMENTS, Westlake, Texas Nov 2011- Apr 2012

### Set up master schedule for large program

### VHA, INC. Irving, Texas Apr – Aug 2011

### Project Manager

* **Developed schedule, risk, and change templates for new and in flight projects**. Trained and mentored project managers and development staff in scheduling, reporting, and risk management practices.
* Experience Managing Projects for Application Development and Infrastructure projects.
* First and central point of contact for all the assigned Infrastructure projects. Attend weekly meetings for status report updates/escalations.
* **Managed multiple Business and IT ETL and Enterprise projects.** Completed several projects critical to existing and new Beryl clients, using Agile methodologies.
* **Developed portfolio reporting and management system.** Coordinated work performed by external vendor

### AVIALL, INC./BOEING, Dallas, Texas Dec 2007- Mar 2011

$1.5B aircraft parts supplier acquired by $66B global market leader Boeing in 2006.

### Program Manager

Lead team of project managers and coordinators as part of program management office (PMO) impacting numerous enterprise initiatives. Orchestrate multiple concurrent projects to ensure alignment with milestones, deliverables, and budgets for program portfolio. Direct training and mentoring of project leaders to effectively manage all resources and project lifecycle phases. Complete cost benefit analysis and budgets for projects and programs. Develop PMO yearly budget and program budgets. Implemented OO design, UML, and use cases in project design efforts.

* **Spearheaded 15-person, $2.5M, 3-phase project to transform Aviall.com e-commerce site** using emerging standards and best practices, which resulted in increased revenue/reduced maintenance costs.
* **Managed enterprise security program** consisting of data privacy, data classification and retention, and security framework projects.
* **Selected to lead multiple mission-critical system upgrade and process improvement initiatives:**
* Guidance of 2 project managers as part of 50-resource, $10M warehouse and parts management system upgrade.
* Process design and integration for Army depot ordering and restocking solution that increased contract value from $3M to $10M per year.
* **Implemented CBA, Earned Value, and Risk Management standards for projects and programs**. System is used to rate, prioritize, and select projects. Trained Project and Program Managers in Risk Management, Scheduling, Estimation, and EV processes and procedures.

### Project Manager

Led 7-person team through multiple technology projects in support of home loan and insurance product lines. Crafted project plans and specifications based on detailed functional requirements determined using use case analysis.

* **Orchestrated development and implementation of e-commerce Debt Cancellation Contract offering, which delivered 10-fold ROI in first year**, and Policy Rescue product, which increased annual sales by $200K for initial outlay of only $50K.
* **Guided testing and validation of disaster recovery solution for AS/400 and MS Server infrastructure** that was completed on time/budget and that met regulatory (SOX) requirements.

### TECHSYS DATA SERVICES, Dallas, Texas Jul – Dec 2007

Providers of information technology and project management professional services.

### Project Manager

Directed project teams through all aspects of client engagements. Designed and implemented solutions, prepared project plans, and managed team resources. Oversaw client communications and status reporting.

* **Transformed failing project to launch e-commerce site for Curves, Inc.** on assignment from Techsys. Managed Technical Lead and 4 developers to achieve customer deliverables on time/budget.
* **Developed reporting metrics and tools for use on e-**commerce projects, resulting in clearer and concise view of project, thereby increasing Customer confidence and satisfaction. Led OO Design and use case analysis.

### COUNTRYWIDE HOME LOANS, Fort Worth, Texas Nov 2005-June 2007

Nation’s largest provider of residential mortgages with $6B in sales; subsidiary of Bank of America.

### THE FREEMAN COMPANIES, Fort Worth, Texas Aug 2000 - Oct 2005

Large nationwide company which sets up and manages convention based trade shows

## Project Manager / System Architect

* **Architected online ordering system for trade shows**. Completed system allowed customers to order booth equipment and supplies and invoiced them via automated email or fax.

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Additional experience as **Project Manager** with WorldCom, as **Technical Lead** with American Airlines and the U.S. Army Corps of Engineers, and as **System Design Manager** with NCR.

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