



Limited Warranty

Spangle Tech LLC (“STL”) provides this limited warranty for products and services. Please note that STL products have various expected “life spans”. This Limited Warranty will vary by specific product, as listed on the package, invoice, and/or manual. STL warrants that products are free from defects in material and workmanship including installation, if provided by STL, within the applicable Limited Warranty period. This Limited Warranty is limited to the original purchaser and is non-transferable, except where prohibited by applicable local law. This Limited Warranty

What is Covered

Any manufacturing defects or hardware component failures in an STL Product occurring within the applicable warranty period, which begins from the date of sale.

How Long Does this Coverage Last

Coverage of warranty starts on the purchase date from STL and for the applicable period thereafter based on the product. Warranty life will be listed with product description.

What Spangle Tech will Do

For products returned to STL within the applicable warranty period, STL will assist the customer in the return process with the manufacturer. STL recommends that the customer review the specific manufacturer’s warranty guidelines for specific warranty guidelines by product, or contact STL at returns@spangletech.com for assistance.

What is Not Covered

The STL warranty does not cover problems or damage resulting from, but not limited to:

- Wear and tear from normal use;
- Any modifications, abuse, intentional or accidental misuse, misapplication, natural disaster, neglect, unauthorized repair or improper installation (by an unauthorized agent);
- Any improper operations, including any use not in accordance with the supplied product instructions;
- Connection to any improper voltage supplies or external electrical fault;
- Any other cause not related to a product defect in materials or workmanship;
- The serial number of the Product, components or accessories has been altered, cancelled or removed;
- Alleged defects in which warranty seals have been broken or altered;
- Alleged defects or damage to a Product that does not impact the Product’s operation and functions, such as, without limitation, rust, change in color, texture, wear and tear, and gradual deterioration.



How to Make A Warranty Claim

To process a warranty claim for a product purchased from STL, please email customer service at returns@spangletech.com. STL will provide warranty verification and recommend steps to process a claim for consideration. If applicable, a successful warranty claim will result in either repair, replacement or a refund.

No Other Express Warranty Applies

This warranty is the sole and exclusive warranty. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty on behalf of Spangle Tech. As an STL customer, you agree that this limited warranty is in lieu of all warranties, express or implied, to which a customer might otherwise be entitled by law. No employee, contractor, or agent of STL has the authority to change the terms of the limited warranty terms set forth in this policy.

Limitation of Liability

Except where prohibited by applicable law, STL shall not be liable for any special, incidental, indirect, or consequential damages whatsoever, including but not limited to:

- Loss of profits, revenue, or data (whether direct or indirect);
- Commercial loss from breach of any express or implied warranty.

Data Recovery

We recommend you back up all data and remove all confidential, proprietary, and personal information. STL is not responsible for backing up or recovering any data you have lost when using Spangle Tech storage systems.

Enforcement Costs

STL strives to provide the highest level of customer service, including careful consideration of all warranty claims. However, in the event STL denies a warranty claim, the decision is final. STL shall be entitled to reimbursement from the customer for any enforcement costs (including reasonable attorneys' fees) incurred by STL for any claims filed by customer in violation of this policy.



Questions

If you have any questions concerning our limited warranty policy, please contact us at:

463-701-0167

info@spangletech.com

Edited 9/15/2022 - © Copyright Spangle Tech 2022