

DANIEL ALEXANDRE PEDROSO



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Praia Grande - SP

Training

Technologist in Analysis and
Systems Development

EstácioColleges
2023 - 2025

Soft Skills

Clear communication
Logical thinking oriented
towards processes and results
Knowledge sharing
Appreciation for punctuality

Hard Skills

Monitoring and Analysis of
Incidents
Cloud Environment
Administration
DevOps e Containeres
Python Programming
Java Development

Languages

Fluent English
Intermediate Spanish
Native Portuguese

Incident Analyst | DevOps | Python Dev (Junior)



Professional Summary

Professional with over 20 years of experience in technology, currently transitioning his career to software development. Recognized for excellence in incident analysis and mastery of DevOps practices and cloud environments. With "outside the box" ideas, I usually bring a unique analytical approach to solving technical and operational problems. Passionate about continuous learning and building resilient systems.



Professional Experience

2023

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2024

NTT Data Brasil (Ambev project)

Microservices Incident Analyst

- Development of Python scripts for real-time data correction (CosmosDB and MongoDB)
- Critical incident management linked to microservices
- Creating databases and collections
- Monitoring with New Relic and Databricks

2014

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2023

SoftwareONE Brasil - Google Technology Consultant

GCP Architect and SaaS Workspace Specialist

- Google Workspace deployment, including email migration,
- Drive setup and
- user training
- Planning and executing datacenter migration to the
- cloud (AWS, GCP, Azure)
- Pre-sales technical support and coordination with teams and suppliers

2013

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2013

Roche - Project Analyst (Google Apps Implementation)

Project Manager and knowledge replicator

- Enterprise-wide Google Apps deployment
- Team training and technical documentation
- Improving security processes and collaborating on global initiatives