**Resume**

**Sarvar Basha Shaik**

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**Mobile: (+91) 8897636247**

Summary:

* Overall 12 years of experience in Information Technology Industry with in-depth knowledge in various technical skills. With \***3** years of experience as Amazon Web Services, Devops as well as build and Release Engineer in solving complex problems with creative solutions, supporting development, Development Operations in different environments. \*Experienced in AWS, Azure, Rackspace Cloud Models for Infrastructure-as-a-service (Iaas), Platform-as-a-service (Paas), Software-as-a-service (Saas). \*Collaboration with development support teams to support a continuous delivery environment with use of Docker.

**Selected Achievements:**

* **Liquid hub**: Top performer of the Team from past 3 years and achieved highest Technical Architect position in Cloud & Infrastructure as single point of escalation contact for all Rackspace, AWS, Azure, VMware, Horizon View (VDI), Citrix, SCCM, Windows related operations.
* Achieved optimal operations and functioning by overseeing continuous improvement initiatives to existing IT Infrastructure, Applications, Systems, and Software. Recommend and implement IT infrastructure requirements and upgrades to improve overall system performance and ensure high levels of security and data recovery.
* Working as an Associate Technology Manager and leading VMware Transition team for new Customer Accounts and supporting 3000+ Virtual Servers.
* Won multiple Extra Mile Awards with Customer appreciations continuously for two years at Liquid hub India Pvt Ltd.
* **NTT Data**: Top performer of the Team & key team member to meet customer SLA's
* SME for Windows, VMware, Horizon View, SCCM and Citrix.
* Successfully accomplished the migration of 350 VM’s which includes Windows & Linux flavors without single escalation.
* Gained internal trainings in ITIL Framework, MCSE, SCCM, Citrix, VMware VCP, and Microsoft Direct Access at NTT Data Global Delivery Services.
* Completed IBM DS 8000 Storage Systems trained by IBM, sponsored by NTT GDS.
* Awarded with Best Team Member and Sprint Awards.

**Certifications:**

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| ***ITIL, MCTS, MCSA1, MCPS, MCP, MCSA, SCCM, Hyper-V & System Center Specialist,***  ***Implementing Microsoft Azure Cloud Infrastructure, VCA-DCV, VCA-Cloud, VCA-Workforce Mobility,***  ***IBM System Storage DS 8000, AWS Foundation*** *Certified Professional.* |

**Education:**

* ***Sikkim Manipal University, Hyderabad, India***

**Master’s in Business Administration, M.B.A (Systems) from (2010-2012)**

* ***Sri Venkateswara University, Tirupati, Andhra Pradesh, India***

***Bachelor of Commerce, B.com from (Apr 2004)***

**Career Timeline:**

*Liquid hub India Pvt Ltd (July 2014 – till date)*

Designation: Associate Technology Manager

*Roles & Responsibilities:*

Cloud Services:

* Providing a unique infrastructure technology solution, and also making critical architectural decisions, available option, as well as a means to validate design decisions to ensure that solutions meet requirements of both business and IT stakeholders.
* Delivered Solutions to improve Cloud architecture, deployment for AWS Private and Public Cloud.
* Managed multiple AWS accounts with multiple VPC’s for both production and non-prod where primary objectives included automation, build out integration and cost control.
* Worked on automation and continuous integration processes with Jenkins and Chef.
* Created and maintained documentation of build and release processes and application configuration to comply with audit requirements and industry best practices.
* Design EC2 instance architecture to meet high availability application architecture and security parameters.
* Creating S3 buckets and also managing policies for S3 bucket and security parameters.
* Creating Cloud watch alerts for instances and using them in Auto scaling launch configurations.
* Bootstrapping instances using Chef and integrating with Auto scaling.
* Created new Chef Cookbooks and updated existing ones to automate deployments.
* Managing AWS Infrastructure with automation and configuration management tools such as Chef.
* Provided support for AWS EC2, EBS, trusted Advisor, S3, Cloud Watch, Cloud Front, IAM, Security Groups, Auto-Scaling and Cloud watch Monitoring creation and update.
* Automated application packaging and deployments through Chef.
* Automated Weekly releases with ANT/Maven scripting for Compiling java code. Debugging and Placing Builds into Maven Repository.
* Created and wrote Python and PowerShell scripts for setting up baselines, branching, merging and automation processes across the environment using SCM tools like GIT and Subversion (SVN) on Linux and Windows platforms.
* Implementing EC2 backup strategies by creating EBS snapshots and attaching the volume to EC2 instances.

VMware Server & Desktop Virtualization:

\*Solely redesigned the VMware Virtual Infrastructure & VDI Infrastructure of Subaru of America at onsite location NJ, USA in 2016 & 2017

* Experience in administrating, configuring, managing virtualization with VMWare vSphere
* Redesigned the customer environment to VDI Infrastructure for better system resource utilization & security which elevated end-user productivity
* Solely Upgraded vCenter Infrastructure 5.1 to 6.0 and VMware Horizon View 6.2.2 to 7.2.0 which enhanced the capacity of super structuring the existing Infrastructure.
* Deployed Multi Factor Authentication for VDI Users using VMware IDM.
* Built VMware Access Points at DMZ infrastructure. And also providing cost effective Infrastructure
* Expertise in providing Capacity reports for vCenter & ESX/ESXi performance reports.
* Associate Technology Manager for VMware transition team and responsible for taking knowledge transfer from various clients.
* Handling VMware vendor directly for escalated issues and drive them for closure with proper RCA.
* Worked with Customer at onsite and deployed the VMware View (VDI) environment for desktop virtualization.
* Installation and configuration of VDI components like View Composer, View Connection Server, View Agent, View Administrator, PCoIP & Blast protocols.
* Building & managing the VMware HA, FT, DPM, DRS, Affinity Rules & EVC Features in ESX Clusters.
* Using ESXTOP for troubleshooting, monitoring and analyzing the System Logs, vCenter alarms and Expertise in maintaining Storage environment.
* Preparing the weekly reports for Capacity Planning
* Creating & managing of VMFS data stores from the Storage devices via iSCSI & SAN.
* Operating Virtual switches for Network load balancing & Traffic control of VM’s.
* SME for Windows, SCCM, VMware & Horizon View Technologies.
* Performing Security Audits & Vulnerability Assessments.
* Good understanding of OSI Model, TCP/IP protocol suite (IP, ARP, ICMP, TCP, UDP, RARP, FTP, TFTP).

*NTT DATA Global Delivery Services Limited (Jan 2009 – July 2014)*

Designation: Technical Specialist

*Roles & Responsibilities:*

* Headed the team in migrating 350+ VM's from vCenter 3.5, 4.0, 5.1 to vCenter 5.5.
* Operated administration, daily operations, troubleshooting and maintaining of Microsoft Active Directory, DNS, DHCP, ADFS, IIS, DFS, NLB, Microsoft Exchange Servers, Hyper-V, SCVMM, SCCM, WSUS, VMware vSphere, vCenter, Citrix XenApp, XenDesktop technologies.
* Established ITIL Service Support areas of incident, problem, change and configuration management.
* Coordinated in supervising CISCO UCS systems, HP C7000, C3000 Blade Enclosure Systems, and HP Virtual Connect Manager.
* Performing storage backup/restore using Symantec Backup Exec.
* Instituted Commvault Backup solution for VMware Virtualization layer on EMC Data domain.
* Associated in managing day to day operations of various SAN & NAS devices like EMC VNX, Clarion / Celera and HP Storage works.
* Strengthened new server builds on Physical/Virtual Hardware, provisioning HP blades, UCS blades and mapping BFS volumes (Boot from SAN).
* Participated in managing & administrating Windows 2003 /2008 / 2012 Servers & Domain Controllers.
* Successful in launching, forming & sustaining VMware vSphere 4.x/5.x/6.x & vCenter 4.x/5.x/6.x and virtual machines administration like creation, cloning, migration, snapshots.

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*NTT DATA Global Delivery Services Limited (Jan 2009 – July 2014)*

Designation: Technical Specialist

*Roles & Responsibilities:*

\*Solely designed and implemented new Datacenter with VMware Virtual Infrastructure & VDI Infrastructure of Supreme Food Groups at onsite location Dubai, UAE in 2011

* Headed the team in migrating 350+ VM's from vCenter 3.5, 4.0, 5.1 to vCenter 5.5.
* Operated administration, daily operations, troubleshooting and maintaining of Microsoft Active Directory, DNS, DHCP, ADFS, IIS, DFS, NLB, Microsoft Exchange Servers, Hyper-V, SCVMM, SCCM, WSUS, VMware vSphere, vCenter, Citrix XenApp, XenDesktop technologies.
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* Performing storage backup/restore using Symantec Backup Exec.
* Instituted Commvault Backup solution for VMware Virtualization layer on EMC Data domain.
* Associated in managing day to day operations of various SAN & NAS devices like EMC VNX, Clarion / Celera and HP Storage works.
* Programmed conversion of VM's from P2V, V2V & Hyper-V VMs to vSphere VMs, boosting vCenter to 5.5 from 5.1 and ESXi hosts from 5.1 to 5.5 using VUM and tuned in VM's deployments using template.
* Oversaw the complete administration of SCCM for deployment of packages, advertisements and monthly Windows patches package deployments to Windows 7 clients with SCCM.
* Enhanced task sequences, adding drivers, packages to task sequences.
* Maintained monthly Windows patches package deployments to Windows 7 & 10 clients with SCCM.
* Performed in configuring and deploying GPO's as per customer’s requirement.
* Managed Exchange Servers and legacy DC migrations.
* Implemented Nagios Server for Windows Servers & Server Hardware health checks.
* Streamlined HP SIM and Dell Open Manage and integrated Nagios with MySQL as backend DB.

***iSource People (Oct 2008 – Jan 2009)***

Designation: Associate System Administrator

**This position was on Contract to hire basis for NTT Data for the period of three months, then I got permanent position with NTT Data Global Services.**

***RAM Informatics Limited (Jan 2006 – Oct 2008)***

Designation: System Engineer

*Roles & Responsibilities:*

* Carrying the load of administering Windows 2003 domain controllers, group policies, McAfee Virus Scan Enterprise 8.5.0 Enterprise support, updating virus definition file and removal of virus, retaining remote administration tools.
* Was engaged in installing the latest security patches in all systems in time from Microsoft server update service which automatically synchronize with live Microsoft server.
* Involved in configuring & maintaining websites & FTP sites.
* Responsible for implementing Opmanager for server health check monitoring and upgrading and maintaining different OS versions.
* Collaborated in planning and enabling SQL and Oracle servers.
* Inculpated in building e-mail client with respective to POP3 & SMTP where email hosting was maintained.
* Hosted Websites at in house using WAMP servers and regular health checks.
  + [www.playnpause.com](http://www.playnpause.com)
  + [www.gamesduniya.com](http://www.gamesduniya.com)
  + [www.JoshandMasti.com](http://www.JoshandMasti.com)
  + [www.Mastloans.com](http://www.Mastloans.com)
* Immersed in arranging and maintaining Dax 28XX and 18XX routers for Physical Datacenter and remote centers connectivity via BSNL Leased Lines.

**DECLARATION:**

* I hereby declare that the above information furnished by me is true to the best of my knowledge.

Date : Sarvar Basha Shaik

Place : Hyderabad Signature