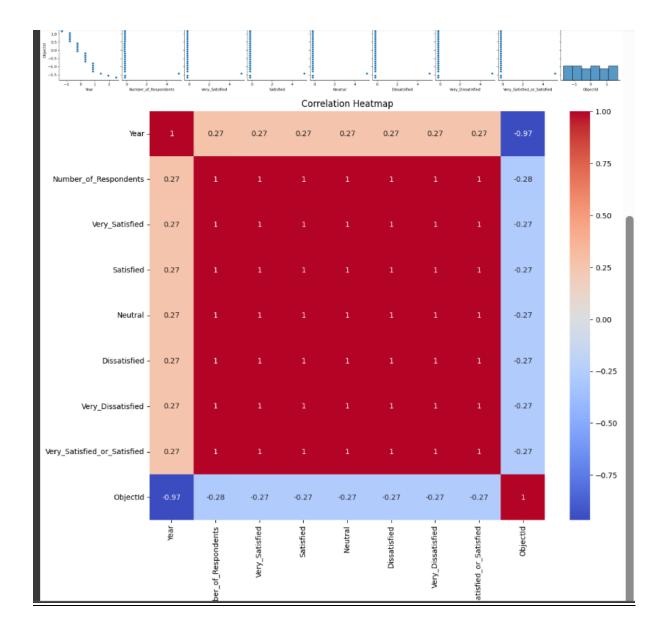
<u>OUTPUT</u>

		L			
→ Year	0				
Date	9				
Question Number	0				
Ouestion	a				
Number_of_Respondents	0				
Very Satisfied	0				
Satisfied	0				
Neutral	0				
Dissatisfied	0				
Very Dissatisfied	0				
Very_Dissatisfied Very Satisfied or Satisfied	0				
ObjectId	0				
dtype: int64	0				
Year					
Date	0 0				
Question Number	0				
Question_Number					
	0 0				
Number_of_Respondents	0				
Very_Satisfied Satisfied					
Neutral	0				
Neutrai Dissatisfied	0				
	0				
Very_Dissatisfied	0 0				
Very_Satisfied_or_Satisfied	0				
ObjectId	Ø				
dtype: int64					
Duplicate records					
Supricute records					
•					

```
Outliers in Year:
Series([], Name: Year, dtype: int64)
Outliers in Number of Respondents:
     882
1
     1202
2
    99999
Name: Number_of_Respondents, dtype: int64
Outliers in Very_Satisfied:
      22.16
      22.39
   99999.00
Name: Very_Satisfied, dtype: float64
Outliers in Satisfied:
2 99999.0
Name: Satisfied, dtype: float64
Outliers in Neutral:
0 25.03
      23.37
1
  99999.00
Name: Neutral, dtype: float64
Outliers in Dissatisfied:
2 99999.0
Name: Dissatisfied, dtype: float64
Outliers in Very Dissatisfied:
2 99999.0
Name: Very_Dissatisfied, dtype: float64
Outliers in Very_Satisfied_or_Satisfied:
2 99999.0
Name: Very_Satisfied_or_Satisfied, dtype: float64
```

Standardized DataFrame:									
	Year	Date	Question_Number	Question	Number_of_Respondents	Very_Satis			
0	2.483682	2017/10/31 07:00:00+00	7-13	Overall quality of customer service	-0.170565	-0.19			
1	1.940376	2016/10/31 07:00:00+00	26	Overall quality of customer service	-0.153239	-0.19			
2	1.397071	2015/10/31 07:00:00+00	Survey Not Conducted	Survey Not Conducted	5.195945	5.19			
3	0.853766	2014/10/31 07:00:00+00	10b	How easy was the City to contact	-0.191626	-0.19			
4	0.853766	2014/10/31 07:00:00+00	10c	The way you were treated	-0.191626	-0.19			
5	0.853766	2014/10/31 07:00:00+00	10d	The accuracy of the information you were given	-0.191626	-0.19			
6	0.853766	2014/10/31 07:00:00+00	10e	How quickly staff responded	-0.191626	-0.19			



Duplicate Rows:
Empty DataFrame
Columns: [Year, Date, Question_Number, Question, Number_of_Respondents, Very_Satisfied,

Index: []

DataFrame after removing duplicates:

	Year	Date	Question_Number	Question	Number_of_Respondents	Very_Satisfied
0	2017	2017/10/31 07:00:00+00	7-13	Overall quality of customer service	882	22.16
1	2016	2016/10/31 07:00:00+00	26	Overall quality of customer service	1202	22.39
2	2015	2015/10/31 07:00:00+00	Survey Not Conducted	Survey Not Conducted	99999	99999.00
3	2014	2014/10/31 07:00:00+00	10b	How easy was the City to contact	493	35.95
4	2014	2014/10/31 07:00:00+00	10c	The way you were treated	493	44.15
5	2014	2014/10/31 07:00:00+00	10d	The accuracy of the information	493	36.76

