

# Daniel Alexandre Pedroso

Analista de  
Incidentes | DevOps |  
Python Dev (Júnior)

## Contato

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## Formação

Technologist in  
Systems Analysis  
and Development  
— Estácio —  
2023-2025

## Soft Skills

Clear  
Communication  
Logical Thinking  
Knowledge  
Sharing  
Attention to Detail

## Hard Skills

Incident  
Monitoring and  
Analysis  
Cloud Environment  
Administration  
DevOps and  
Containers  
Python  
Java

## Idiomas

Native Portuguese  
Fluent English

## Resumo Profissional

Professional with over 20 years of experience in technology, currently transitioning to software development. Recognized for excellence in incident analysis, DevOps expertise, and cloud environments. Passionate about solving complex problems creatively and building resilient.

## Experiência Profissional

### 2023 - 2024 - Incident Analyst

*NTT Data Brazil (Ambev project)*

Analysis and resolution of critical incidents in microservices. Developed Python scripts for NoSQL database fixes. Monitoring with New Relic and Databricks.

### 2014 - 2023 - Google Technologies Consultant

*SoftwareONE Brazil*

Designed and executed migration projects to Google Workspace. Trained users and managed cloud environments (AWS, GCP, Azure).

### 2013 - 4 months project - Project Analyst

*NetHelp - Roche Project*

I participated in one of the largest Google Apps migration projects in the country, directly impacting 5,000 Roche Brazil employees.