

Namaara Amon

IT Support Officer

Flexible to accept any IT related work



amonkats8@gmail.com ✉

+256774572835 📞

Kiwatule, Nakawa Division Uganda, KAMPALA, UGANDA 📍

github.com/amonkats 🌐

WORK EXPERIENCE

IT Support Officer

Ministry of Finance, Planning and Economic Development

06/2017 - Present

Kampala, Uganda

Achievements/Tasks

- Handling of incoming client calls contacting help desk to provide support
- Installation of Microsoft packages like MS Office, Windows OS and others
- Support on different systems like financial management systems (IFMS) used for payroll government officials
- Undergone and accomplished several trainings for offering support
- Troubleshooting of Network within Ministry
- Assembling of new computers plus installing and configuring those computers
- Knowledge of several browsers like IE, Firefox, Google Chrome, MS Edge and others

Contact: Emmanuel Katongole - 0772221587

EDUCATION

Bachelor of Information and Technology

International University of East Africa (IUEA)

08/2015 - 05/2018

Kampala, Uganda

Uganda Advanced Certificate of Education (UAE)

Kampala Secondary School

02/2013 - 12/2014

Kampala, Uganda

Uganda Certificate of Education (UCE)

Kampala Secondary School

01/2009 - 11/2011

Kampala, Uganda

Android Developer Course

Google Africa Scholarship

05/2018 - 08/2018

Kampala, Uganda

BuildForSDG Challenge

Facebook Developer Circles

07/2020 - 09/2020

Kampala, Uganda

33rd Cloudflight Coding Contest

CloudFlight Company)

04/2020 - 04/2020

Kampala, Uganda

Penetration Testing and Ethical Hacking

Cybrary E-Learning Platform

10/2020 - 01/2021

Kampala, Uganda

SKILLS

Software development

Network Troubleshooter

Interpersonal

Good communication

Skill

PERSONAL PROJECTS

The Journal App

Education App

Pension Database

EDPR File Monitoring System

LANGUAGES

English

Full Professional Proficiency

Luganda

Professional Working Proficiency

Runyankole

Native or Bilingual Proficiency

INTERESTS

Football

Coding

Reading

Adventure