

# Daniel Alexandre Pedroso

Incident Analyst | DevOps | Python Developer (Junior )

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## Resumo Profissional

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Professional with over 20 years of experience in technology, currently transitioning to software development. Recognized for excellence in incident analysis, DevOps expertise, and cloud environments. Passionate about solving complex problems creatively and building resilient.

## Experiência Profissional

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**Incident Analyst** - NTT Data Brazil (Ambev project) (2023 - 2024)

Analysis and resolution of critical incidents in microservices. Developed Python scripts for NoSQL database fixes. Monitoring with New Relic and Databricks.

**Google Technologies Consultant** - SoftwareONE Brazil (2014 - 2023)

Designed and executed migration projects to Google Workspace. Trained users and managed cloud environments (AWS, GCP, Azure).

**Project Analyst** - NetHelp - Roche Project (2013 - 4 months project)

I participated in one of the largest Google Apps migration projects in the country, directly impacting 5,000 Roche Brazil employees.

## Formação

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Technologist in Systems Analysis and Development — Estácio — 2023-2025

## Hard Skills

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Incident Monitoring and Analysis

Cloud Environment Administration

DevOps and Containers

Python

Java

## Soft Skills

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Clear Communication

Logical Thinking

Knowledge Sharing

Attention to Detail

## Idiomas

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Native Portuguese

Fluent English

Gerado em: 15/07/2025 15:56