

# Amol Bhatnagar

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## Aspiring Product Manager with 3 years of software product development experience and studying MS in Information Systems Management at Carnegie Mellon University

- Certified Project Manager (PMP) and experienced in leading a team to plan, develop and launch a product
- Skilled in idea discovery, product design and development, project planning, action plan creation, project timelines creation, requirements definition, customer & competitor analysis, Agile, Scrum and KPIs
- Demonstrated capability to collaboratively solve customer problems with software engineer and business analysts
- Experienced using Python, R, Java, SQL, CSS, JIRA, Perforce, Microsoft Project, Excel VBA, Balsamiq, A/B testing

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## EDUCATION

- Dec 2018**      **Carnegie Mellon University**, H. John Heinz III College, Pittsburgh, PA  
**Master of Information Systems Management**, *President at Product Management Club, 3.52/4.0*  
*Coursework: Applied Data Science, Making products Count, Measuring Social, Corporate Startup Lab*
- May 2014**      **Vellore Institute of Technology**, School of Computing Science and Engineering, Vellore, India  
**Bachelor of Computer Science and Engineering**, *Programme Representative, Student Council, 3.96/4.0*

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## WORK EXPERIENCE

- June 2018 - Present**      **Morgan Stanley**, Summer Analyst, New York, United States
- Researching the possibility of significantly improving the current business process by leveraging the potential of Blockchain
  - Collaborated with Managing Directors, Executive Directors and Vice Presidents of the different team to identify the problems and opportunities across departments
  - Led the team of interns consisting of Business Analysts and Developers to prototype a product that gives data-driven insight to the Leadership on the usage of technology across teams
- Aug 2014 - July 2017**      **Hewlett Packard Enterprise**, Software Designer I [functional: Project Manager], Bangalore, India
- Led the development of Migration Project and tracked team milestones and key implementation dates
  - Managed Meridio, Meridio migration product and led the team to design solution for specific business processes. Increased overall productivity of the migration product by 70% for Deloitte
  - Developed 250+ Process Improvements/ SQL scripts single-handedly to design maintainable model for migrating one EDRM product's data to another
  - Proactively created problem records and performed root cause analysis for major bugs/enhancements
  - Represented Hewlett Packard in Problem Management meetings with various clients including Deloitte, Bank of Thailand, Statoil. Analyzed their migration data to identify and access project risk
  - Facilitated Deloitte release planning meetings with finance business analysts, development teams and designers to plan every sprint (Agile production deployment methodology)
  - Analyzed enterprise data sets from diverse sources using advanced query methods and coordinated the resolution of critical customer issues with the support team
  - Worked on bug fixes/enhancements/user feature requests/configuration changes as well as technical production issues as per business requirements. Managed projects on JIRA, Perforce and Asana

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## ACADEMIC PROJECTS

- May 2018**      **Market Study for numo** (PNC Financial Services startup) *Product Manager* role
- Leveraged current banking capabilities of PNC Bank to break through the new financial sector
  - Led customer discovery and the design of the Fintech Minimum Viable Product
- May 2018**      **Smart Wardrobe Management**, *Product Owner* role
- Developed Marketing Strategies, Market Segmentation and Market Targeting for a product to suggest what to wear based on clothes available in the wardrobe
  - Created Value Proposition, Product Strategy, Pricing Strategy and Product Roadmap for a product to suggest "what to buy" based on clothes available in the wardrobe

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## CERTIFICATION/ ACTIVITIES

- Aug 2018**      **Certified Project Management Professional(PMI-PMP)**  
PMI-PMP validates competence to perform in the role of a project manager, leading and directing projects and teams. It certifies knowledge and experience of project management methodologies and best practices
- Apr 2018**      Won Bayer Hackathon challenge for developing algorithm to predict Customer Sentiment for Bayer products
- Mar 2018**      Conducted college wide Heinz Innovation Challenge for proposing innovative product idea