Research study on NIBM LMS usage

1. Select your age group   15-18 ☐   18-21 ☐   21-24 ☐   24-27 ☐

2. Select your gender   Male ☐   Female ☐   Other ☐

3. Do you have prior experience on using LMS other than NIBM?   Yes ☐   No ☐

4. What is your enrolled course at NIBM   Certificate ☐   Diploma ☐   HND ☐   Degree ☐

Select one or more answer(s).

5. How often do you access LMS?   Everyday ☐   More than 03 times a week ☐
   Less than 03 times a week ☐

6. What is the average duration of a LMS session with you? (in minutes)   30 ☐   More than 30 ☐   Less than 30 ☐

7. What time of the day you use LMS?   Morning ☐   Evening ☐   Night ☐

8. What device(s) you use to access LMS?   Mobile phone ☐   Tablet ☐   Laptop ☐

9. For what purpose(s) do you use the NIBM LMS

   To submit assignments and coursework   ☐

   To Find Lecture materials   ☐

   For collaborative tasks such as discussions and groups   ☐

   Other   ☐

   ……..

Rank your opinion and experience from 1 to 5 (1 – less and 5 – high).

		1	2	3	4	5
10.	How would you rank the LMS when it comes to loading speeds?					
11.	To what level are you satisfied with LMS interface?					
12.	How easy do you find the navigation on the LMS?					
13.	How would you rate the lecture materials in LMS related to your module contents?					
14.	What is your level of satisfaction regarding the support service of the LMS?					

15. Have your ever experienced system errors or crashes when using LMS?　　Yes ☐　　No ☐

　　If yes,

　　How often do you experience?　　Never ☐　　Rarely ☐　　Once a week ☐

　　What are those?

　　……………………………………………………………………………………………………..

16. Have you faced issues when log into LMS?　　　　　　　　　　Yes ☐　　No ☐

17. Have you missed deadlines due to Issues of LMS?　　　　　　　Yes ☐　　No ☐

18. Have you ever contacted IT support or help section for LMS issues?　　Yes ☐　　No ☐

if yes, Provide the specific reason.

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19. Do you prefer NIBM LMS should have an AI chatbot for support?　　Yes ☐　　No ☐

20. Have you ever shared your LMS login credentials with others?　　　　Yes ☐　　No ☐

21. Do you think your personal information are secure with in the LMS?　　Yes ☐　　No ☐

If not, provide the specific reason and recommendation.

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_____

Select one or more answer(s).

22. What features do you think unnecessary in NIBM LMS

Customization　　　　☐　　　　　　　　Access for library Navigation ☐

Calendar　　　　　　　☐　　　　　　　　Access for nibm.lk website　　☐

Other　　　　　　　　☐

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23. What feature(s) you prefer and suggest there should be in LMS

Dark mode　　　　　　☐　　　　　　　　Notification system　　　　　☐

Language compatibility ☐　　　　　　　　Offline study material access ☐

Other　　　　　　　　☐

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