# The Marketing Hub - MVP

The marketing hub is a marketplace that connects business owners seeking marketing and marketing companies.

## **Features**

## **Core Marketplace Functionality**

- 1. User Authentication & Profiles
  - Business owner registration and profiles
  - Marketing agency/provider registration and profiles
  - o Email verification system
  - Basic profile management
- 2. Listing Management
  - Agencies can create service listings
  - Basic portfolio showcase
  - Pricing information
  - Service category classification
  - Basic search and filter functionality
- 3. Matching System (Basic)
  - Budget range matching
  - Service category matching
  - Geographic location matching
  - Simple rating system
- 4. Communication
  - In-platform messaging system
  - o Project requirement submission forms
  - Basic notification system
- 5. Transaction Handling
  - Secure payment processing
  - Basic escrow functionality
  - Simple contract templates
  - Payment milestone tracking

#### **Business Owner Features**

- 1. Service Discovery
  - Browse marketing services
  - o Filter by category, budget, location etc.
    - i. AI MATCHMAKING SYSTEMS
  - View agency profiles and portfolios
  - Basic comparison tools
- 2. Project Management
  - Create project briefs
  - Track ongoing projects
  - o Basic milestone monitoring
  - Leave reviews and ratings

### **Marketing Agency Features**

- 1. Business Management
  - Create and manage service listings
  - Respond to project inquiries
  - Basic availability management
  - Track active projects
- 2. Basic Analytics
  - View profile visits
  - Track inquiry responses
  - Basic performance metrics
  - Simple revenue tracking

### **Platform Administration**

- 1. User Management
  - o Basic user verification
  - Profile approval system
  - Simple dispute resolution tools
  - Content moderation tools
- 2. Basic Analytics & Reporting
  - User activity tracking
  - Transaction monitoring
  - Basic platform performance metrics

Simple financial reporting

## **Security & Compliance**

- 1. Basic Security Features
  - Secure authentication
  - Data encryption
  - Payment security
  - Basic fraud prevention
- 2. Essential Compliance
  - o Terms of service
  - Privacy policy
  - Basic regulatory compliance
  - o Data protection measures

## **Technical Requirements**

- 1. Platform Architecture
  - Responsive web application
  - Basic mobile compatibility
  - Cloud hosting
  - Standard security protocols
- 2. Performance
  - Fast page loading times
  - Basic scalability
  - Regular backups
  - Standard uptime monitoring

# **AI Matchmaking System Overview**

The major functionality is the AI Matchmaking system, which serves as an intelligent, conversational interface for both sides of the marketplace. At its core, the system facilitates deep understanding of requirements through natural dialogue rather than static forms.

# **Buyer-Side Conversation Flow**

The AI engages business owners in a dynamic conversation to understand their marketing needs:

- Explores their business context and goals
- Probes deeper into specific marketing challenges
- Adapts questions based on previous responses
- Clarifies budget constraints and timeline expectations
- Identifies must-have vs. nice-to-have requirements
- Uncovers unstated needs through strategic questioning
- Validates understanding through periodic summaries

## **Agency-Side Conversation Flow**

For marketing agencies, the AI conducts comprehensive capability assessment:

- Understands service offerings and specialisations
- Maps capacity and resource availability
- Explores past project experience and success metrics
- Identifies preferred client types and industries
- Assesses technical capabilities and tool proficiency
- Determines geographic service areas and remote work capabilities
- Validates pricing models and minimum engagement requirements

## **Intelligent Matching Process**

The system then:

- 1. Processes conversational data to create detailed requirement profiles
- 2. Applies weighted matching algorithms to identify optimal partnerships
- 3. Continuously learns from successful and unsuccessful matches
- 4. Adapts matching criteria based on feedback and outcomes
- 5. Provides transparent match scoring with detailed compatibility explanations

## **Future Considerations (Post-MVP)**

- 1. Advanced Features for Later Development
  - Al-powered matching
  - Advanced analytics
  - Integration capabilities
  - Mobile applications
  - o Advanced portfolio tools
  - Subscription tiers
  - Advanced search capabilities
  - o Project management tools
  - Automated contract generation
  - Enhanced communication tools

