Ammar Arif

Queens, NY | (347) 256 - 9812 | Arif.Ammar@outlook.com | Website | LinkedIn

EDUCATION

Queens College   **Queens, NY**
Bachelor of Arts in Computer Science   *August 2024 - May 2026*

Queensborough Community College   **Queens, NY**
Associate in Science in Criminal Justice   *May 2020*

WORK EXPERIENCE

Uber   **Queens, NY**
Private Contractor   *March 2018 - Present*
- 3+ years tracking data, improving operational efficiency by 15%, and boosting revenue by 10% through data-driven decisions.
- Optimized routes with GPS, cutting transportation time by 20% and fuel costs by 10%, showcasing technical aptitude and real-time problem-solving.
- Adapted to changing conditions, achieving 95% of daily goals and maintaining a 5 star customer satisfaction rating.
- Reduced expenses by 10% and boosted earnings by 15% through efficient budgeting and mileage tracking in self-employment.

Papa John's   **Queens, NY**
Manager   *June 2016 - June 2019*
- Led a team of 7 employees, coordinating efforts and driving continuous improvements using performance metrics akin to agile project management practices. Trained and supervised 25 employees across two shifts.
- Increased profits by 10% through monitoring the inventory and overseeing new product campaigns. Decreased customer wait time by 15% by streamlining workflow and assigning employees based on strengths.
- Worked with Papa John's corporate to properly implement tech updates. And maintained a POS and online delivery portal. Collected and provided essential data on in store tech systems to corporations.
- Improved customer relations handling 25+ phone queries daily, multitasked roles to ensure satisfaction.

CERTIFICATIONS

Generation USA   **National**
Front-End Web Developer Trainee   *May 2021 - August 2021*

- Reconstructed and composed a project with 1 collaborator 28% earlier than the expected timeframe
- Spearheaded novel design strategies through the use of mockups, wireframes, and prototypes
- Analyzed and provided guidance for 3 colleagues in their respective projects through Git and GitHub
- Created 3 user-friendly projects using languages HTML, CSS, JavaScript and the framework Bootstrap and ensured smooth implementation of browser compatible content and responsiveness on mobile devices.

W3Schools   **National**
Certified JavaScrip Developer   *July 2021*

TECHNICAL SKILLS

- Programming Languages: C++, Java, JavaScript, HTML, CSS
- Web Development: HTML5, CSS3, JavaScript, Bootstrap, React (basic)
- Tools & Technologies: Eclipse, Git, GitHub, VS Code, Chrome DevTools
- Operating Systems: Windows, Linux, Mac