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# Deliverable 0

### Client information

The University of Pretoria TuksRes Women in Leadership Academy (TRWLA)

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# The business problem addressed

The TuksRes Women in Leadership Academy is a non-profit organisation within TuksRes that aims to equip young women in university and schools with the business, leadership and personal skills to enter the workforce confidently. Currently, the TuksRes Women in Leadership Academy primarily stores data using a paper based system. The organisation can be split into 3 main components: management, facilitators and students. Since most of the information is stored on a paper based system, the women of the Academy find that a lot of their data is duplicated and redundant, and often struggle to work through the large amounts of paperwork. They need a system where management can manage events, community service activities and facilitator information, while the facilitators can manage their students, and where there is a method of communication between all the components. The Academy is also implementing a new method of teaching content, in which a link is sent to the students which refers them to an online content page. The problem they face in this regard is that they are not sure how to restrict access to this content, as they want to be sure that only registered students can make use of these resources. The Academy needs a system that will maximize efficiency and reduce redundancy within the organisation, and bridge the communication gap.