Ammar Sayed

Cairo, Egypt | (M) +2 0106 976 9196 | ammarsayed1988@gmail.com <u>LinkedIn</u> | <u>GitHub</u> | <u>Portfolio</u>

Professional Summary

I'm a passionate frontend developer, who's eager to learn, contribute and add value and I will show high resilience and commitment. My background in the corporate travel industry, Accounting and Quality assurance, allowed me to deal with professionalism and has sharpened my teamwork skills, as well as ensuring that corporate policies and procedures are met.

Skills/Technologies

Frontend: HTML, CSS, Bootstrap, JavaScript, React **Database**: Firebase, MongoDB / Mongoose / MySQL

Backend: NodeJS / Express

Other Skills: Ms. Office, using for Excel analysis, Git, GitHub, MS. Excel, AJAX, Async / Await, APIs, Restful API, Database. Committed, Excellent Communication Skills, Creative, Confident, good Team

player.

Work History

Software Engineer Intern – from Apr 2023 to Sep 2022

Kalbonyan Elmarsos is an Egyptian non-profit organization whose goal is to help students become better developers and be able to deal and succeed with the global labor market and compete in it with strength and efficiency.

The Aim of this internship:

Learn Programing Fundamentals, HTMI and CSS

Learn MERN Stack

Learn How to Deploy your web applications with Cloud Provider (AWS)

Learn How to Make serverless web applications

I successfully completed the required courses and projects. Documentation can be found Here

Outsourced Assistant Manager Information Systems (ADMIN) - from Jan 2021 - current African Export-Import Bank - Cairo, Egypt

Assisted in implementing inventory management software which helped in eliminating the manual process, and helped SCM unit to have a reliable clear visibility & up to date records of critical items which helped keeping it's inventory up to business continuity standards.

Senior Travel Supervisor – from Jul 2019 to Jan 2021 **African Export-Import Bank** – Cairo, Egypt

Assisting the Travel Manager in managing all activities related to travel services.

Work closely with Finance, Innovation, IT, Administrator & HR departments to implement new projects and to make sure of process completeness.

Enhance & Improve current Travel process & Sustain acceptable Service Levels

Provide Training for new hires

Support Concur users & provide weekly support tips & materials, Assists staff with questions and issues surrounding booking travel.

Senior Corporate Travel Counselor - from May 2015 to Jul 2019 **Excel Travel, HRG Egypt** – Cairo, Egypt

Handling incoming requests via Email or phone - average 60 per day with.

Booking international and domestic air travel arrangements for small & medium groups.

Achieved Over 4 million Egyptian pound sales during first quarter in 2018.

Helped in increasing the company profit and revenue from selling air tickets and supported that so that we've continually achieved the company sales targets during the last 3 years, as well as increased the team performance.

Meet client needs by recommend an appropriate travel arrangement and try to stay within or under-budget.

Provide a high level of customer service and client relations using communication and interpersonal skills.

Deal with confidential corporate account information such as central billing accounts and employee information.

Senior ticketing and reservations Tier 2 - from May 2013 to May 2015 **Expedia.ca, Teleperformance Egypt** – Cairo, Egypt

Education

Future Generation Foundation (FGF), Berlitz & Westwood Cairo - Cairo, Egypt

Effective Communications and Human Relation.

Enhance communication and personal skills.

Developed English Language and Computer Skills.

Enhanced Presentation & Project Development Skills.

Business Correspondence and Report Writing. Accomplishments

Ain Shams University Faculty of Commerce - Cairo, Egypt

Languages

English: Advanced. Arabic: Native