## Advanced Practical 2022/2023 Operations Research Case

Lecture: Discrete Event Simulation

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# **Discrete-Event Simulation (DES)**

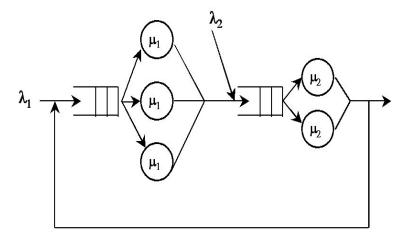
#### What is DES?

Discrete-event simulation is a computer simulation model/program of a stochastic system that evolves dynamically in time via state information which changes at discrete time epochs.

The components of a DES are

- Entities
- ► Time variable (or simulation clock)
- System state variables
- Events and Event list (or calendar)
- Global variables
- ► Statistics collectors (or counter variables)

As a reference model we consider a queueing network model with feedback.



## Modeling aspects

- ▶ The queueing model consists of two stations ('queues')  $Q_1$  and  $Q_2$ .
- ▶ At  $Q_i$  jobs arrive according to a Poisson( $\lambda_i$ ) process.
- ▶ There are three servers at  $Q_1$  and two servers at  $Q_2$ .
- ▶ The service times of the servers at  $Q_i$  have distribution function  $G_i(\cdot)$ .
- After service completion at  $Q_1$  the jobs enter  $Q_2$ .
- After service completion at Q2 a job leaves the system with probability p or re-enters ('feeds back' to) Q1 with probability 1 p.
- ▶ Both stations have infinite waiting spaces.
- ▶ Waiting jobs are served in order of arrival (FCFS).

### Performance measures

### Typically we are interested in

- average waiting times or system times at the two stations;
- mean waiting lines or system lines at two stations;
- average time spend in the system (sojourn time);
- throughput (per station or from the whole system);
- utilization;
- ▶ ..

### Transient vs Steady-State

#### We have to specify

- whether we wish to estimate these performance measures for a finite period; for instance the queueing system operates daily, opening empty at 8.00 hr in the morning, closing at 18.00 hr in the evening.
- or whether we wish to estimate steady-state averages; then we assume that the system operates for an infinite time.

#### **Entities**

- Actually, a system is defined to be a collection of entities, e.g., people or cars or machines, that act and interact together.
- ▶ Without entities, nothing would happen.
- ► Entities have attributes, usually given as data values.
- ► In our example the entities are (attributes between brackets)
  - -> jobs or customers (arrival time);
  - -> servers (idle/busy).
- ▶ Most often in a simulation study, we do not bother too much with entities.

- The system state is a collection of variables necessary to describe a system at a particular time.
- ▶ The set of all states is denoted by  $\mathcal{X}$ ; a specific state by  $x \in \mathcal{X}$ ; and the (random) state at time t by  $X(t) \in \mathcal{X}$ .
- ► In our example the state comprises
  - $\rightarrow$  the number of jobs  $(x_1, x_2)$  present at the two stations;
  - $\rightarrow$  two vectors  $a_1, a_2$  of the arrival times of these waiting jobs;
  - $\rightarrow$  two vectors  $b_1, b_2$  specifying the status of the servers (idle/busy).

- An event is an instantaneous occurrence that may change the state or trigger a state transition.
- ▶ The set of all possible events is denoted by  $\mathcal{E}$ ; a specific event by e; the events active in state  $x \in \mathcal{X}$  by  $E(x) \subset \mathcal{E}$ .
- ► In our example events are
  - $\rightarrow$  the arrival of a new job (at  $Q_1$  or at  $Q_2$ );
  - -> a service completion at one of the five servers.

### Time or clock variable

- Events occur at some point in time.
- For this we need a variable representing the current time of the simulation.
- ► This is also called the simulation clock or system time that measures the elapsed simulation time.
- Clearly we need to specify its unit size (second or minute or ...); then we set it to zero at the start of a simulation and update it every time an event occurs.

### Event list or calendar

- The calendar for the simulation is a list of the events that are currently scheduled to occur.
- There is only one event list and it consists of the scheduled event times, sorted by the earliest scheduled time first.
- ▶ The event list at time t is denoted by  $L_{ev}(t)$ .
- In our example the event list comprises
  - -> the next arrival time of a customer at Q1;
  - $\rightarrow$  the next arrival time of a customer at  $Q_2$ ;
  - -> for any busy server the next time he is ready completing the job.

### A Set of Alarm Clocks

Another view of the event list is that it is a collection of alarm clocks, one for each scheduled event. The clocks are preset at different (random) times in the future. For instance at some t there are 3 events scheduled:



## The Event-Scheduling Approach

- The discrete-event simulation runs as follows.
  - -> The simulation clock is advanced forward to the earliest time on the event list (when the first alarm goes off).
  - -> The alarm belongs to a particular event that triggers several activities in the system.
  - -> These activities make that there will be changes in the system state and in the event list; these need to be updated.
  - -> Then the simulation clock is advanced again, etc.

### A walk through DES

In our queueing example we let time be measured in seconds, starting at 08:00. This is system time 0.

- ▶ Suppose current time is  $t_{sim}$  and state  $x \in \mathcal{X}$ .
- **Each** active event  $e_i \in E(x)$  has an associated scheduled alarm time  $t_i$ .
- We denote the type-time pair of events by ['A1', <time>] for the arrival event at time <time> at Q1 (and similarly for arrival event at Q2);
- and by ['D1', 1, <time>] for departure events due to service completion at server 1 of Q<sub>1</sub>; similarly for the other servers, and the other queue.
- We start  $t_{sim} = 0$  with an empty system and idle servers:

$$\mathbf{x} = \{x_1 = 0, x_2 = 0, a_1 = [], a_2 = [], b_1 = (0, 0, 0), b_2 = (0, 0)\}.$$

► There are two active events: arrivals at the queues; the associated event times are drawn by our random number generator, resulting. Thus

$$L_{\text{ev}} = \{ [\text{`A2'}, 0.817], [\text{`A1'}, 1.284] \}.$$

- ▶ The simulation time is advanced to the earliest event time 0.817 belonging to the event of an arriving job at  $Q_2$ ;
- ▶ Immediately, this job enters service with server 1 of *Q*<sub>2</sub>;
- ▶ We draw a sample of the service time  $S_2$ , say 1.693, to schedule a new event 'D2' with departure time 0.817 + 1.693 = 2.510;
- Also we realise a new sample of the interarrival time  $A_2$ , say 1.226, and update the scheduled time of event 'A2' to 0.817 + 1.226 = 2.043;

Thus the new situation is:

$$t_{\text{sim}} = 0.817$$
  
 $\mathbf{x} = \{x_1 = 0, x_2 = 1, a_1 = [], a_2 = [], b_1 = (0, 0, 0), b_2 = (1, 0)\}$   
 $L_{\text{ev}} = \{[\text{`A1'}, 1.284], [\text{`A2'}, 2.043], [\text{`D2'}, 1, 2.510]\}$ 

- ► The simulation time is advanced to the earliest event time 1.284 belonging to the event of an arriving job at Q<sub>1</sub>.
- ▶ This job enters service with server 1 of  $Q_1$ .
- ▶ We draw a sample of the service time  $S_1$ , say 2.613, to schedule a new event 'D1' with departure time 1.284 + 2.613 = 3.987;
- ▶ We realise a new sample of the interarrival time  $A_1$ , say 0.577, and update the scheduled time of event 'A1' to 1.284 + 0.577 = 1.861;

Thus the new situation is:

$$t_{\text{sim}} = 1.284$$
  
 $\mathbf{x} = \{x_1 = 1, x_2 = 1, a_1 = [], a_2 = [], b_1 = (1, 0, 0), b_2 = (1, 0)\}$   
 $L_{\text{ev}} = \{[\text{`A1'}, 1.861], [\text{`A2'}, 2.043], [\text{`D2'}, 1, 2.510], [\text{`D1'}, 1, 3.987]\}$ 

- The simulation time is advanced to the earliest event time 1.861 belonging to the event of an arriving job at Q1.
- ► This job enters service with server 2 of Q<sub>1</sub>.
- ▶ We draw a sample of the service time  $S_1$ , say 0.811, to schedule a new event 'D1' with departure time 1.861 + 0.811 = 2.752;
- ▶ We realise a new sample of the interarrival time  $A_1$ , say 1.428, and update the scheduled time of event 'A1' to 1.861 + 1.428 = 3.289;

Thus the new situation is:

$$t_{\text{sim}} = 1.861$$

$$\mathbf{x} = \{x_1 = 2, x_2 = 1, a_1 = [], a_2 = [], b_1 = (1, 1, 0), b_2 = (1, 0)\}$$

$$L_{\text{ev}} = \{[\text{`A2'}, 2.043], [\text{`D2'}, 1, 2.510], [\text{`D1'}, 2, 2.752], [\text{`A1'}, 3.289], [\text{`D1'}, 1, 3.987]\}$$

### Suppose that currently the situation is

```
\begin{split} t_{\text{sim}} &= 249.31 \\ &\pmb{x} = \{x_1 = 4, x_2 = 8, a_1 = (240.82), a_2 = (238.71, 240.61, 241.01, 244.55, 246.91, 248.88), \\ &\pmb{b}_1 = (1, 1, 1), \pmb{b}_2 = (1, 1)\} \\ &\pmb{L}_{\text{ev}} = \{[\text{`D2'}, 2, 250.28], [\text{`D2'}, 1, 251.43], [\text{`A1'}, 254.38], [\text{`D1'}, 2, 255.36], \\ &[\text{`A2'}, 256.42], [\text{`D1'}, 1, 260.91], [\text{`D1'}, 3, 263.93]\} \end{split}
```

- ▶ The next event is service completion at  $Q_2$  at time 250.28.
- ▶ There are jobs waiting at  $Q_2$  to occupy the empty seat. We draw a sample of the service time  $S_2$ , say 0.83, and update the scheduled time of event 'D2', 2 to 250.28 + 0.83 = 251.11.
- ► For the job leaving Q₂ we flip a coin (Bernoulli random variable) to decide a feed back; suppose the outcome is to loop back for entering Q₁ again.
- ▶ The looped job finds all servers busy at  $Q_1$ , and thus joins the queue.

#### Next situation:

$$\begin{split} t_{\text{sim}} &= 250.28 \\ &\pmb{x} = \{x_1 = 5, x_2 = 7, a_1 = (240.82, 250.28), a_2 = (240.61, 241.01, 244.55, 246.91, 248.88), \\ & b_1 = (1, 1, 1), b_2 = (1, 1)\} \\ L_{\text{ev}} &= \{[\text{`D2'}, 2, 251.11], [\text{`D2'}, 1, 251.43], [\text{`A1'}, 254.38], [\text{`D1'}, 2, 255.36], \\ & [\text{`A2'}, 256.42], [\text{`D1'}, 1, 260.91], [\text{`D1'}, 3, 263.93]\} \end{split}$$

- ▶ This detailed walk through a system simulation is called a *trace*.
- In a trace a print is made of all the (important) simulation components after each event.
- It serves two objectives.
  - (i). In developing a simulation program it helps you to think about the events that may happen in the system, the activities they trigger and their logic.
  - (ii). After having written a computer program of the simulation, it provides a check whether the program is correct.

#### Simulation run

- A trace covers usually a short time interval or a small number of events.
- The actual execution of the computer program of the simulation is longer but should end at some time or after some number of events: stopping criterion.
- One such a simulation is called a simulation run which corresponds to the concept of sample path of a stochastic process.
- Later we will see that in most simulations studies you will simulate (many) more simulation runs in order to obtain more reliable estimates.

- A simulation run of the system goes from event to event at discrete time epochs determined by realisations of the appropriate random variables.
- When you write a computer program of the simulation it is convenient to modularise your program into several subprograms or routines to clarify the logic and the interactions.
- ▶ Roughly a simulation run looks in pseudo-code as follows.

```
initialise;
REPEAT
    [e,t] = next_event_type_and_time;
    switch (e)
        case 'arrival': ...
        case 'departure': ...
        case '. . .': ...
UNTIL stopping_criterion;
```

In the subroutines for the different events you program code for updating state, event list, and statistical counters. Similar as what you would do in the trace. For instance:

```
subroutine execute_arrival_at_Q1_event(t)
begin
    update_all_relevant_counter_variables();
    j = find_free_server();
    if (server(j) == 'idle')
        server(j) = 'busy';
        s = generate_servicetime();
        add_to_eventlist('D1', j, t+s);
    else
        add_customer_to_queue(j,t);
    end
    a = generate_interarrivaltime();
    add_to_eventlist('A1',t+a);
end
```

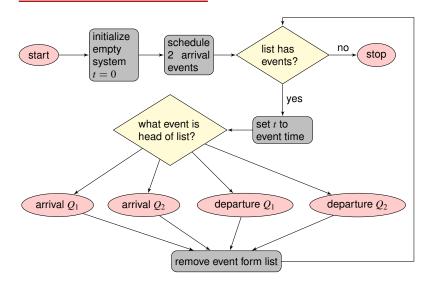
### **Flowchart**

Visualization of the various steps in the simulation is done via flowcharts.

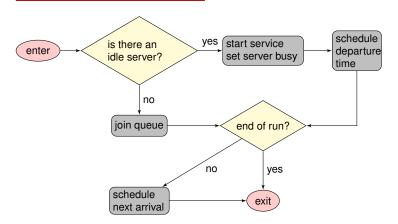
It helps to understand the process.

For large models you break up in several charts.

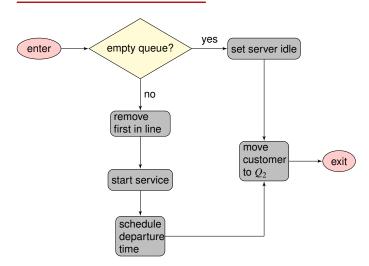
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## Arrival Q<sub>1</sub> Event



## Service Completion Q<sub>1</sub> Event

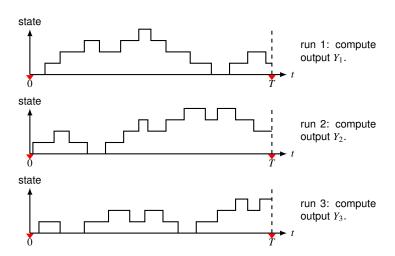


# Finite-Horizon

# **Simulation**

#### Procedure

- A run starts at time 0, at a specific specified state;
- A run ends at some stopping criterion, e.g.
  - (i). A time horizon T;
  - (ii). A number of events  $N_e$ ;
  - (iii). A number of arrivals  $N_a$ ;
  - (iv). Etc.
- Execute n runs, independent and (probabilistically) identical.
- In each run we keep track of certain variables (counter variables) that at the end of the run determine its outcomes or outputs.
- ▶ The performance measures are estimated by averaging these *n* outcomes.
- The counter variables are initialised at the start of a simulation run, and because nothing changes in between two consecutive events, it suffices to update them after an event occurs.



## Example

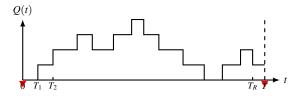
- ightharpoonup Consider  $Q_1$  in the tandem network.
- Suppose the goal is to estimate the performance measure "mean average waiting time per customer from 08:00-18:00".
- ▶ This means:
  - -> let K be the (random) number of customers that has been served during these ten hours at Q<sub>1</sub>;
  - $\rightarrow$  let  $W_1, \ldots, W_K$  be their corresponding (random) waiting times;
  - -> define the output  $Y = (1/K) \sum_{j=1}^{K} W_j$ ;
  - $\rightarrow$  then we wish to compute  $\mathbb{E}[Y]$ .

## Example (cont'd)

- During a run in the simulation program you keep track of two variables:
  - 1.  $n_{\text{serv1}}$  = the current total number customers who went into service at  $Q_1$ ;
  - 2.  $w_{\text{total }1}$  = the current total waiting time of these  $n_{\text{serv }1}$  customers.
- $\triangleright$  Whenever a new customer enters service at  $Q_1$ , these two variables are updated.
- At the end of the run you have a realisation  $y = w_{\text{total1}}/n_{\text{serv1}}$  of the output Y.
- Repeat n times and do your statistics.
- For such finite-horizon simulation the statistics is similar as for static stochastic simulation (see the lecture on the Monte Carlo simulation).

## Estimating the Average Queue Length

- How to compute (or estimate) the mean length at Q1 during the interval 08:00-18:00?
- Let Q(t) be the queue length at time t,  $0 \le t \le T$ , where t = 0 represents 08:00 and T represents 18:00; measured in some time-units;
- ▶ Goal:  $\mathbb{E}[Y]$  for output  $Y = \frac{1}{T} \int_0^T Q(t) dt$ ;
- ▶ Interpretation of the integral: area below graph of the function Q(t).



Let  $0 = T_0 < T_1 < T_2 < \cdots < T_R < T \le T_{R+1}$  be the consecutive event times.

$$Y = \frac{1}{T} \sum_{r=1}^{R} (T_r - T_{r-1}) Q(T_{r-1}) + \frac{1}{T} (T - T_R) Q(T_R)$$

Note: number of events R is random.

## Example and Program Code

See the file simnotes.pdf