

# Ameen shamail

Fresh graduate



✉ as9950150@gmail.com

☎ 07518407975

📍 Erbil

📅 17/9/2005

🌐 Website

## 🌐 LANGUAGES

Kurd ● ● ● ● ●

English ● ● ● ● ●

Arabic ● ● ● ● ●

## 👤 PROFILE

Fresh IT graduate with a strong foundation in networking (CCNA-level), Microsoft technologies (Office 365, Windows administration), and hands-on projects in LAN/WAN design and troubleshooting. Experienced in database management (SQL), web development (HTML, CSS, JavaScript, Laravel), and IT support. Volunteered as a copywriter and digital support for an international team, gaining valuable communication and problem-solving experience in remote work environments. Recognized for mentoring peers and consistently achieving top academic results. Seeking an entry-level IT Support or Junior Network Engineer position to apply technical expertise, adaptability, and strong customer service skills.

## 📜 CERTIFICATES

- CCNA: Introduction to Network
- CCNA: Switch, Routing, and Wireless Essentials
- HCIA-IoT V3.0 Course
- Getting Started with Cisco Packet Tracer

## 🎓 EDUCATION

### Diploma at Information Technology

CIS Collage [🔗](#)

09/2020 – 05/2025 | Erbil

Mostly getting 90-100 grades & self-learning my way to getting indepth knowledge in networking, Microsoft Office 365, Ai prompt engineering, Laravel, Database (SQL), Website Developer (HTML,CSS,JS)

Helped 11 classmates improve grades through mentoring while maintaining my own top scores.

## 📖 COURSES

### IT Support [🔗](#)

alison.com

07/2025 – Present

### compTIA Network+ [🔗](#)

alison.com

06/2025 – Present



## SKILLS

Website developer ● ● ● ● ●

Team Work ● ● ● ● ●

Microsoft Office ● ● ● ● ●

Database (SQL) ● ● ● ● ●

Customer Service ● ● ● ● ●

Love to learn ● ● ● ● ●

Computer Skills ● ● ● ● ●

Communication Skills ● ● ● ● ●

AI prompt engineering ● ● ● ● ●

Adaptability ● ● ● ● ●

CCNA ● ● ● ● ●

Basic Router & Switch Security Configuration.  
VLAN Configuration. Inter-VLAN Routing (ROAS).  
Local Username Password Database.  
Message of the Day and Login Banners.  
CDP.  
System Configuration Dialog.  
Loopback Interface Configuration.  
Port Security.  
Telnet.  
SSH.  
Static Routing.  
RIP.  
Standards ACLs & Extended ACLs & Named ACLs.  
NTP.  
LLDP.  
DHCP.  
DNS.  
Static NAT



## PROJECTS

### KoKyu Full stack webiste

08/2025 – 09/2025

A Full stack website with admin pannl, databse in menu, events, Admin mangment. Email sending for events-request, carearr-application. Category changes, Modern design.

### SwiftLogix Technologies network

06/2025 – 06/2025

A mid-siz network for SwiftLogix Technologies network.

### Future Tech Solutions

06/2025 – 06/2025

A mid-siz network for Future-Tech Solutions network.

### My website

06/2025 – 06/2025

Letting Ai do the magic while i relax

### Police Management System

12/2024 – 01/2025

A simple web-based police Management System for my graduation project

### Hospital Network

02/2024 – 04/2024

A simple Hospital Network. 1 Routers for each branch & 1 as backup for each branch (2811 Router models)



## INTERESTS

- Chess, mind game, strategy game, meditation, prayer, training calisthenics, books (fiction & non-fiction)



## PROFESSIONAL EXPERIENCE

### TOVALA

volunteer Copywriter

01/2024 – 12/2024 | Remote work

**Volunteer Email & social media management Copywriter.**

Helping them achive higher click rate & conversion in emails and raising their Social media awareness.